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Sent: 3/8/2010 6:48:33 PM  
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Bcc:  
Subject: Bakersfield Customer Issues / Response to DR ED\_017 Q01 Supp (Installation Complaints)

All:

PG&E's **supplemental** response to Data Request ED\_017, Question 1 is attached. Specifically, the March 5, 2010 SmartMeter™ Complaint Report is attached, for the period December 14, 2009 through February 22, 2010. The Installation Complaint portion of the report is attached; the High Bill Complaint portion of the report was previously provided on March 2.

In the future, PG&E will provide these reports on a weekly basis on Thursdays, beginning on March 11.

***Please note that the attachment contains confidential customer-specific information and is being submitted under CPUC Code Section 583.***

[Redacted]