

**PACIFIC GAS AND ELECTRIC COMPANY
General Rate Case 2011 Phase I
Application 09-12-020
Data Response**

PG&E Data Request No.:	DRA_208-05		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_208-Q05		
Request Date:	March 15, 2010	Requester DR No.:	DRA-208-STA
Date Sent:	March 17, 2010	Requesting Party:	DRA
PG&E Witness:	Shelly Sharp	Requester:	Stacey Hunter

EXHIBIT REFERENCE: PG&E-4, CHAPTER 5

SUBJECT: CUSTOMER CARE COSTS – MOBILECONNECT PROJECT

QUESTION 5

Please provide details on the current status of the MobileConnect project, i.e. was the first phase rolled out on time, are the remaining phases on track, etc.?

ANSWER 5

Please see response to Question 8a of Data Request TURN 025 for detailed status of the MobileConnect project.