

Gas and Electric Company

High Bill Complaint Report

Customer Usage Data

Period: December 14, 2009 Through February 22, 2010

**Electric**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/30/2009	02/1/2010	33	\$115.06	720	21.82
12/1/2009	12/30/2009	29	\$118.19	713	24.59
10/29/2009	12/1/2009	33	\$193.45	981	29.73
09/30/2009	10/29/2009	29	\$114.84	778	26.83
08/31/2009	09/30/2009	30	\$167.53	992	33.07
07/31/2009	08/31/2009	31	\$204.52	1108	35.74
07/2/2009	07/31/2009	29	\$162.72	961	33.14
06/2/2009	07/2/2009	30	\$41.59	360	12
05/1/2009	06/2/2009	32	\$71.10	605	18.91
04/2/2009	05/1/2009	29	\$30.39	263	9.07
03/3/2009	04/2/2009	30	\$94.56	632	21.07
01/30/2009	03/3/2009	32	\$95.20	658	20.56
12/30/2008	01/30/2009	31	\$41.38	358	11.55
12/1/2008	12/30/2008	29	\$23.37	202	6.97
10/29/2008	12/1/2008	33	\$36.69	317	9.61
10/1/2008	10/29/2008	28	\$50.00	432	15.43
09/2/2008	10/1/2008	29	\$52.70	455	15.69
07/31/2008	09/2/2008	33	\$84.82	709	21.48
07/1/2008	07/31/2008	30	\$119.48	832	27.73
06/2/2008	07/1/2008	29	\$77.23	635	21.9
05/1/2008	06/2/2008	32	\$50.61	437	13.66
04/2/2008	05/1/2008	29	\$61.77	496	17.1
03/3/2008	04/2/2008	30	\$113.12	729	24.3
01/30/2008	03/3/2008	33	\$147.28	887	26.88
01/3/2008	01/30/2008	27	\$126.81	747	27.67
12/4/2007	01/3/2008	30	\$82.61	598	19.93
11/1/2007	12/4/2007	33	\$51.34	444	13.45
10/4/2007	11/1/2007	28	\$41.12	359	12.82
09/4/2007	10/4/2007	30	\$56.32	490	16.33
08/3/2007	09/4/2007	32	\$89.86	713	22.28
07/5/2007	08/3/2007	29	\$78.44	633	21.83
06/5/2007	07/5/2007	30	\$69.72	593	19.77
05/4/2007	06/5/2007	32	\$64.67	558	17.44
04/4/2007	05/4/2007	30	\$83.21	608	20.27
03/6/2007	04/4/2007	29	\$103.15	680	23.45
02/6/2007	03/6/2007	28	\$90.64	616	22
01/4/2007	02/6/2007	33	\$52.90	456	13.82
12/5/2006	01/4/2007	30	\$94.51	648	21.6
11/2/2006	12/5/2006	33	\$87.66	642	19.45
10/4/2006	11/2/2006	29	\$35.38	309	10.66
09/6/2006	10/4/2006	28	\$69.79	585	20.89
08/7/2006	09/6/2006	30	\$138.72	915	30.5
07/7/2006	08/7/2006	31	\$165.61	1032	33.29
06/6/2006	07/7/2006	31	\$136.03	915	29.52
05/8/2006	06/6/2006	29	\$84.80	663	22.86
04/6/2006	05/8/2006	32	\$88.92	660	20.63
03/7/2006	04/6/2006	30	\$83.02	609	20.3
02/2/2006	03/7/2006	33	\$72.77	586	17.76
01/6/2006	02/2/2006	27	\$39.06	341	12.63
12/6/2005	01/6/2006	31	\$20.50	179	5.77

**Gas**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/30/2009	02/1/2010	33	\$22.41	21	0.64
12/1/2009	12/30/2009	29	\$16.71	17	0.59
10/29/2009	12/1/2009	33	\$22.39	21	0.64
09/30/2009	10/29/2009	29	\$14.70	14	0.48
08/31/2009	09/30/2009	30	\$13.59	14	0.47
07/31/2009	08/31/2009	31	\$15.44	15	0.48
07/2/2009	07/31/2009	29	\$14.47	14	0.48
06/2/2009	07/2/2009	30	\$15.10	15	0.5
05/1/2009	06/2/2009	32	\$16.63	18	0.56
04/2/2009	05/1/2009	29	\$15.92	16	0.55
03/3/2009	04/2/2009	30	\$24.88	25	0.83
01/30/2009	03/3/2009	32	\$22.50	34	1.06
12/30/2008	01/30/2009	31	\$41.42	36	1.16
12/1/2008	12/30/2008	29	\$30.39	31	1.07
10/29/2008	12/1/2008	33	\$24.77	22	0.67
10/1/2008	10/29/2008	28	\$17.72	14	0.5
09/2/2008	10/1/2008	29	\$20.93	15	0.52
07/31/2008	09/2/2008	33	\$29.13	17	0.52
07/1/2008	07/31/2008	30	\$27.48	14	0.47
06/2/2008	07/1/2008	29	\$25.32	15	0.52
05/1/2008	06/2/2008	32	\$29.46	19	0.59
04/2/2008	05/1/2008	29	\$25.25	17	0.59
03/3/2008	04/2/2008	30	\$26.12	20	0.67
01/30/2008	03/3/2008	33	\$42.44	34	1.03
01/3/2008	01/30/2008	27	\$44.11	37	1.37
12/4/2007	01/3/2008	30	\$58.46	46	1.53
11/1/2007	12/4/2007	33	\$47.55	38	1.15
10/4/2007	11/1/2007	28	\$32.88	24	0.86
09/4/2007	10/4/2007	30	\$21.33	17	0.57
08/3/2007	09/4/2007	32	\$19.61	16	0.5
07/5/2007	08/3/2007	29	\$19.14	14	0.48
06/5/2007	07/5/2007	30	\$24.34	17	0.57
05/4/2007	06/5/2007	32	\$27.91	21	0.66
04/4/2007	05/4/2007	30	\$26.52	21	0.7
03/6/2007	04/4/2007	29	\$24.17	20	0.69
02/6/2007	03/6/2007	28	\$29.23	25	0.89
01/4/2007	02/6/2007	33	\$51.55	44	1.33
12/5/2006	01/4/2007	30	\$30.64	26	0.87
11/2/2006	12/5/2006	33	\$26.51	22	0.67
10/4/2006	11/2/2006	29	\$20.08	19	0.66
09/6/2006	10/4/2006	28	\$15.22	13	0.46
08/7/2006	09/6/2006	30	\$21.28	18	0.6
07/7/2006	08/7/2006	31	\$14.51	14	0.45
06/6/2006	07/7/2006	31	\$20.90	20	0.65
05/8/2006	06/6/2006	29	\$19.32	16	0.55
04/6/2006	05/8/2006	32	\$33.51	25	0.78
03/7/2006	04/6/2006	30	\$49.02	39	1.3
02/2/2006	03/7/2006	33	\$45.50	34	1.03
01/6/2006	02/2/2006	27	\$66.88	40	1.48

Gas and Electric Company  
 High Bill Complaint Report  
 Customer Usage Data

Period: December 14, 2009 Through February 22, 2010

**Electric**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/29/2009	01/29/2010	31	\$261.86	1089	35.13
11/30/2009	12/29/2009	29	\$244.18	1048	36.14
10/28/2009	11/30/2009	33	\$258.49	1140	34.55
09/30/2009	10/28/2009	28	\$244.13	1018	36.36
08/28/2009	09/30/2009	33	\$253.64	1113	33.73
07/31/2009	08/28/2009	28	\$221.89	962	34.36
06/30/2009	07/31/2009	31	\$244.50	1062	34.26
06/1/2009	06/30/2009	29	\$186.10	881	30.38
04/30/2009	06/1/2009	32	\$140.16	800	25
04/1/2009	04/30/2009	29	\$127.34	742	25.59
03/2/2009	04/1/2009	30	\$137.57	783	26.1
01/29/2009	03/2/2009	32	\$174.03	923	28.84
12/29/2008	01/29/2009	31	\$196.54	974	31.42
11/26/2008	12/29/2008	33	\$263.31	1189	36.03
10/28/2008	11/26/2008	29	\$178.82	895	30.86
09/29/2008	10/28/2008	29	\$190.72	916	31.59
08/28/2008	09/29/2008	32	\$182.65	970	30.31
07/31/2008	08/28/2008	28	\$157.72	842	30.07
06/30/2008	07/31/2008	31	\$161.71	891	28.74
05/30/2008	06/30/2008	31	\$185.83	968	31.23
04/30/2008	05/30/2008	30	\$134.17	791	26.37
03/31/2008	04/30/2008	30	\$114.06	735	24.5
02/29/2008	03/31/2008	31	\$143.57	847	27.32
01/30/2008	02/29/2008	30	\$195.88	1013	33.77
01/2/2008	01/30/2008	28	\$161.92	877	31.32
12/1/2007	01/2/2008	32	\$182.56	987	30.84
11/1/2007	12/1/2007	30	\$139.67	825	27.5
10/2/2007	11/1/2007	30	\$131.42	777	25.9
09/4/2007	10/2/2007	28	\$151.37	815	29.11
08/2/2007	09/4/2007	33	\$164.28	916	27.76
07/5/2007	08/2/2007	28	\$149.47	809	28.89
06/4/2007	07/5/2007	31	\$157.02	869	28.03
05/3/2007	06/4/2007	32	\$119.53	763	23.84
04/3/2007	05/3/2007	30	\$111.79	726	24.2
03/6/2007	04/3/2007	28	\$108.16	696	24.86
02/1/2007	03/6/2007	33	\$158.00	917	27.79
01/4/2007	02/1/2007	28	\$164.74	873	31.18
12/4/2006	01/4/2007	31	\$202.12	1027	33.13
11/1/2006	12/4/2006	33	\$212.54	1085	32.88
10/3/2006	11/1/2006	29	\$185.03	928	32
09/1/2006	10/3/2006	32	\$199.91	1010	31.56
08/4/2006	09/1/2006	28	\$149.23	820	29.29
07/5/2006	08/4/2006	30	\$171.35	917	30.57
06/6/2006	07/5/2006	29	\$161.85	874	30.14
05/4/2006	06/6/2006	33	\$91.87	654	19.82
04/5/2006	05/4/2006	29	\$103.78	688	23.72
03/6/2006	04/5/2006	30	\$110.00	736	24.53
02/2/2006	03/6/2006	32	\$186.71	1039	32.47
01/4/2006	02/2/2006	29	\$91.58	648	22.34
12/5/2005	01/4/2006	30	\$182.65	1098	36.6

**Gas**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/29/2009	01/29/2010	31	\$203.39	167	5.39
11/30/2009	12/29/2009	29	\$198.33	174	6
10/28/2009	11/30/2009	33	\$128.30	110	3.33
09/30/2009	10/28/2009	28	\$61.82	51	1.82
08/28/2009	09/30/2009	33	\$56.06	50	1.52
07/31/2009	08/28/2009	28	\$51.88	44	1.57
06/30/2009	07/31/2009	31	\$59.22	50	1.61
06/1/2009	06/30/2009	29	\$55.40	48	1.66
04/30/2009	06/1/2009	32	\$61.90	59	1.84
04/1/2009	04/30/2009	29	\$69.80	61	2.1
03/2/2009	04/1/2009	30	\$102.36	95	3.17
01/29/2009	03/2/2009	32	\$164.93	147	4.59
12/29/2008	01/29/2009	31	\$174.24	137	4.42
11/26/2008	12/29/2008	33	\$204.38	180	5.45
10/28/2008	11/26/2008	29	\$79.87	68	2.34
09/29/2008	10/28/2008	29	\$67.64	48	1.66
08/28/2008	09/29/2008	32	\$79.56	51	1.59
07/31/2008	08/28/2008	28	\$83.88	45	1.61
06/30/2008	07/31/2008	31	\$103.05	49	1.58

05/30/2008	06/30/2008	31	\$92.00	51	1.65
04/30/2008	05/30/2008	30	\$89.18	54	1.8
03/31/2008	04/30/2008	30	\$92.93	58	1.93
02/29/2008	03/31/2008	31	\$105.19	79	2.55
01/30/2008	02/29/2008	30	\$228.14	165	5.5
01/2/2008	01/30/2008	28	\$248.91	185	6.61
12/1/2007	01/2/2008	32	\$321.47	225	7.03
11/1/2007	12/1/2007	30	\$114.27	87	2.9
10/2/2007	11/1/2007	30	\$76.08	54	1.8
09/4/2007	10/2/2007	28	\$61.01	45	1.61
08/2/2007	09/4/2007	33	\$70.23	52	1.58
07/5/2007	08/2/2007	28	\$67.46	45	1.61
06/4/2007	07/5/2007	31	\$78.04	51	1.65
05/3/2007	06/4/2007	32	\$77.51	55	1.72
04/3/2007	05/3/2007	30	\$74.83	56	1.87
03/6/2007	04/3/2007	28	\$63.26	52	1.86
02/1/2007	03/6/2007	33	\$155.70	123	3.73
01/4/2007	02/1/2007	28	\$195.85	150	5.36
12/4/2006	01/4/2007	31	\$230.55	175	5.65
11/1/2006	12/4/2006	33	\$150.05	116	3.52
10/3/2006	11/1/2006	29	\$49.33	44	1.52
09/1/2006	10/3/2006	32	\$63.17	49	1.53
08/4/2006	09/1/2006	28	\$51.31	41	1.46
07/5/2006	08/4/2006	30	\$48.16	42	1.4
06/6/2006	07/5/2006	29	\$47.91	43	1.48
05/4/2006	06/6/2006	33	\$72.59	55	1.67
04/5/2006	05/4/2006	29	\$100.27	70	2.41
03/6/2006	04/5/2006	30	\$38.57	97	3.23
02/2/2006	03/6/2006	32	\$141.45	101	3.16
01/4/2006	02/2/2006	29	\$176.33	101	3.48
12/5/2005	01/4/2006	30	\$165.53	108	3.6

**s and Electric Company**  
**High Bill Complaint Report**  
**Customer Usage Data**

December 14, 2009 Through February 22, 2010

**Electric**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
01/27/2010	02/26/2010	30	\$355.84	1267	42.23
12/26/2009	01/27/2010	32	\$405.15	1413	44.16
11/24/2009	12/26/2009	32	\$600.58	1897	59.28
10/26/2009	11/24/2009	29	\$429.65	1499	51.69
09/25/2009	10/26/2009	31	\$250.58	1283	41.39
08/26/2009	09/25/2009	30	\$907.07	2804	93.47
07/28/2009	08/26/2009	29	\$1,078.24	3167	109.21
06/26/2009	07/28/2009	32	\$1,370.40	3904	122
05/28/2009	06/26/2009	29	\$659.10	2217	76.45
04/28/2009	05/28/2009	30	\$447.35	1746	58.2
03/27/2009	04/28/2009	32	\$436.24	1531	47.84
02/26/2009	03/27/2009	29	\$330.42	1243	42.86
01/27/2009	02/26/2009	30	\$331.17	1300	43.33
12/26/2008	01/27/2009	32	\$432.67	1580	49.38
11/24/2008	12/26/2008	32	\$462.01	1651	51.59
10/24/2008	11/24/2008	31	\$419.42	1582	51.03
09/25/2008	10/24/2008	29	\$390.94	1668	57.52
08/26/2008	09/25/2008	30	\$589.12	2322	77.4
07/29/2008	08/26/2008	28	\$655.31	2461	87.89
06/27/2008	07/29/2008	32	\$687.33	2641	82.53
05/29/2008	06/27/2008	29	\$493.15	2032	70.07
04/29/2008	05/29/2008	30	\$352.47	1655	55.17
03/27/2008	04/29/2008	33	\$441.05	1721	52.15
02/28/2008	03/27/2008	28	\$376.65	1468	52.43
01/28/2008	02/28/2008	31	\$618.66	2236	72.13
12/29/2007	01/28/2008	30	\$628.97	2247	74.9
11/29/2007	12/29/2007	30	\$711.44	2426	80.87
10/30/2007	11/29/2007	30	\$479.61	1792	59.73
09/28/2007	10/30/2007	32	\$490.30	2061	64.41
08/28/2007	09/28/2007	31	\$788.29	2856	92.13
07/31/2007	08/28/2007	28	\$625.75	2343	83.68
06/30/2007	07/31/2007	31	\$822.92	2951	95.19
05/31/2007	06/30/2007	30	\$620.36	2373	79.1
05/1/2007	05/31/2007	30	\$539.79	2152	71.73
03/31/2007	05/1/2007	31	\$578.59	2071	66.81
03/2/2007	03/31/2007	29	\$509.97	1845	63.62
01/30/2007	03/2/2007	31	\$624.87	2171	70.03
01/2/2007	01/30/2007	28	\$791.65	2574	91.93
11/30/2006	01/2/2007	33	\$593.01	2111	63.97
10/30/2006	11/30/2006	31	\$524.44	1902	61.35
09/30/2006	10/30/2006	30	\$528.90	2103	70.1
08/31/2006	09/30/2006	30	\$705.46	2579	85.97
08/2/2006	08/31/2006	29	\$476.32	2006	69.17
07/1/2006	08/2/2006	32	\$852.35	3156	98.63
06/2/2006	07/1/2006	29	\$626.44	2439	84.1
05/2/2006	06/2/2006	31	\$516.00	2164	69.81
04/1/2006	05/2/2006	31	\$326.18	1406	45.35
03/2/2006	04/1/2006	30	\$505.82	1946	64.87
01/31/2006	03/2/2006	30	\$418.18	1722	57.4
12/31/2005	01/31/2006	31	\$634.87	2395	77.26

**Gas**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
01/27/2010	02/26/2010	30	\$70.28	62	2.07
12/26/2009	01/27/2010	32	\$119.58	103	3.22
11/24/2009	12/26/2009	32	\$115.75	105	3.28
10/26/2009	11/24/2009	29	\$33.68	31	1.07
09/25/2009	10/26/2009	31	\$11.41	11	0.35
08/26/2009	09/25/2009	30	\$6.37	6	0.2
07/28/2009	08/26/2009	29	\$6.58	6	0.21
06/26/2009	07/28/2009	32	\$6.87	6	0.19
05/28/2009	06/26/2009	29	\$7.91	8	0.28
04/28/2009	05/28/2009	30	\$8.89	10	0.33
03/27/2009	04/28/2009	32	\$23.98	23	0.72
02/26/2009	03/27/2009	29	\$46.94	47	1.62
01/27/2009	02/26/2009	30	\$96.40	81	2.7
12/26/2008	01/27/2009	32	\$156.58	125	3.91
11/24/2008	12/26/2008	32	\$108.44	99	3.09
10/24/2008	11/24/2008	31	\$35.26	30	0.97
09/25/2008	10/24/2008	29	\$15.38	12	0.41
08/26/2008	09/25/2008	30	\$11.54	8	0.27
07/29/2008	08/26/2008	28	\$10.96	6	0.21

06/27/2008	07/29/2008	32	\$14.09	7	0.22
05/29/2008	06/27/2008	29	\$11.82	7	0.24
04/29/2008	05/29/2008	30	\$13.48	9	0.3
03/27/2008	04/29/2008	33	\$34.23	23	0.7
02/28/2008	03/27/2008	28	\$47.77	37	1.32
01/28/2008	02/28/2008	31	\$122.97	93	3
12/29/2007	01/28/2008	30	\$140.83	108	3.6
11/29/2007	12/29/2007	30	\$104.15	78	2.6
10/30/2007	11/29/2007	30	\$30.14	24	0.8
09/28/2007	10/30/2007	32	\$16.52	13	0.41
08/28/2007	09/28/2007	31	\$11.06	9	0.29
07/31/2007	08/28/2007	28	\$7.95	6	0.21
06/30/2007	07/31/2007	31	\$9.19	6	0.19
05/31/2007	06/30/2007	30	\$7.07	4	0.13
05/1/2007	05/31/2007	30	\$17.87	14	0.47
03/31/2007	05/1/2007	31	\$21.98	18	0.58
03/2/2007	03/31/2007	29	\$21.68	18	0.62
01/30/2007	03/2/2007	31	\$85.42	71	2.29
01/2/2007	01/30/2007	28	\$160.89	124	4.43
11/30/2006	01/2/2007	33	\$119.47	95	2.88
10/30/2006	11/30/2006	31	\$40.88	34	1.1
09/30/2006	10/30/2006	30	\$14.26	14	0.47
08/31/2006	09/30/2006	30	\$9.44	8	0.27
08/2/2006	08/31/2006	29	\$6.59	5	0.17
07/1/2006	08/2/2006	32	\$7.04	6	0.19
06/2/2006	07/1/2006	29	\$7.33	7	0.24
05/2/2006	06/2/2006	31	\$13.10	11	0.35
04/1/2006	05/2/2006	31	\$36.90	27	0.87
03/2/2006	04/1/2006	30	\$87.81	69	2.3
01/31/2006	03/2/2006	30	\$58.90	43	1.43
12/31/2005	01/31/2006	31	\$146.46	85	2.74

s and Electric Company

High Bill Complaint Report

Customer Usage Data

December 14, 2009 Through February 22, 2010

Electric Only

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
01/26/2010	02/25/2010	30	\$65.95	514	17.13
12/24/2009	01/26/2010	33	\$83.70	608	18.42
11/23/2009	12/24/2009	31	\$67.83	538	17.35
10/23/2009	11/23/2009	31	\$51.37	440	14.19
09/24/2009	10/23/2009	29	\$80.91	648	22.34
08/25/2009	09/24/2009	30	\$90.33	696	23.2
07/27/2009	08/25/2009	29	\$202.50	1066	36.76
06/25/2009	07/27/2009	32	\$609.99	2110	65.94
05/27/2009	06/25/2009	29	\$135.46	858	29.59
04/27/2009	05/27/2009	30	\$146.28	897	29.9
03/26/2009	04/27/2009	32	\$121.38	753	23.53
02/25/2009	03/26/2009	29	\$104.20	661	22.79
01/26/2009	02/25/2009	30	\$201.96	979	32.63
12/24/2008	01/26/2009	33	\$240.64	1129	34.21
11/21/2008	12/24/2008	33	\$225.87	1087	32.94
10/23/2008	11/21/2008	29	\$209.16	1018	35.1
09/23/2008	10/23/2008	30	\$253.30	1258	41.93
08/25/2008	09/23/2008	29	\$322.35	1498	51.66
07/25/2008	08/25/2008	31	\$461.13	1926	62.13
06/26/2008	07/25/2008	29	\$279.07	1369	47.21
05/27/2008	06/26/2008	30	\$181.51	1074	35.8
04/25/2008	05/27/2008	32	\$127.78	872	27.25
03/26/2008	04/25/2008	30	\$92.67	639	21.3
02/26/2008	03/26/2008	29	\$96.59	649	22.38
01/25/2008	02/26/2008	32	\$109.16	732	22.88
12/27/2007	01/25/2008	29	\$107.78	703	24.24
11/28/2007	12/27/2007	29	\$116.87	737	25.41
10/26/2007	11/28/2007	33	\$111.38	759	23
09/28/2007	10/26/2007	28	\$77.74	620	22.14
08/27/2007	09/28/2007	32	\$163.40	1031	32.22
07/30/2007	08/27/2007	28	\$263.84	1283	45.82
06/28/2007	07/30/2007	32	\$180.21	1084	33.88
05/30/2007	06/28/2007	29	\$148.27	935	32.24
04/30/2007	05/30/2007	30	\$69.46	591	19.7
03/29/2007	04/30/2007	32	\$67.56	547	17.09
02/27/2007	03/29/2007	30	\$86.36	614	20.47
01/29/2007	02/27/2007	29	\$81.11	582	20.07
12/28/2006	01/29/2007	32	\$91.51	651	20.34
11/29/2006	12/28/2006	29	\$95.18	643	22.17
10/27/2006	11/29/2006	33	\$86.39	643	19.48
09/28/2006	10/27/2006	29	\$72.08	605	20.86
08/29/2006	09/28/2006	30	\$152.72	963	32.1
07/31/2006	08/29/2006	29	\$219.66	1179	40.66
06/29/2006	07/31/2006	32	\$420.51	1843	57.59
06/1/2006	06/29/2006	28	\$141.66	906	32.36
05/1/2006	06/1/2006	31	\$78.15	652	21.03
03/31/2006	05/1/2006	31	\$78.38	590	19.03
02/28/2006	03/31/2006	31	\$91.94	658	21.23
01/30/2006	02/28/2006	29	\$84.83	613	21.14
12/29/2005	01/30/2006	32	\$95.94	689	21.53

s and Electric Company  
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**ELEC**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
01/6/2010	02/5/2010	30	\$57.03	466	15.53
12/5/2009	01/6/2010	32	\$73.81	559	17.47
11/4/2009	12/5/2009	31	\$52.68	447	14.42
10/6/2009	11/4/2009	29	\$51.24	442	15.24
09/4/2009	10/6/2009	32	\$231.84	1255	39.22
08/6/2009	09/4/2009	29	\$449.96	1743	60.1
07/8/2009	08/6/2009	29	\$394.38	1617	55.76
06/8/2009	07/8/2009	30	\$145.76	943	31.43
05/8/2009	06/8/2009	31	\$78.86	668	21.55
04/8/2009	05/8/2009	30	\$54.58	463	15.43
03/9/2009	04/8/2009	30	\$56.28	473	15.77
02/5/2009	03/9/2009	32	\$60.65	509	15.91
01/7/2009	02/5/2009	29	\$60.55	485	16.72
12/5/2008	01/7/2009	33	\$58.94	497	15.06
11/4/2008	12/5/2008	31	\$90.68	623	20.1
10/6/2008	11/4/2008	29	\$122.80	827	28.52
09/5/2008	10/6/2008	31	\$136.51	944	30.45
08/6/2008	09/5/2008	30	\$76.05	643	21.43
07/8/2008	08/6/2008	29	\$68.30	582	20.07
06/6/2008	07/8/2008	32	\$57.21	494	15.44
05/7/2008	06/6/2008	30	\$61.96	535	17.83
04/7/2008	05/7/2008	30	\$68.87	536	17.87
03/7/2008	04/7/2008	31	\$78.56	577	18.61
02/7/2008	03/7/2008	29	\$76.55	555	19.14
01/8/2008	02/7/2008	30	\$81.03	583	19.43
12/7/2007	01/8/2008	32	\$90.86	642	20.06
11/7/2007	12/7/2007	30	\$67.76	525	17.5
10/9/2007	11/7/2007	29	\$59.83	507	17.48
09/10/2007	10/9/2007	29	\$43.74	382	13.17
08/10/2007	09/10/2007	31	\$44.90	392	12.65
07/11/2007	08/10/2007	30	\$45.58	398	13.27
06/11/2007	07/11/2007	30	\$40.66	355	11.83
05/10/2007	06/11/2007	32	\$46.50	406	12.69
04/10/2007	05/10/2007	30	\$44.08	383	12.77
03/12/2007	04/10/2007	29	\$48.78	417	14.38
02/8/2007	03/12/2007	32	\$53.03	454	14.19
01/9/2007	02/8/2007	30	\$47.68	410	13.67
12/9/2006	01/9/2007	31	\$48.94	421	13.58
11/8/2006	12/9/2006	31	\$49.18	423	13.65
10/10/2006	11/8/2006	29	\$41.74	364	12.55
09/11/2006	10/10/2006	29	\$40.66	355	12.24
08/10/2006	09/11/2006	32	\$44.09	385	12.03
07/12/2006	08/10/2006	29	\$36.42	318	10.97
06/12/2006	07/12/2006	30	\$40.89	357	11.9
05/11/2006	06/12/2006	32	\$37.56	328	10.25
04/12/2006	05/11/2006	29	\$35.28	308	10.62
03/13/2006	04/12/2006	30	\$40.32	352	11.73
02/9/2006	03/13/2006	32	\$39.27	343	10.72
01/10/2006	02/9/2006	30	\$39.74	347	11.57
12/12/2005	01/10/2006	29	\$37.10	324	11.17

**GAS**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
01/6/2010	02/5/2010	30	\$2.96	0	0
12/5/2009	01/6/2010	32	\$3.15	0	0
11/3/2009	12/5/2009	32	\$3.15	0	0
10/6/2009	11/3/2009	28	\$2.77	0	0
09/4/2009	10/6/2009	32	\$3.15	0	0
08/6/2009	09/4/2009	29	\$2.86	0	0
07/8/2009	08/6/2009	29	\$2.86	0	0
06/8/2009	07/8/2009	30	\$2.96	0	0
05/7/2009	06/8/2009	32	\$3.16	0	0
04/8/2009	05/7/2009	29	\$2.86	0	0
03/9/2009	04/8/2009	30	\$2.96	0	0
02/5/2009	03/9/2009	32	\$3.16	0	0
01/6/2009	02/5/2009	30	\$2.96	0	0
12/5/2008	01/6/2009	32	\$3.15	0	0
11/4/2008	12/5/2008	31	\$3.05	0	0
10/6/2008	11/4/2008	29	\$2.86	0	0
09/5/2008	10/6/2008	31	\$3.06	0	0
08/6/2008	09/5/2008	30	\$2.96	0	0
07/8/2008	08/6/2008	29	\$2.86	0	0



06/6/2008	07/8/2008	32	\$3.16	0	0
05/7/2008	06/6/2008	30	\$2.96	0	0
04/7/2008	05/7/2008	30	\$2.96	0	0
03/7/2008	04/7/2008	31	\$3.06	0	0
02/7/2008	03/7/2008	29	\$2.86	0	0
01/8/2008	02/7/2008	30	\$2.96	0	0
12/7/2007	01/8/2008	32	\$3.16	0	0
11/7/2007	12/7/2007	30	\$2.96	0	0
10/9/2007	11/7/2007	29	\$2.86	0	0
09/10/2007	10/9/2007	29	\$2.86	0	0
08/10/2007	09/10/2007	31	\$3.06	0	0
07/11/2007	08/10/2007	30	\$2.96	0	0
06/11/2007	07/11/2007	30	\$2.95	0	0
05/10/2007	06/11/2007	32	\$3.15	0	0
04/10/2007	05/10/2007	30	\$2.96	0	0
03/12/2007	04/10/2007	29	\$2.86	0	0
02/8/2007	03/12/2007	32	\$3.15	0	0
01/9/2007	02/8/2007	30	\$2.96	0	0
12/9/2006	01/9/2007	31	\$3.06	0	0
11/8/2006	12/9/2006	31	\$3.06	0	0
10/10/2006	11/8/2006	29	\$2.86	0	0
09/11/2006	10/10/2006	29	\$2.86	0	0
08/10/2006	09/11/2006	32	\$3.15	0	0
07/12/2006	08/10/2006	29	\$2.86	0	0
06/12/2006	07/12/2006	30	\$2.96	0	0
05/11/2006	06/12/2006	32	\$3.15	0	0
04/12/2006	05/11/2006	29	\$2.86	0	0
03/13/2006	04/12/2006	30	\$2.96	0	0
02/9/2006	03/13/2006	32	\$3.16	0	0
01/10/2006	02/9/2006	30	\$2.96	0	0
12/12/2005	01/10/2006	29	\$2.86	0	0

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ELEC					
START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
01/4/2010	02/3/2010	30	\$196.50	866.1069	28.87
12/14/2009	01/4/2010	21	\$116.33	565.204	26.91
11/2/2009	12/14/2009	42	\$145.53	890.3466	21.2
10/4/2009	11/2/2009	29	\$61.70	526.1364	18.14
09/5/2009	10/4/2009	29	\$80.96	750.1994	25.87
08/4/2009	09/5/2009	32	\$113.81	963.6384	30.11
07/5/2009	08/4/2009	30	\$206.10	1250.784	41.69
06/4/2009	07/5/2009	31	\$128.58	1030.2336	33.23
05/5/2009	06/4/2009	30	\$91.21	768.4416	25.61
04/7/2009	05/5/2009	28	\$59.97	460.0512	16.43
04/7/2009	05/5/2009	28	\$62.73	460.0512	16.43
03/5/2009	04/7/2009	33	\$67.77	525.5424	15.93
02/3/2009	03/5/2009	30	\$83.40	567.072	18.9
01/4/2009	02/3/2009	30	\$93.27	607.4496	20.25
12/3/2008	01/4/2009	32	\$128.80	752.3712	23.51
11/2/2008	12/3/2008	31	\$90.87	605.0304	19.52
10/4/2008	11/2/2008	29	\$58.37	494.9568	17.07
09/3/2008	10/4/2008	31	\$75.06	772.128	24.91
08/11/2008	09/3/2008	23	\$94.26	780.192	33.92
07/6/2008	08/11/2008	36	\$166.01	1329.0048	36.92
06/5/2008	07/6/2008	31	\$146.73	1017.792	32.83
05/6/2008	06/5/2008	30	\$72.40	620	20.67
04/4/2008	05/6/2008	32	\$67.56	527	16.47
03/6/2008	04/4/2008	29	\$62.46	477	16.45
02/5/2008	03/6/2008	30	\$66.54	503	16.77
01/7/2008	02/5/2008	29	\$65.54	492	16.97
12/6/2007	01/7/2008	32	\$96.19	650	20.31
11/6/2007	12/6/2007	30	\$77.47	553	18.43
10/8/2007	11/6/2007	29	\$56.66	481	16.59
09/8/2007	10/8/2007	30	\$66.37	578	19.27
08/9/2007	09/8/2007	30	\$157.33	1046	34.87
07/10/2007	08/9/2007	30	\$89.31	747	24.9
06/9/2007	07/10/2007	31	\$156.91	1056	34.06
05/9/2007	06/9/2007	31	\$77.12	663	21.39
04/10/2007	05/9/2007	29	\$43.46	375	12.93
03/12/2007	04/10/2007	29	\$48.50	412	14.21
02/7/2007	03/12/2007	33	\$60.96	501	15.18
01/9/2007	02/7/2007	29	\$53.53	440	15.17
12/9/2006	01/9/2007	31	\$59.69	481	15.52
11/8/2006	12/9/2006	31	\$62.45	493	15.9
10/10/2006	11/8/2006	29	\$46.35	402	13.86
09/8/2006	10/10/2006	32	\$59.66	521	16.28
08/9/2006	09/8/2006	30	\$106.43	824	27.47
07/12/2006	08/9/2006	28	\$156.31	1029	36.75
06/9/2006	07/12/2006	33	\$155.67	1083	32.82
05/10/2006	06/9/2006	30	\$74.17	638	21.27
04/11/2006	05/10/2006	29	\$47.79	410	14.14
03/10/2006	04/11/2006	32	\$58.89	497	15.53
02/9/2006	03/10/2006	29	\$81.23	580	20
01/10/2006	02/9/2006	30	\$83.60	599	19.97
12/9/2005	01/10/2006	32	\$79.28	605	18.91

Interval SA started 6/5/08

GAS					
START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
01/5/2010	02/4/2010	30	\$63.96	58	1.93
12/3/2009	01/5/2010	33	\$89.22	83	2.52
11/3/2009	12/3/2009	30	\$45.93	43	1.43
10/5/2009	11/3/2009	29	\$13.77	13	0.45
09/3/2009	10/5/2009	32	\$8.91	9	0.28
08/5/2009	09/3/2009	29	\$6.00	5	0.17
07/6/2009	08/5/2009	30	\$6.74	6	0.2
06/5/2009	07/6/2009	31	\$8.12	8	0.26
05/6/2009	06/5/2009	30	\$8.19	9	0.3
04/7/2009	05/6/2009	29	\$12.40	13	0.45
03/6/2009	04/7/2009	32	\$30.33	30	0.94
02/4/2009	03/6/2009	30	\$23.21	48	1.6
01/5/2009	02/4/2009	30	\$84.38	70	2.33
12/4/2008	01/5/2009	32	\$98.04	90	2.81
11/2/2008	12/4/2008	32	\$35.23	32	1
10/3/2008	11/2/2008	30	\$15.01	12	0.4
09/4/2008	10/3/2008	29	\$10.99	8	0.28
08/5/2008	09/4/2008	30	\$9.48	5	0.17

07/7/2008	08/5/2008	29	\$12.16	6	0.21
06/5/2008	07/7/2008	32	\$14.01	8	0.25
05/5/2008	06/5/2008	31	\$15.28	10	0.32
04/4/2008	05/5/2008	31	\$18.90	13	0.42
03/6/2008	04/4/2008	29	\$27.81	21	0.72
02/5/2008	03/6/2008	30	\$30.48	51	1.7
01/7/2008	02/5/2008	29	\$94.52	75	2.59
12/6/2007	01/7/2008	32	\$116.39	87	2.72
11/6/2007	12/6/2007	30	\$50.07	40	1.33
10/8/2007	11/6/2007	29	\$16.56	13	0.45
09/8/2007	10/8/2007	30	\$12.35	10	0.33
08/9/2007	09/8/2007	30	\$8.15	6	0.2
07/10/2007	08/9/2007	30	\$8.82	6	0.2
06/9/2007	07/10/2007	31	\$10.37	7	0.23
05/9/2007	06/9/2007	31	\$10.48	8	0.26
04/10/2007	05/9/2007	29	\$14.57	12	0.41
03/12/2007	04/10/2007	29	\$18.01	15	0.52
02/7/2007	03/12/2007	33	\$59.96	51	1.55
01/9/2007	02/7/2007	29	\$122.10	96	3.31
12/9/2006	01/9/2007	31	\$121.79	96	3.1
11/8/2006	12/9/2006	31	\$66.15	55	1.77
10/10/2006	11/8/2006	29	\$13.62	13	0.45
09/8/2006	10/10/2006	32	\$11.40	10	0.31
08/9/2006	09/8/2006	30	\$7.60	6	0.2
07/12/2006	08/9/2006	28	\$6.77	6	0.21
06/9/2006	07/12/2006	33	\$7.59	7	0.21
05/10/2006	06/9/2006	30	\$10.48	9	0.3
04/11/2006	05/10/2006	29	\$14.99	12	0.41
03/10/2006	04/11/2006	32	\$23.72	19	0.59
02/9/2006	03/10/2006	29	\$64.20	50	1.72
01/10/2006	02/9/2006	30	\$155.46	91	3.03
12/9/2005	01/10/2006	32	\$119.47	78	2.44

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**ELEC**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
01/7/2010	02/8/2010	32	\$148.74	1603	50.09
12/6/2009	01/7/2010	32	\$153.14	1649	51.53
11/5/2009	12/6/2009	31	\$126.64	1371	44.23
10/7/2009	11/5/2009	29	\$106.25	1173	40.45
09/8/2009	10/7/2009	29	\$559.97	1991	68.66
08/7/2009	09/8/2009	32	\$1,050.97	3180	99.38
07/9/2009	08/7/2009	29	\$813.95	2568	88.55
06/9/2009	07/9/2009	30	\$595.14	2097	69.9
05/8/2009	06/9/2009	32	\$662.27	2299	71.84
04/9/2009	05/8/2009	29	\$285.36	1187	40.93
03/10/2009	04/9/2009	30	\$268.54	1117	37.23
02/6/2009	03/10/2009	32	\$309.42	1268	39.63
01/7/2009	02/6/2009	30	\$373.07	1402	46.73
12/8/2008	01/7/2009	30	\$622.54	2009	66.97
11/5/2008	12/8/2008	33	\$527.14	1520	46.06
10/7/2008	11/5/2008	29	\$245.61	0	0
09/8/2008	10/7/2008	29	\$436.17	0	0
08/7/2008	09/8/2008	32	\$1,149.34	0	0
07/9/2008	08/7/2008	29	\$712.49	0	0
06/10/2008	07/9/2008	29	\$783.57	0	0
05/9/2008	06/10/2008	32	\$329.02	0	0
04/8/2008	05/9/2008	31	\$240.56	0	0
03/11/2008	04/8/2008	28	\$234.35	0	0
02/7/2008	03/11/2008	33	\$337.29	0	0
01/9/2008	02/7/2008	29	\$385.50	0	0
12/10/2007	01/9/2008	30	\$469.87	0	0
11/8/2007	12/10/2007	32	\$318.25	0	0
10/11/2007	11/8/2007	28	\$186.24	0	0
09/11/2007	10/11/2007	30	\$186.40	0	0
08/13/2007	09/11/2007	29	\$970.84	0	0
07/12/2007	08/13/2007	32	\$1,247.86	0	0
06/12/2007	07/12/2007	30	\$698.38	0	0
05/12/2007	06/12/2007	31	\$485.70	0	0
04/12/2007	05/12/2007	30	\$310.17	0	0
03/13/2007	04/12/2007	30	\$358.53	0	0
02/9/2007	03/13/2007	32	\$451.05	0	0
01/10/2007	02/9/2007	30	\$601.15	0	0
12/11/2006	01/10/2007	30	\$663.97	0	0
11/10/2006	12/11/2006	31	\$502.95	0	0
10/12/2006	11/10/2006	29	\$275.98	0	0
09/12/2006	10/12/2006	30	\$318.98	0	0
08/12/2006	09/12/2006	31	\$732.30	0	0
07/14/2006	08/12/2006	29	\$835.15	0	0
06/13/2006	07/14/2006	31	\$692.46	0	0
05/13/2006	06/13/2006	31	\$422.73	0	0
04/12/2006	05/13/2006	31	\$364.03	0	0
03/15/2006	04/12/2006	28	\$363.13	0	0
02/11/2006	03/15/2006	32	\$516.18	0	0
01/12/2006	02/11/2006	30	\$441.23	0	0
12/13/2005	01/12/2006	30	\$410.95	0	0

**GAS**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
01/7/2010	02/8/2010	32	\$126.54	131	4.09
12/6/2009	01/7/2010	32	\$130.24	144	4.5
11/5/2009	12/6/2009	31	\$98.20	107	3.45
10/7/2009	11/5/2009	29	\$31.47	34	1.17
09/8/2009	10/7/2009	29	\$28.59	26	0.9
08/7/2009	09/8/2009	32	\$31.46	28	0.88
07/9/2009	08/7/2009	29	\$23.34	21	0.72
06/9/2009	07/9/2009	30	\$24.01	22	0.73
05/8/2009	06/9/2009	32	\$29.84	29	0.91
04/9/2009	05/8/2009	29	\$35.87	33	1.14
03/10/2009	04/9/2009	30	\$66.83	63	2.1
02/6/2009	03/10/2009	32	\$84.37	132	4.13
01/7/2009	02/6/2009	30	\$200.02	154	5.13
12/8/2008	01/7/2009	30	\$228.14	193	6.43
11/5/2008	12/8/2008	33	\$114.47	98	2.97
10/7/2008	11/5/2008	29	\$65.76	48	1.66
09/8/2008	10/7/2008	29	\$34.84	24	0.83
08/7/2008	09/8/2008	32	\$41.26	24	0.75
07/9/2008	08/7/2008	29	\$47.96	24	0.83

06/10/2008	07/9/2008	29	\$48.41	26	0.9
05/9/2008	06/10/2008	32	\$64.12	38	1.19
04/8/2008	05/9/2008	31	\$94.62	58	1.87
03/11/2008	04/8/2008	28	\$115.54	80	2.86
02/7/2008	03/11/2008	33	\$104.40	139	4.21
01/9/2008	02/7/2008	29	\$248.73	184	6.34
12/10/2007	01/9/2008	30	\$243.10	173	5.77
11/8/2007	12/10/2007	32	\$123.96	93	2.91
10/11/2007	11/8/2007	28	\$40.74	30	1.07
09/11/2007	10/11/2007	30	\$39.12	29	0.97
08/13/2007	09/11/2007	29	\$31.54	24	0.83
07/13/2007	08/13/2007	31	\$36.60	26	0.84
06/12/2007	07/13/2007	31	\$38.78	26	0.84
05/12/2007	06/12/2007	31	\$46.91	33	1.06
04/12/2007	05/12/2007	30	\$77.67	56	1.87
03/13/2007	04/12/2007	30	\$53.96	43	1.43
02/9/2007	03/13/2007	32	\$232.65	176	5.5
01/10/2007	02/9/2007	30	\$354.66	264	8.8
12/11/2006	01/10/2007	30	\$276.45	207	6.9
11/10/2006	12/11/2006	31	\$211.47	158	5.1
10/12/2006	11/10/2006	29	\$44.97	39	1.34
09/12/2006	10/12/2006	30	\$39.80	32	1.07
08/12/2006	09/12/2006	31	\$32.30	26	0.84
07/14/2006	08/12/2006	29	\$18.51	17	0.59
06/13/2006	07/14/2006	31	\$18.61	18	0.58
05/13/2006	06/13/2006	31	\$28.00	23	0.74
04/12/2006	05/13/2006	31	\$51.02	37	1.19
03/15/2006	04/12/2006	28	\$164.64	118	4.21
02/10/2006	03/15/2006	33	\$335.28	235	7.12
01/12/2006	02/10/2006	29	\$350.52	198	6.83
01/12/2006	02/10/2006	29	\$350.52	198	6.83
01/12/2006	02/10/2006	29	\$539.75	301	10.38
01/12/2006	02/10/2006	29	\$350.52	198	6.83
12/13/2005	01/12/2006	30	\$526.52	312	10.4
12/13/2005	01/12/2006	30	\$526.52	312	10.4
12/13/2005	01/12/2006	30	\$313.60	189	6.3

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01/7/2010	02/8/2010	32	\$681.39	2006	62.69
12/6/2009	01/7/2010	32	\$842.68	2434	76.06
11/5/2009	12/6/2009	31	\$612.05	1923	62.03
10/7/2009	11/5/2009	29	\$403.14	1543	53.21
09/8/2009	10/7/2009	29	\$574.99	1961	67.62
08/7/2009	09/8/2009	32	\$701.77	2318	72.44
07/9/2009	08/7/2009	29	\$997.89	2921	100.72
06/9/2009	07/9/2009	30	\$679.04	2221	74.03
06/9/2009	07/9/2009	30	\$679.04	2221	74.03
05/8/2009	06/9/2009	32	\$109.50	793	24.78
04/9/2009	05/8/2009	29	\$33.17	287	9.9
03/10/2009	04/9/2009	30	\$23.56	204	6.8
02/6/2009	03/10/2009	32	\$42.88	371	11.59
01/7/2009	02/6/2009	30	\$43.46	376	12.53
12/8/2008	01/7/2009	30	\$49.86	425	14.17
11/5/2008	12/8/2008	33	\$26.85	232	7.03
10/7/2008	11/5/2008	29	\$25.12	217	7.48
09/8/2008	10/7/2008	29	\$139.49	904	31.17
08/7/2008	09/8/2008	32	\$383.35	1730	54.06
07/9/2008	08/7/2008	29	\$124.93	846	29.17
06/9/2008	07/9/2008	30	\$134.86	900	30
05/8/2008	06/9/2008	32	\$38.68	334	10.44
04/8/2008	05/8/2008	30	\$5.67	49	1.63
03/10/2008	04/8/2008	29	\$4.29	3	0.1
02/7/2008	03/10/2008	32	\$4.73	4	0.13
01/9/2008	02/7/2008	29	\$4.29	22	0.76
12/10/2007	01/9/2008	30	\$4.43	16	0.53
11/9/2007	12/10/2007	31	\$4.59	26	0.84
10/10/2007	11/9/2007	30	\$4.43	16	0.53
09/11/2007	10/10/2007	29	\$4.29	8	0.28
08/11/2007	09/11/2007	31	\$75.59	640	20.65
07/12/2007	08/11/2007	30	\$56.71	493	16.43
06/13/2007	07/12/2007	29	\$35.27	308	10.62
05/11/2007	06/13/2007	33	\$39.52	345	10.45
04/11/2007	05/11/2007	30	\$10.31	90	3
03/13/2007	04/11/2007	29	\$12.25	107	3.69
02/9/2007	03/13/2007	32	\$12.37	108	3.38
01/10/2007	02/9/2007	30	\$38.70	338	11.27
12/11/2006	01/10/2007	30	\$45.69	396	13.2
11/9/2006	12/11/2006	32	\$50.76	438	13.69
10/11/2006	11/9/2006	29	\$28.18	246	8.48
09/12/2006	10/11/2006	29	\$51.65	451	15.55
08/11/2006	09/12/2006	32	\$143.16	952	29.75
07/14/2006	08/11/2006	28	\$251.70	1269	45.32
06/14/2006	07/14/2006	30	\$149.44	963	32.1
05/13/2006	06/14/2006	32	\$61.55	534	16.69
04/12/2006	05/13/2006	31	\$39.85	348	11.23
03/15/2006	04/12/2006	28	\$21.75	190	6.79
02/10/2006	03/15/2006	33	\$28.97	253	7.67
01/11/2006	02/10/2006	30	\$31.95	279	9.3
12/13/2005	01/11/2006	29	\$72.79	565	19.48

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START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
01/25/2010	02/24/2010	30	\$46.88	392	13.07
12/23/2009	01/25/2010	33	\$57.49	478	14.48
11/21/2009	12/23/2009	32	\$73.12	565	17.66
10/22/2009	11/21/2009	30	\$59.33	491	16.37
09/23/2009	10/22/2009	29	\$55.36	460	15.86
08/24/2009	09/23/2009	30	\$65.62	508	16.93
07/24/2009	08/24/2009	31	\$67.83	525	16.94
06/24/2009	07/24/2009	30	\$70.31	526	17.53
05/27/2009	06/24/2009	28	\$43.11	369	13.18
04/27/2009	05/27/2009	30	\$48.34	412	13.73
03/26/2009	04/27/2009	32	\$50.76	435	13.59
02/24/2009	03/26/2009	30	\$45.63	393	13.1
01/23/2009	02/24/2009	32	\$55.50	471	14.72
12/23/2008	01/23/2009	31	\$60.31	506	16.32
11/21/2008	12/23/2008	32	\$55.57	471	14.72
10/22/2008	11/21/2008	30	\$49.21	419	13.97
09/23/2008	10/22/2008	29	\$41.02	354	12.21
08/25/2008	09/23/2008	29	\$4.29	0	0
07/25/2008	08/25/2008	31	\$4.58	0	0
06/24/2008	07/25/2008	31	\$29.77	257	8.29
05/23/2008	06/24/2008	32	\$44.70	386	12.06
04/24/2008	05/23/2008	29	\$45.22	386	13.31
03/26/2008	04/24/2008	29	\$44.22	380	13.1
02/25/2008	03/26/2008	30	\$53.51	452	15.07
01/24/2008	02/25/2008	32	\$66.58	542	16.94
12/26/2007	01/24/2008	29	\$76.67	565	19.48
11/27/2007	12/26/2007	29	\$64.25	511	17.62
10/25/2007	11/27/2007	33	\$54.99	472	14.3
09/26/2007	10/25/2007	29	\$47.57	407	14.03
08/27/2007	09/26/2007	30	\$89.37	616	20.53
07/27/2007	08/27/2007	31	\$97.23	658	21.23
06/27/2007	07/27/2007	30	\$111.65	714	23.8
05/30/2007	06/27/2007	28	\$156.79	832	29.71
04/27/2007	05/30/2007	33	\$133.84	822	24.91
03/28/2007	04/27/2007	30	\$106.17	703	23.43
02/27/2007	03/28/2007	29	\$113.89	729	25.14
01/26/2007	02/27/2007	32	\$136.57	837	26.16
12/27/2006	01/26/2007	30	\$182.23	953	31.77
11/28/2006	12/27/2006	29	\$189.20	961	33.14
10/26/2006	11/28/2006	33	\$166.30	938	28.42
09/27/2006	10/26/2006	29	\$122.05	732	25.24
08/29/2006	09/27/2006	29	\$108.12	689	23.76
07/29/2006	08/29/2006	31	\$119.90	759	24.48
06/29/2006	07/29/2006	30	\$172.25	920	30.67
05/31/2006	06/29/2006	29	\$145.19	819	28.24
04/28/2006	05/31/2006	33	\$110.65	740	22.42
03/30/2006	04/28/2006	29	\$103.91	697	24.03
02/28/2006	03/30/2006	30	\$130.80	818	27.27
01/27/2006	02/28/2006	32	\$135.01	863	26.97
12/28/2005	01/27/2006	30	\$184.58	1018	33.93

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START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
01/25/2010	02/24/2010	30	\$53.00	48	1.6
12/23/2009	01/25/2010	33	\$103.68	93	2.82
12/23/2009	01/25/2010	33	\$224.23	186	5.64
11/21/2009	12/23/2009	32	\$147.43	131	4.09
11/21/2009	12/23/2009	32	\$311.72	263	8.22
10/22/2009	11/21/2009	30	\$82.11	72	2.4
10/22/2009	11/21/2009	30	\$173.27	142	4.73
09/23/2009	10/22/2009	29	\$22.39	21	0.72
09/23/2009	10/22/2009	29	\$47.91	41	1.41
08/24/2009	09/23/2009	30	\$6.98	7	0.23
08/24/2009	09/23/2009	30	\$14.76	15	0.5
07/24/2009	08/24/2009	31	\$9.27	9	0.29
07/24/2009	08/24/2009	31	\$12.37	12	0.39
06/24/2009	07/24/2009	30	\$7.27	7	0.23
05/27/2009	06/24/2009	28	\$9.83	10	0.36
04/27/2009	05/27/2009	30	\$17.06	19	0.63
03/26/2009	04/27/2009	32	\$38.42	36	1.13
02/24/2009	03/26/2009	30	\$28.42	74	2.47
01/23/2009	02/24/2009	32	\$131.12	108	3.38

12/23/2008	01/23/2009	31	\$133.05	110	3.55
11/21/2008	12/23/2008	32	\$128.12	115	3.59
10/22/2008	11/21/2008	30	\$46.67	39	1.3
09/23/2008	10/22/2008	29	\$11.61	9	0.31
08/25/2008	09/23/2008	29	\$11.66	8	0.28
07/25/2008	08/25/2008	31	\$14.22	8	0.26
06/24/2008	07/25/2008	31	\$15.31	8	0.26
05/23/2008	06/24/2008	32	\$14.61	9	0.28
04/24/2008	05/23/2008	29	\$16.36	11	0.38
03/26/2008	04/24/2008	29	\$59.35	39	1.34
02/25/2008	03/26/2008	30	\$68.24	53	1.77
01/24/2008	02/25/2008	32	\$148.05	112	3.5
12/26/2007	01/24/2008	29	\$183.97	138	4.76
11/27/2007	12/26/2007	29	\$159.93	116	4
10/25/2007	11/27/2007	33	\$87.30	68	2.06
09/26/2007	10/25/2007	29	\$44.63	33	1.14
08/27/2007	09/26/2007	30	\$9.89	8	0.27
07/27/2007	08/27/2007	31	\$10.13	8	0.26
06/27/2007	07/27/2007	30	\$10.14	7	0.23
05/30/2007	06/27/2007	28	\$13.79	10	0.36
04/27/2007	05/30/2007	33	\$39.58	30	0.91
03/28/2007	04/27/2007	30	\$69.45	53	1.77
02/27/2007	03/28/2007	29	\$83.30	68	2.34
01/26/2007	02/27/2007	32	\$129.16	104	3.25
12/27/2006	01/26/2007	30	\$185.31	143	4.77
11/28/2006	12/27/2006	29	\$145.43	113	3.9
10/26/2006	11/28/2006	33	\$108.80	88	2.67
09/27/2006	10/26/2006	29	\$52.10	45	1.55
08/29/2006	09/27/2006	29	\$11.67	10	0.34
07/29/2006	08/29/2006	31	\$9.99	9	0.29
06/29/2006	07/29/2006	30	\$7.47	7	0.23
05/31/2006	06/29/2006	29	\$8.24	8	0.28
04/28/2006	05/31/2006	33	\$25.22	21	0.64
03/30/2006	04/28/2006	29	\$114.79	80	2.76
02/28/2006	03/30/2006	30	\$153.31	116	3.87
01/27/2006	02/28/2006	32	\$160.01	108	3.38
12/28/2005	01/27/2006	30	\$150.83	89	2.97



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01/6/2010	02/5/2010	30	\$81.45	568	18.93
12/5/2009	01/6/2010	32	\$131.62	785	24.53
11/4/2009	12/5/2009	31	\$119.81	735	23.71
10/6/2009	11/4/2009	29	\$81.11	560	19.31
09/4/2009	10/6/2009	32	\$83.83	595	18.59
08/7/2009	09/4/2009	28	\$26.46	229	8.18
07/8/2009	08/7/2009	30	\$4.44	0	0
06/8/2009	07/8/2009	30	\$4.44	0	0
05/7/2009	06/8/2009	32	\$4.73	0	0
04/9/2009	05/7/2009	28	\$4.13	0	0
03/9/2009	04/9/2009	31	\$4.58	0	0
02/6/2009	03/9/2009	31	\$4.58	0	0
01/6/2009	02/6/2009	31	\$4.58	0	0
12/5/2008	01/6/2009	32	\$4.73	0	0
11/4/2008	12/5/2008	31	\$4.58	0	0
10/7/2008	11/4/2008	28	\$4.14	0	0
09/5/2008	10/7/2008	32	\$4.73	0	0
08/7/2008	09/5/2008	29	\$4.29	0	0
07/9/2008	08/7/2008	29	\$4.29	0	0
06/6/2008	07/9/2008	33	\$4.88	0	0
05/7/2008	06/6/2008	30	\$4.44	0	0
04/8/2008	05/7/2008	29	\$4.28	0	0
03/7/2008	04/8/2008	32	\$4.73	0	0
02/7/2008	03/7/2008	29	\$4.28	0	0
01/8/2008	02/7/2008	30	\$4.44	0	0
12/7/2007	01/8/2008	32	\$4.73	0	0
11/8/2007	12/7/2007	29	\$4.29	0	0
10/9/2007	11/8/2007	30	\$4.43	0	0
09/10/2007	10/9/2007	29	\$4.29	0	0
08/9/2007	09/10/2007	32	\$4.73	0	0
07/11/2007	08/9/2007	29	\$4.29	0	0
06/11/2007	07/11/2007	30	\$4.44	0	0
05/10/2007	06/11/2007	32	\$4.73	1	0.03
04/10/2007	05/10/2007	30	\$4.44	3	0.1
03/12/2007	04/10/2007	29	\$4.29	0	0
02/8/2007	03/12/2007	32	\$4.73	0	0
01/9/2007	02/8/2007	30	\$4.44	0	0
12/9/2006	01/9/2007	31	\$4.58	0	0
11/8/2006	12/9/2006	31	\$4.58	0	0
10/11/2006	11/8/2006	28	\$4.14	0	0
09/11/2006	10/11/2006	30	\$34.82	304	10.13
08/10/2006	09/11/2006	32	\$37.68	329	10.28
07/13/2006	08/10/2006	28	\$32.86	287	10.25
06/12/2006	07/13/2006	31	\$30.58	267	8.61
05/11/2006	06/12/2006	32	\$23.82	208	6.5
04/12/2006	05/11/2006	29	\$16.38	143	4.93
03/13/2006	04/12/2006	30	\$25.42	222	7.4
02/10/2006	03/13/2006	31	\$26.45	231	7.45
01/10/2006	02/10/2006	31	\$4.59	35	1.13
12/12/2005	01/10/2006	29	\$14.43	126	4.34

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START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
01/6/2010	02/5/2010	30	\$53.76	50	1.67
12/5/2009	01/6/2010	32	\$59.94	60	1.88
11/4/2009	12/5/2009	31	\$50.57	48	1.55
10/6/2009	11/4/2009	29	\$14.74	14	0.48
09/4/2009	10/6/2009	32	\$10.83	11	0.34
08/7/2009	09/4/2009	28	\$13.28	13	0.46
07/8/2009	08/7/2009	30	\$11.36	11	0.37
06/8/2009	07/8/2009	30	\$11.09	11	0.37
05/7/2009	06/8/2009	32	\$11.87	13	0.41
04/9/2009	05/7/2009	28	\$23.22	23	0.82
03/9/2009	04/9/2009	31	\$39.82	39	1.26
02/6/2009	03/9/2009	31	\$31.91	51	1.65
01/6/2009	02/6/2009	31	\$51.60	45	1.45
12/5/2008	01/6/2009	32	\$106.60	98	3.06
11/4/2008	12/5/2008	31	\$39.43	36	1.16
10/7/2008	11/4/2008	28	\$13.65	11	0.39
09/5/2008	10/7/2008	32	\$14.96	11	0.34
08/7/2008	09/5/2008	29	\$18.30	11	0.38
07/9/2008	08/7/2008	29	\$22.86	12	0.41

06/6/2008	07/9/2008	33	\$22.71	13	0.39
05/7/2008	06/6/2008	30	\$22.99	15	0.5
04/8/2008	05/7/2008	29	\$29.65	20	0.69
03/7/2008	04/8/2008	32	\$32.17	24	0.75
02/7/2008	03/7/2008	29	\$21.22	35	1.21
01/8/2008	02/7/2008	30	\$57.32	48	1.6
12/7/2007	01/8/2008	32	\$105.12	81	2.53
11/8/2007	12/7/2007	29	\$51.36	41	1.41
10/9/2007	11/8/2007	30	\$17.82	14	0.47
09/10/2007	10/9/2007	29	\$13.62	11	0.38
08/9/2007	09/10/2007	32	\$14.70	12	0.38
07/11/2007	08/9/2007	29	\$13.35	10	0.34
06/11/2007	07/11/2007	30	\$16.84	12	0.4
05/10/2007	06/11/2007	32	\$24.67	19	0.59
04/10/2007	05/10/2007	30	\$24.34	20	0.67
03/12/2007	04/10/2007	29	\$19.17	16	0.55
02/8/2007	03/12/2007	32	\$26.06	42	1.31
01/9/2007	02/8/2007	30	\$65.58	56	1.87
12/9/2006	01/9/2007	31	\$71.76	61	1.97
11/8/2006	12/9/2006	31	\$74.57	62	2
10/11/2006	11/8/2006	28	\$28.30	26	0.93
09/11/2006	10/11/2006	30	\$21.53	19	0.63
08/10/2006	09/11/2006	32	\$13.79	12	0.38
07/13/2006	08/10/2006	28	\$9.42	9	0.32
06/12/2006	07/13/2006	31	\$14.01	14	0.45
05/11/2006	06/12/2006	32	\$14.93	13	0.41
04/12/2006	05/11/2006	29	\$13.72	11	0.38
03/6/2006	04/12/2006	37	\$70.08	55	1.49
02/10/2006	03/6/2006	24	\$25.89	20	0.83
01/10/2006	02/10/2006	31	\$118.89	73	2.35
12/6/2005	01/10/2006	35	\$231.04	146	4.17

s and Electric Company

High Bill Complaint Report

Customer Usage Data

December 14, 2009 Through February 22, 2010

Electric

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/31/2009	02/2/2010	33	\$182.75	2059	62.39
12/2/2009	12/31/2009	29	\$99.31	1170	40.34
10/30/2009	12/2/2009	33	\$113.15	1331	40.33
10/14/2009	10/30/2009	16	\$252.01	1012	63.25

s and Electric Company  
**High Bill Complaint Report**  
**Customer Usage Data**

December 14, 2009 Through February 22, 2010

**Electric**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/16/2009	01/16/2010	31	\$192.98	797	25.71
11/16/2009	12/16/2009	30	\$148.87	691	23.03
10/15/2009	11/16/2009	32	\$89.62	524	16.38
09/16/2009	10/15/2009	29	\$47.67	340	11.72
08/17/2009	09/16/2009	30	\$31.77	255	8.5
07/17/2009	08/17/2009	31	\$72.61	441	14.23
06/17/2009	07/17/2009	30	\$39.39	309	10.3
05/18/2009	06/17/2009	30	\$45.18	337	11.23
04/17/2009	05/18/2009	31	\$50.60	371	11.97
03/18/2009	04/17/2009	30	\$45.40	357	11.9
02/17/2009	03/18/2009	29	\$60.66	418	14.41
01/15/2009	02/17/2009	33	\$69.45	479	14.52
12/16/2008	01/15/2009	30	\$74.48	478	15.93
11/14/2008	12/16/2008	32	\$71.01	478	14.94
10/16/2008	11/14/2008	29	\$53.41	377	13
09/16/2008	10/16/2008	30	\$41.89	325	10.83
08/15/2008	09/16/2008	32	\$49.37	366	11.44
07/18/2008	08/15/2008	28	\$44.11	324	11.57
06/18/2008	07/18/2008	30	\$45.52	340	11.33
05/19/2008	06/18/2008	30	\$63.75	415	13.83
04/17/2008	05/19/2008	32	\$46.77	359	11.22
03/18/2008	04/17/2008	30	\$51.46	392	13.07
02/16/2008	03/18/2008	31	\$48.30	378	12.19
01/18/2008	02/16/2008	29	\$71.89	472	16.28
12/18/2007	01/18/2008	31	\$101.24	606	19.55
11/17/2007	12/18/2007	31	\$88.84	554	17.87
10/16/2007	11/17/2007	32	\$58.44	420	13.13

**Gas**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/16/2009	01/16/2010	31	\$140.64	114	3.68
11/16/2009	12/16/2009	30	\$145.50	118	3.93
10/15/2009	11/16/2009	32	\$78.88	64	2
10/15/2009	11/16/2009	32	\$364.38	269	8.41
09/16/2009	10/15/2009	29	\$25.73	23	0.79
08/17/2009	09/16/2009	30	\$20.27	19	0.63
07/17/2009	08/17/2009	31	\$25.82	23	0.74
06/17/2009	07/17/2009	30	\$18.54	17	0.57
05/18/2009	06/17/2009	30	\$23.94	23	0.77
04/17/2009	05/18/2009	31	\$35.54	33	1.06
03/18/2009	04/17/2009	30	\$57.97	51	1.7
02/17/2009	03/18/2009	29	\$44.18	79	2.72
01/15/2009	02/17/2009	33	\$128.72	98	2.97
12/16/2008	01/15/2009	30	\$155.07	121	4.03
11/14/2008	12/16/2008	32	\$104.91	87	2.72
10/16/2008	11/14/2008	29	\$49.42	37	1.28
09/16/2008	10/16/2008	30	\$25.48	18	0.6
08/15/2008	09/16/2008	32	\$26.68	16	0.5
07/18/2008	08/15/2008	28	\$29.51	15	0.54
06/18/2008	07/18/2008	30	\$27.71	14	0.47
05/19/2008	06/18/2008	30	\$40.03	23	0.77
04/17/2008	05/19/2008	32	\$56.83	34	1.06
03/18/2008	04/17/2008	30	\$97.99	62	2.07
02/16/2008	03/18/2008	31	\$98.61	70	2.26
01/18/2008	02/16/2008	29	\$185.92	129	4.45
12/18/2007	01/18/2008	31	\$205.75	141	4.55
11/17/2007	12/18/2007	31	\$170.95	116	3.74
10/16/2007	11/17/2007	32	\$31.28	23	0.72

s and Electric Company

High Bill Complaint Report

Customer Usage Data

December 14, 2009 Through February 22, 2010

**Electric**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/2/2009	01/4/2010	33	\$354.50	1372	41.58
11/2/2009	12/2/2009	30	\$195.67	938	31.27
10/2/2009	11/2/2009	31	\$119.48	813	26.23
09/2/2009	10/2/2009	30	\$260.03	1236	41.2
08/4/2009	09/2/2009	29	\$286.23	1287	44.38
07/3/2009	08/4/2009	32	\$299.11	1376	43
06/5/2009	07/3/2009	28	\$175.72	977	34.89
05/6/2009	06/5/2009	30	\$140.25	888	29.6
04/7/2009	05/6/2009	29	\$192.68	942	32.48
03/5/2009	04/7/2009	33	\$261.60	1156	35.03
02/3/2009	03/5/2009	30	\$255.38	1124	37.47
01/2/2009	02/3/2009	32	\$326.23	1338	41.81
12/3/2008	01/2/2009	30	\$341.18	1340	44.67
10/31/2008	12/3/2008	33	\$209.56	1041	31.55
10/2/2008	10/31/2008	29	\$122.49	817	28.17
09/4/2008	10/2/2008	28	\$188.35	1060	37.86
08/4/2008	09/4/2008	31	\$354.88	1630	52.58
07/3/2008	08/4/2008	32	\$395.56	1764	55.13
06/4/2008	07/3/2008	29	\$274.06	1353	46.66
05/5/2008	06/4/2008	30	\$156.13	993	33.1
04/3/2008	05/5/2008	32	\$159.44	921	28.78
03/5/2008	04/3/2008	29	\$188.80	962	33.17
02/4/2008	03/5/2008	30	\$215.29	1071	35.7
01/7/2008	02/4/2008	28	\$243.15	1129	40.32
12/5/2007	01/7/2008	33	\$286.65	1318	39.94
11/5/2007	12/5/2007	30	\$180.04	950	31.67
10/5/2007	11/5/2007	31	\$158.60	982	31.68
09/6/2007	10/5/2007	29	\$171.77	1009	34.79
08/8/2007	09/6/2007	29	\$351.34	1550	53.45
07/9/2007	08/8/2007	30	\$294.56	1412	47.07
06/8/2007	07/9/2007	31	\$406.60	1742	56.19
05/8/2007	06/8/2007	31	\$154.88	988	31.87
04/6/2007	05/8/2007	32	\$171.07	969	30.28
03/8/2007	04/6/2007	29	\$167.66	896	30.9
02/6/2007	03/8/2007	30	\$244.16	1142	38.07
01/8/2007	02/6/2007	29	\$376.85	1483	51.14
12/6/2006	01/8/2007	33	\$276.23	1274	38.61
11/6/2006	12/6/2006	30	\$219.87	1066	35.53
10/6/2006	11/6/2006	31	\$140.79	901	29.06
09/7/2006	10/6/2006	29	\$212.72	1132	39.03
08/8/2006	09/7/2006	30	\$313.98	1487	49.57
07/11/2006	08/8/2006	28	\$571.91	2201	78.61
06/8/2006	07/11/2006	33	\$384.56	1759	53.3
05/9/2006	06/8/2006	30	\$132.63	890	29.67
04/7/2006	05/9/2006	32	\$161.97	950	29.69
03/9/2006	04/7/2006	29	\$201.55	1033	35.62
02/7/2006	03/9/2006	30	\$201.10	1056	35.2
01/9/2006	02/7/2006	29	\$165.16	924	31.86

**Gas**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/3/2009	01/4/2010	32	\$149.10	133	4.16
11/2/2009	12/3/2009	31	\$71.16	66	2.13
10/2/2009	11/2/2009	31	\$27.25	24	0.77
09/2/2009	10/2/2009	30	\$103.88	88	2.93
08/4/2009	09/2/2009	29	\$114.77	93	3.21
07/3/2009	08/4/2009	32	\$74.13	61	1.91
06/5/2009	07/3/2009	28	\$91.60	76	2.71
05/6/2009	06/5/2009	30	\$133.01	119	3.97
04/7/2009	05/6/2009	29	\$48.03	43	1.48
03/5/2009	04/7/2009	33	\$75.35	72	2.18
02/3/2009	03/5/2009	30	\$113.36	104	3.47
01/2/2009	02/3/2009	32	\$151.92	120	3.75
12/3/2008	01/2/2009	30	\$149.77	134	4.47
10/31/2008	12/3/2008	33	\$43.09	39	1.18
10/2/2008	10/31/2008	29	\$39.95	29	1
09/4/2008	10/2/2008	28	\$64.45	42	1.5
08/4/2008	09/4/2008	31	\$78.62	43	1.39
07/3/2008	08/4/2008	32	\$61.28	30	0.94
06/4/2008	07/3/2008	29	\$93.08	50	1.72
05/5/2008	06/4/2008	30	\$103.53	61	2.03
04/3/2008	05/5/2008	32	\$65.45	41	1.28

03/5/2008	04/3/2008	29	\$59.59	45	1.55
02/4/2008	03/5/2008	30	\$124.63	93	3.1
01/7/2008	02/4/2008	28	\$168.76	128	4.57
12/5/2007	01/7/2008	33	\$181.37	132	4
11/5/2007	12/5/2007	30	\$43.80	35	1.17
10/5/2007	11/5/2007	31	\$76.17	54	1.74
09/6/2007	10/5/2007	29	\$36.01	27	0.93
08/8/2007	09/6/2007	29	\$86.66	62	2.14
07/9/2007	08/8/2007	30	\$53.02	36	1.2
06/8/2007	07/9/2007	31	\$92.68	59	1.9
05/8/2007	06/8/2007	31	\$38.80	28	0.9
04/6/2007	05/8/2007	32	\$65.20	48	1.5
03/8/2007	04/6/2007	29	\$41.69	34	1.17
02/6/2007	03/8/2007	30	\$109.26	88	2.93
01/8/2007	02/6/2007	29	\$191.85	147	5.07
12/6/2006	01/8/2007	33	\$164.26	128	3.88
11/6/2006	12/6/2006	30	\$90.82	73	2.43
10/6/2006	11/6/2006	31	\$33.45	30	0.97
09/7/2006	10/6/2006	29	\$61.83	47	1.62
08/8/2006	09/7/2006	30	\$52.90	41	1.37
07/11/2006	08/8/2006	28	\$39.98	34	1.21
06/8/2006	07/11/2006	33	\$44.13	39	1.18
05/9/2006	06/8/2006	30	\$34.41	27	0.9
04/7/2006	05/9/2006	32	\$75.08	53	1.66
03/9/2006	04/7/2006	29	\$126.03	94	3.24
02/7/2006	03/9/2006	30	\$133.04	98	3.27
01/9/2006	02/7/2006	29	\$149.38	87	3
12/8/2005	01/9/2006	32	\$165.04	106	3.31

Gas and Electric Company

High Bill Complaint Report

Customer Usage Data

Period: December 14, 2009 Through February 22, 2010

History from prior to going solar

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
01/5/2010	01/29/2010	24	\$292.84	1343	55.96
12/4/2009	01/5/2010	32	\$541.26	2221	69.41
11/3/2009	12/4/2009	31	\$459.91	1998	64.45
10/5/2009	11/3/2009	29	\$490.49	1633	56.31
09/3/2009	10/5/2009	32	\$439.80	1534	47.94
08/5/2009	09/3/2009	29	\$341.30	1261	43.48
07/6/2009	08/5/2009	30	\$373.15	1350	45
06/5/2009	07/6/2009	31	\$588.55	1855	59.84
05/6/2009	06/5/2009	30	\$523.59	1691	56.37
04/7/2009	05/6/2009	29	\$455.47	1842	63.52
03/6/2009	04/7/2009	32	\$247.02	1466	45.81
02/4/2009	03/6/2009	30	\$200.89	1271	42.37
01/5/2009	02/4/2009	30	\$178.91	1186	39.53
12/4/2008	01/5/2009	32	\$204.10	1318	41.19
11/3/2008	12/4/2008	31	\$106.63	896	28.9
10/3/2008	11/3/2008	31	\$171.88	910	29.35
09/4/2008	10/3/2008	29	\$194.46	969	33.41
08/5/2008	09/4/2008	30	\$177.40	932	31.07
07/7/2008	08/5/2008	29	\$161.16	868	29.93
06/5/2008	07/7/2008	32	\$151.59	874	27.31
05/6/2008	06/5/2008	30	\$126.65	770	25.67
04/4/2008	05/6/2008	32	\$104.43	826	25.81
03/6/2008	04/4/2008	29	\$89.42	760	26.21
02/5/2008	03/6/2008	30	\$110.55	914	30.47
01/7/2008	02/5/2008	29	\$269.82	1542	53.17
12/7/2007	01/7/2008	31	\$156.00	1134	36.58
11/6/2007	12/7/2007	31	\$132.83	1032	33.29
10/8/2007	11/6/2007	29	\$93.63	651	22.45
09/7/2007	10/8/2007	31	\$93.83	645	20.81
08/8/2007	09/7/2007	30	\$166.24	889	29.63
07/10/2007	08/8/2007	29	\$111.38	704	24.28
06/8/2007	07/10/2007	32	\$146.78	852	26.63
05/9/2007	06/8/2007	30	\$77.56	566	18.87
04/10/2007	05/9/2007	29	\$67.21	552	19.03
03/9/2007	04/10/2007	32	\$74.09	647	20.22
02/7/2007	03/9/2007	30	\$94.70	811	27.03
01/8/2007	02/7/2007	30	\$174.18	1196	39.87
12/8/2006	01/8/2007	31	\$175.75	1217	39.26
11/7/2006	12/8/2006	31	\$87.07	755	24.35
10/9/2006	11/7/2006	29	\$149.87	868	29.93
09/8/2006	10/9/2006	31	\$78.85	578	18.65
08/9/2006	09/8/2006	30	\$73.32	549	18.3
07/11/2006	08/9/2006	29	\$206.78	1025	35.34
06/9/2006	07/11/2006	32	\$135.69	826	25.81
05/10/2006	06/9/2006	30	\$76.40	564	18.8
04/10/2006	05/10/2006	30	\$77.37	623	20.77
03/10/2006	04/10/2006	31	\$93.25	798	25.74
02/8/2006	03/10/2006	30	\$75.89	662	22.07
01/9/2006	02/8/2006	30	\$155.06	1108	36.93
12/9/2005	01/9/2006	31	\$281.03	1721	55.52

Gas and Electric Company  
 High Bill Complaint Report  
 Customer Usage Data

December 14, 2009 Through February 22, 2010

**Electric Only**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/29/2009	01/29/2010	31	\$275.74	1796	57.94
11/30/2009	12/29/2009	29	\$293.57	1852	63.86
10/28/2009	11/30/2009	33	\$215.00	1607	48.7
09/29/2009	10/28/2009	29	\$210.96	1203	41.48
08/28/2009	09/29/2009	32	\$89.00	755	23.59
07/30/2009	08/28/2009	29	\$78.52	668	23.03
06/30/2009	07/30/2009	30	\$86.73	733	24.43
06/1/2009	06/30/2009	29	\$86.14	726	25.03
04/30/2009	06/1/2009	32	\$95.56	805	25.16
04/1/2009	04/30/2009	29	\$133.45	1140	39.31
03/2/2009	04/1/2009	30	\$197.63	1510	50.33
01/29/2009	03/2/2009	32	\$258.73	1810	56.56
12/29/2008	01/29/2009	31	\$327.98	2067	66.68
11/28/2008	12/29/2008	31	\$343.84	2130	68.71
10/28/2008	11/28/2008	31	\$159.30	1293	41.71
09/29/2008	10/28/2008	29	\$120.62	880	30.34
08/28/2008	09/29/2008	32	\$79.86	684	21.38
07/30/2008	08/28/2008	29	\$74.89	639	22.03
06/30/2008	07/30/2008	30	\$72.47	623	20.77
05/30/2008	06/30/2008	31	\$69.48	600	19.35
04/30/2008	05/30/2008	30	\$89.32	751	25.03
03/31/2008	04/30/2008	30	\$144.81	1227	40.9
02/29/2008	03/31/2008	31	\$179.96	1463	47.19
01/30/2008	02/29/2008	30	\$305.79	2010	67
01/2/2008	01/30/2008	28	\$299.82	1941	69.32
12/1/2007	01/2/2008	32	\$711.78	3392	106
10/31/2007	12/1/2007	31	\$22.90	200	6.45
10/2/2007	10/31/2007	29	\$160.12	1061	36.59
08/30/2007	10/2/2007	33	\$111.40	896	27.15
08/3/2007	08/30/2007	27	\$67.18	580	21.48
07/4/2007	08/3/2007	30	\$76.52	659	21.97
06/5/2007	07/4/2007	29	\$69.94	606	20.9
05/3/2007	06/5/2007	33	\$99.54	843	25.55
04/3/2007	05/3/2007	30	\$147.19	1216	40.53
03/5/2007	04/3/2007	29	\$122.83	1066	36.76
02/1/2007	03/5/2007	32	\$263.00	1855	57.97
01/3/2007	02/1/2007	29	\$257.30	1763	60.79
12/4/2006	01/3/2007	30	\$127.36	1105	36.83
11/2/2006	12/4/2006	32	\$465.46	2594	81.06
10/3/2006	11/2/2006	30	\$25.88	226	7.53
09/1/2006	10/3/2006	32	\$98.29	826	25.81
08/3/2006	09/1/2006	29	\$75.26	647	22.31
07/5/2006	08/3/2006	29	\$81.00	691	23.83
06/5/2006	07/5/2006	30	\$78.22	672	22.4
05/4/2006	06/5/2006	32	\$130.34	972	30.38
04/4/2006	05/4/2006	30	\$212.53	1543	51.43
03/6/2006	04/4/2006	29	\$341.25	2019	69.62
02/2/2006	03/6/2006	32	\$366.48	2211	69.09
01/4/2006	02/2/2006	29	\$322.01	1972	68



s and Electric Company  
 High Bill Complaint Report  
 omer Usage Data

December 14, 2009 Through February 22, 2010

**Electric**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/30/2009	02/1/2010	33	\$218.82	868	26.3
12/1/2009	12/30/2009	29	\$137.77	653	22.52
10/30/2009	12/1/2009	32	\$136.09	680	21.25
09/30/2009	10/30/2009	30	\$148.09	639	21.3
09/1/2009	09/30/2009	29	\$104.12	523	18.03
07/31/2009	09/1/2009	32	\$91.38	514	16.06
07/1/2009	07/31/2009	30	\$106.87	539	17.97
06/2/2009	07/1/2009	29	\$114.70	549	18.93
05/4/2009	06/2/2009	29	\$125.29	575	19.83
04/3/2009	05/4/2009	31	\$71.91	467	15.06
03/4/2009	04/3/2009	30	\$25.08	202	6.73
01/30/2009	03/4/2009	33	\$14.90	120	3.64
12/30/2008	01/30/2009	31	\$4.93	0	0
12/1/2008	12/30/2008	29	\$4.61	22	0.76
10/29/2008	12/1/2008	33	\$13.19	106	3.21
10/1/2008	10/29/2008	28	\$13.93	112	4
09/2/2008	10/1/2008	29	\$19.05	153	5.28
08/1/2008	09/2/2008	32	\$21.54	173	5.41
07/18/2008	08/1/2008	14	\$9.72	78	5.57

**Gas**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/30/2009	02/1/2010	33	\$94.12	78	2.36
12/1/2009	12/30/2009	29	\$82.18	73	2.52
10/30/2009	12/1/2009	32	\$42.25	37	1.16
09/30/2009	10/30/2009	30	\$37.56	31	1.03
09/1/2009	09/30/2009	29	\$20.77	20	0.69
07/31/2009	09/1/2009	32	\$25.55	23	0.72
07/1/2009	07/31/2009	30	\$34.27	29	0.97
06/2/2009	07/1/2009	29	\$40.13	34	1.17
05/4/2009	06/2/2009	29	\$48.25	44	1.52
04/3/2009	05/4/2009	31	\$55.02	47	1.52
03/3/2009	04/3/2009	31	\$3.29	0	0
01/30/2009	03/3/2009	32	\$2.15	0	0
12/30/2008	01/30/2009	31	\$3.29	0	0
12/1/2008	12/30/2008	29	\$3.07	0	0
10/29/2008	12/1/2008	33	\$6.75	4	0.12
10/1/2008	10/29/2008	28	\$8.66	6	0.21
09/2/2008	10/1/2008	29	\$9.55	6	0.21
08/1/2008	09/2/2008	32	\$16.45	9	0.28
07/18/2008	08/1/2008	14	\$18.81	9	0.64

s and Electric Company

High Bill Complaint Report

Customer Usage Data

December 14, 2009 Through February 22, 2010

Electric

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/16/2009	01/15/2010	30	\$81.28	557	18.57
11/16/2009	12/16/2009	30	\$344.58	1258	41.93
11/16/2009	12/16/2009	30	\$644.62	1899	63.3
10/15/2009	11/16/2009	32	\$414.45	1431	44.72
10/15/2009	11/16/2009	32	\$141.65	790	24.69
09/16/2009	10/15/2009	29	\$174.56	837	28.86
08/17/2009	09/16/2009	30	\$84.86	582	19.4
07/17/2009	08/17/2009	31	\$86.54	597	19.26
06/17/2009	07/17/2009	30	\$95.00	621	20.7
05/18/2009	06/17/2009	30	\$74.99	544	18.13
04/16/2009	05/18/2009	32	\$109.84	700	21.88
03/18/2009	04/16/2009	29	\$94.56	621	21.41
02/17/2009	03/18/2009	29	\$95.66	628	21.66
01/15/2009	02/17/2009	33	\$117.24	754	22.85
12/17/2008	01/15/2009	29	\$117.52	721	24.86
11/14/2008	12/17/2008	33	\$106.71	711	21.55
10/16/2008	11/14/2008	29	\$87.66	595	20.52
09/17/2008	10/16/2008	29	\$76.55	549	18.93
08/16/2008	09/17/2008	32	\$110.68	727	22.72
07/17/2008	08/16/2008	30	\$74.48	552	18.4
06/17/2008	07/17/2008	30	\$89.40	618	20.6
05/17/2008	06/17/2008	31	\$69.20	536	17.29
04/18/2008	05/17/2008	29	\$71.29	534	18.41
03/18/2008	04/18/2008	31	\$73.65	565	18.23
02/19/2008	03/18/2008	28	\$68.15	518	18.5
01/18/2008	02/19/2008	32	\$104.08	711	22.22
12/18/2007	01/18/2008	31	\$258.79	1218	39.29
11/17/2007	12/18/2007	31	\$93.74	657	21.19
10/18/2007	11/17/2007	30	\$80.11	583	19.43
09/20/2007	10/18/2007	28	\$66.59	501	17.89
08/21/2007	09/20/2007	30	\$61.40	493	16.43
07/21/2007	08/21/2007	31	\$69.03	534	17.23
06/21/2007	07/21/2007	30	\$96.17	646	21.53
05/22/2007	06/21/2007	30	\$164.68	881	29.37
04/20/2007	05/22/2007	32	\$194.41	1006	31.44
03/22/2007	04/20/2007	29	\$186.72	959	33.07
02/21/2007	03/22/2007	29	\$183.28	947	32.66
01/20/2007	02/21/2007	32	\$222.46	1104	34.5
12/20/2006	01/20/2007	31	\$191.97	996	32.13
11/18/2006	12/20/2006	32	\$203.48	1044	32.63
10/20/2006	11/18/2006	29	\$215.28	1034	35.66
09/21/2006	10/20/2006	29	\$191.71	948	32.69
08/22/2006	09/21/2006	30	\$138.47	799	26.63
07/24/2006	08/22/2006	29	\$150.33	836	28.83
06/22/2006	07/24/2006	32	\$192.72	1011	31.59
05/22/2006	06/22/2006	31	\$103.17	691	22.29
04/24/2006	05/22/2006	28	\$146.84	816	29.14
03/23/2006	04/24/2006	32	\$145.49	888	27.75
02/22/2006	03/23/2006	29	\$118.17	764	26.34
01/21/2006	02/22/2006	32	\$145.46	899	28.09
12/21/2005	01/21/2006	31	\$169.17	994	32.06

Gas

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/16/2009	01/15/2010	30	\$153.83	127	4.23
11/16/2009	12/16/2009	30	\$85.32	76	2.53
10/15/2009	11/16/2009	32	\$21.13	19	0.59
09/16/2009	10/15/2009	29	\$16.65	16	0.55
08/17/2009	09/16/2009	30	\$11.96	12	0.4
07/17/2009	08/17/2009	31	\$17.53	17	0.55
06/17/2009	07/17/2009	30	\$17.32	17	0.57
05/18/2009	06/17/2009	30	\$37.27	35	1.17
04/16/2009	05/18/2009	32	\$59.31	55	1.72
03/18/2009	04/16/2009	29	\$107.29	95	3.28
02/17/2009	03/18/2009	29	\$110.91	106	3.66
01/15/2009	02/17/2009	33	\$182.53	145	4.39
12/17/2008	01/15/2009	29	\$177.63	147	5.07
11/14/2008	12/17/2008	33	\$143.59	125	3.79
10/16/2008	11/14/2008	29	\$72.55	57	1.97
09/17/2008	10/16/2008	29	\$29.90	22	0.76
08/16/2008	09/17/2008	32	\$24.73	16	0.5
07/17/2008	08/16/2008	30	\$33.03	18	0.6

06/17/2008	07/17/2008	30	\$33.00	18	0.6
05/17/2008	06/17/2008	31	\$61.15	36	1.16
04/18/2008	05/17/2008	29	\$96.63	59	2.03
03/18/2008	04/18/2008	31	\$144.17	95	3.06
02/19/2008	03/18/2008	28	\$135.79	99	3.54
01/18/2008	02/19/2008	32	\$215.97	160	5
12/18/2007	01/18/2008	31	\$210.77	155	5
11/17/2007	12/18/2007	31	\$166.88	122	3.94
10/18/2007	11/17/2007	30	\$89.68	67	2.23
09/20/2007	10/18/2007	28	\$57.70	42	1.5
08/21/2007	09/20/2007	30	\$20.85	17	0.57
07/21/2007	08/21/2007	31	\$21.71	17	0.55
06/21/2007	07/21/2007	30	\$19.52	14	0.47
05/22/2007	06/21/2007	30	\$43.99	31	1.03
04/20/2007	05/22/2007	32	\$71.57	52	1.63
03/22/2007	04/20/2007	29	\$141.27	105	3.62
02/21/2007	03/22/2007	29	\$12.00	64	2.21
01/20/2007	02/21/2007	32	\$165.45	130	4.06
12/20/2006	01/20/2007	31	\$219.88	168	5.42
11/18/2006	12/20/2006	32	\$170.36	131	4.09
10/20/2006	11/18/2006	29	\$85.29	71	2.45
09/21/2006	10/20/2006	29	\$57.69	48	1.66
08/22/2006	09/21/2006	30	\$29.89	25	0.83
07/24/2006	08/22/2006	29	\$18.53	17	0.59
06/22/2006	07/24/2006	32	\$20.29	20	0.63
05/22/2006	06/22/2006	31	\$43.72	37	1.19
04/24/2006	05/22/2006	28	\$66.33	49	1.75
03/23/2006	04/24/2006	32	\$170.48	120	3.75
02/22/2006	03/23/2006	29	\$187.95	138	4.76
01/21/2006	02/22/2006	32	\$215.28	136	4.25
12/21/2005	01/21/2006	31	\$226.38	134	4.32

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December 14, 2009 Through February 22, 2010

**Electric**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/30/2009	02/1/2010	33	\$54.73	455	13.79
11/30/2009	12/30/2009	30	\$55.75	470	15.67
10/28/2009	11/30/2009	33	\$52.29	448	13.58
09/30/2009	10/28/2009	28	\$36.85	319	11.39
08/28/2009	09/30/2009	33	\$54.23	461	13.97
07/30/2009	08/28/2009	29	\$38.70	335	11.55
06/30/2009	07/30/2009	30	\$48.24	411	13.7
06/2/2009	06/30/2009	28	\$46.66	396	14.14
05/1/2009	06/2/2009	32	\$44.85	388	12.13
04/1/2009	05/1/2009	30	\$42.17	365	12.17
03/2/2009	04/1/2009	30	\$44.86	387	12.9
01/29/2009	03/2/2009	32	\$55.51	471	14.72
12/29/2008	01/29/2009	31	\$55.33	468	15.1
11/26/2008	12/29/2008	33	\$86.17	628	19.03
10/28/2008	11/26/2008	29	\$49.87	423	14.59
09/29/2008	10/28/2008	29	\$43.24	371	12.79
08/29/2008	09/29/2008	31	\$54.88	462	14.9
07/30/2008	08/29/2008	30	\$65.66	513	17.1
06/30/2008	07/30/2008	30	\$62.27	498	16.6
05/30/2008	06/30/2008	31	\$53.30	450	14.52
05/1/2008	05/30/2008	29	\$44.07	377	13
04/1/2008	05/1/2008	30	\$42.85	370	12.33
03/3/2008	04/1/2008	29	\$50.93	431	14.86
01/30/2008	03/3/2008	33	\$62.13	522	15.82
01/2/2008	01/30/2008	28	\$70.41	529	18.89
12/1/2007	01/2/2008	32	\$94.47	668	20.88
10/31/2007	12/1/2007	31	\$54.54	466	15.03
10/2/2007	10/31/2007	29	\$47.18	404	13.93
09/4/2007	10/2/2007	28	\$108.53	680	24.29
08/2/2007	09/4/2007	33	\$34.25	299	9.06
07/3/2007	08/2/2007	30	\$51.43	438	14.6
06/4/2007	07/3/2007	29	\$34.82	304	10.48
05/3/2007	06/4/2007	32	\$49.22	424	13.25
04/3/2007	05/3/2007	30	\$45.27	393	13.1
03/5/2007	04/3/2007	29	\$47.00	405	13.97
02/1/2007	03/5/2007	32	\$59.16	503	15.72
01/3/2007	02/1/2007	29	\$53.37	454	15.66
12/4/2006	01/3/2007	30	\$79.34	584	19.47
11/1/2006	12/4/2006	33	\$65.80	549	16.64
10/3/2006	11/1/2006	29	\$44.95	387	13.34
09/5/2006	10/3/2006	28	\$47.24	403	14.39
08/3/2006	09/5/2006	33	\$65.51	534	16.18
07/5/2006	08/3/2006	29	\$65.39	505	17.41
06/5/2006	07/5/2006	30	\$75.04	556	18.53
05/4/2006	06/5/2006	32	\$56.78	482	15.06
04/4/2006	05/4/2006	30	\$53.73	458	15.27
03/6/2006	04/4/2006	29	\$54.88	467	16.1
02/2/2006	03/6/2006	32	\$59.10	504	15.75
01/4/2006	02/2/2006	29	\$58.30	492	16.97

**Gas**

START DATE	END DATE	DAYS	CHARGES	USAGE	ADU
12/30/2009	02/1/2010	33	\$87.13	79	2.39
11/30/2009	12/30/2009	30	\$62.28	63	2.1
10/28/2009	11/30/2009	33	\$35.43	33	1
09/30/2009	10/28/2009	28	\$16.80	16	0.57
08/28/2009	09/30/2009	33	\$12.69	13	0.39
07/30/2009	08/28/2009	29	\$11.35	11	0.38
06/30/2009	07/30/2009	30	\$13.42	13	0.43
06/2/2009	06/30/2009	28	\$12.99	13	0.46
05/1/2009	06/2/2009	32	\$16.91	19	0.59
04/1/2009	05/1/2009	30	\$24.55	24	0.8
03/2/2009	04/1/2009	30	\$45.74	46	1.53
01/29/2009	03/2/2009	32	\$79.73	71	2.22
12/29/2008	01/29/2009	31	\$92.72	78	2.52
11/26/2008	12/29/2008	33	\$83.72	81	2.45
10/28/2008	11/26/2008	29	\$25.00	22	0.76
09/29/2008	10/28/2008	29	\$24.25	19	0.66
08/29/2008	09/29/2008	31	\$18.30	13	0.42
07/30/2008	08/29/2008	30	\$24.22	14	0.47
06/30/2008	07/30/2008	30	\$27.48	14	0.47
05/30/2008	06/30/2008	31	\$28.20	17	0.55

05/1/2008	05/30/2008	29	\$22.50	15	0.52
04/1/2008	05/1/2008	30	\$35.97	24	0.8
03/3/2008	04/1/2008	29	\$48.16	37	1.28
01/30/2008	03/3/2008	33	\$67.39	65	1.97
01/2/2008	01/30/2008	28	\$93.05	75	2.68
12/1/2007	01/2/2008	32	\$91.15	71	2.22
10/31/2007	12/1/2007	31	\$45.05	36	1.16
10/2/2007	10/31/2007	29	\$25.54	20	0.69
09/4/2007	10/2/2007	28	\$19.66	16	0.57
08/2/2007	09/4/2007	33	\$9.29	7	0.21
07/3/2007	08/2/2007	30	\$38.42	27	0.9
06/4/2007	07/3/2007	29	\$11.21	8	0.28
05/3/2007	06/4/2007	32	\$24.26	19	0.59
04/3/2007	05/3/2007	30	\$23.92	20	0.67
03/5/2007	04/3/2007	29	\$31.38	26	0.9
02/1/2007	03/5/2007	32	\$37.22	60	1.88
01/3/2007	02/1/2007	29	\$96.54	79	2.72
12/4/2006	01/3/2007	30	\$91.13	75	2.5
11/1/2006	12/4/2006	33	\$54.22	45	1.36
10/3/2006	11/1/2006	29	\$20.15	20	0.69
09/5/2006	10/3/2006	28	\$14.05	12	0.43
08/3/2006	09/5/2006	33	\$14.72	13	0.39
07/5/2006	08/3/2006	29	\$10.30	10	0.34
06/5/2006	07/5/2006	30	\$17.96	18	0.6
05/4/2006	06/5/2006	32	\$23.70	20	0.63
04/4/2006	05/4/2006	30	\$55.10	40	1.33
03/6/2006	04/4/2006	29	\$87.60	69	2.38
02/2/2006	03/6/2006	32	\$88.56	66	2.06
01/4/2006	02/2/2006	29	\$112.10	67	2.31