

From: Kaneshiro, Bruce
Sent: 3/3/2010 9:15:10 AM
To: Meadows, James L (/O=PG&E/OU=Corporate/cn=Recipients/cn=J7M2); Gupta, Alope (aloke.gupta@cpuc.ca.gov)
Cc: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Bcc:
Subject: RE: PG&E data requests

Jim- I have to say I was particularly disappointed that PG&E failed to provide the location/times of the various customer education events that it conducted in February. We have staff prepared to attend those events, and now that opportunity is gone.

Regarding data requests, I am flagging a specific one that I sent directly to you that is still outstanding. I'm attaching the email correspondence.

Bruce

From: Meadows, James L [mailto:J7M2@pge.com]
Sent: Tuesday, March 02, 2010 6:59 PM
To: Kaneshiro, Bruce; Gupta, Alope
Cc: Dietz, Sidney
Subject: PG&E data requests

Bruce, Alope: we put new energy into the particular data requests that you noted to Julie as being very late today, the high bill complaint log and the customer outreach stops in the next couple of months, for delivery today. We have rededicated a team with the sole mission of answering the requests on a more timely basis. We will now hustle to get all of the outstanding data requests caught up.

Jim