

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

**Pacific Gas and Electric Company
SmartMeter™ High Bill Complaint Report
Customer Usage Data**

March 11, 2010 -- For Customers with Complaints During the Period February 23, 2010 Through March 5, 2010

Electric						Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
{Redacted}	{Redacted}	30	{Redacted}	856	28.53	01/26/2010	02/25/2010	30	{Redacted}	70	2.33
		33		1250	37.88	12/24/2009	01/26/2010	33		104	3.15
		31		1158	37.35	11/23/2009	12/24/2009	31		96	3.1
		31		607	19.58	10/23/2009	11/23/2009	31		44	1.42
		29		598	20.62	09/24/2009	10/23/2009	29		25	0.86
		30		692	23.07	08/25/2009	09/24/2009	30		16	0.53
		29		596	20.55	07/27/2009	08/25/2009	29		17	0.59
		32		643	20.09	06/25/2009	07/27/2009	32		16	0.5
		29		587	20.24	05/27/2009	06/25/2009	29		25	0.86
		30		608	20.27	04/27/2009	05/27/2009	30		34	1.13
		32		677	21.16	03/26/2009	04/27/2009	32		52	1.63
		29		655	22.59	02/25/2009	03/26/2009	29		72	2.48
		30		692	23.07	01/26/2009	02/25/2009	30		81	2.7
		33		905	27.42	12/24/2008	01/26/2009	33		89	2.7
		33		932	28.24	11/21/2008	12/24/2008	33		93	2.82
		28		583	20.82	10/22/2008	11/21/2008	30		26	0.87
		29		599	20.66	09/24/2008	10/22/2008	28		16	0.57
		30		642	21.4	08/26/2008	09/24/2008	29		14	0.48
		32		723	22.59	07/25/2008	08/26/2008	32		15	0.47
		29		605	20.86	06/26/2008	07/25/2008	29		12	0.41
		29		658	22.69	05/28/2008	06/26/2008	29		18	0.62
		30		688	22.93	04/28/2008	05/28/2008	30		30	1
		32		755	23.59	03/27/2008	04/28/2008	32		58	1.81
		30		667	22.23	02/26/2008	03/27/2008	30		49	1.63
		31		803	25.9	01/26/2008	02/26/2008	31		92	2.97
		29		793	27.34	12/28/2007	01/26/2008	29		107	3.69
		29		919	31.69	11/29/2007	12/28/2007	29		82	2.83
		31		664	21.42	10/29/2007	11/29/2007	31		36	1.16
		32		733	22.91	09/27/2007	10/29/2007	32		19	0.59
		31		682	22	08/27/2007	09/27/2007	31		14	0.45
		28		591	21.11	07/30/2007	08/27/2007	28		11	0.39
		31		597	19.26	06/29/2007	07/30/2007	31		10	0.32
		29		653	22.52	05/31/2007	06/29/2007	29		17	0.59
		31		614	19.81	04/30/2007	05/31/2007	31		27	0.87
		31		633	20.42	03/30/2007	04/30/2007	31		40	1.29
		29		631	21.76	03/1/2007	03/30/2007	29		42	1.45
		31		703	22.68	01/29/2007	03/1/2007	31		81	2.61
		31		728	23.48	12/29/2006	01/29/2007	31		97	3.13
		29		902	31.1	11/30/2006	12/29/2006	29		85	2.93
		31		680	21.94	10/30/2006	11/30/2006	31		52	1.68
		32		603	18.84	09/28/2006	10/30/2006	32		25	0.78
		29		521	17.97	08/30/2006	09/28/2006	29		12	0.41
		29		514	17.72	08/1/2006	08/30/2006	29		14	0.48
		33		525	15.91	06/29/2006	08/1/2006	33		11	0.33
		29		498	17.17	05/31/2006	06/29/2006	29		11	0.38
		30		529	17.63	05/1/2006	05/31/2006	30		15	0.5
		32		713	22.28	03/30/2006	05/1/2006	32		51	1.59
		29		708	24.41	03/1/2006	03/30/2006	29		78	2.69
		32		693	21.66	01/30/2006	03/1/2006	30		54	1.8
		30		771	25.7	12/29/2005	01/30/2006	32		70	2.19

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{Redacted}	{Redacted}	Electric			
Start Date	End Date	Days	Amount	Usage	ADU
02/1/2010	03/4/2010	31	{Redacted}	613	19.77
12/30/2009	02/1/2010	33		593	17.97
12/1/2009	12/30/2009	29		550	18.97
10/29/2009	12/1/2009	33		626	18.97
09/30/2009	10/29/2009	29		400	13.79
08/31/2009	09/30/2009	30		543	18.1
07/31/2009	08/31/2009	31		1099	35.45
07/1/2009	07/31/2009	30		1205	40.17
06/2/2009	07/1/2009	29		494	17.03
05/2/2009	06/2/2009	31		631	20.35
04/2/2009	05/2/2009	30		535	17.83
03/3/2009	04/2/2009	30		530	17.67
01/30/2009	03/3/2009	32		631	19.72
12/30/2008	01/30/2009	31		618	19.94
12/1/2008	12/30/2008	29		662	22.83
10/29/2008	12/1/2008	33		659	19.97
09/30/2008	10/29/2008	29		978	33.72
08/29/2008	09/30/2008	32		1293	40.41
07/31/2008	08/29/2008	29		1466	50.55
07/1/2008	07/31/2008	30		1754	58.47
06/2/2008	07/1/2008	29		2092	72.14
05/1/2008	06/2/2008	32		793	24.78
04/1/2008	05/1/2008	30		1187	39.57
03/3/2008	04/1/2008	29		653	22.52
02/1/2008	03/3/2008	31		744	24
01/3/2008	02/1/2008	29		598	20.62
12/4/2007	01/3/2008	30		637	21.23
11/1/2007	12/4/2007	33		642	19.45
10/3/2007	11/1/2007	29		619	21.34
09/4/2007	10/3/2007	29		691	23.83
08/4/2007	09/4/2007	31		1444	46.58
07/5/2007	08/4/2007	30		1312	43.73
06/6/2007	07/5/2007	29		530	18.28
05/4/2007	06/6/2007	33		606	18.36
04/4/2007	05/4/2007	30		628	20.93
03/6/2007	04/4/2007	29		522	18
02/15/2007	03/6/2007	19		484	25.47

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{Redacted}						{Redacted}					
ABS Electric						Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
01/9/2010	02/10/2010	32	{Redacted}	1495	46.72	01/8/2010	02/9/2010	32	{Redacted}	108	3.38
12/9/2009	01/9/2010	31		1120	36.13	12/7/2009	01/8/2010	32		127	3.97
11/6/2009	12/9/2009	33		793	24.03	11/6/2009	12/7/2009	31		78	2.52
10/8/2009	11/6/2009	29		841	29	10/8/2009	11/6/2009	29		29	1
09/9/2009	10/8/2009	29		1224	42.21	09/9/2009	10/8/2009	29		28	0.97
08/10/2009	09/9/2009	30		1260	42	08/10/2009	09/9/2009	30		25	0.83
07/13/2009	08/10/2009	28		770	27.5	07/10/2009	08/10/2009	31		23	0.74
06/11/2009	07/13/2009	32		1281	40.03	06/10/2009	07/10/2009	30		25	0.83
05/11/2009	06/11/2009	31		970	31.29	05/10/2009	06/10/2009	31		27	0.87
04/11/2009	05/11/2009	30		1079	35.97	04/11/2009	05/10/2009	29		27	0.93
03/11/2009	04/11/2009	31		1355	43.71	03/11/2009	04/11/2009	31		42	1.35
02/9/2009	03/11/2009	30		1626	54.2	02/9/2009	03/11/2009	30		95	3.17
01/8/2009	02/9/2009	32		1643	51.34	01/8/2009	02/9/2009	32		124	3.88
12/8/2008	01/8/2009	31		1626	52.45	12/8/2008	01/8/2009	31		154	4.97
11/6/2008	12/8/2008	32		1430	44.69	11/6/2008	12/8/2008	32		50	1.56
10/10/2008	11/6/2008	27		1170	43.33	10/10/2008	11/6/2008	27		23	0.85
09/10/2008	10/10/2008	30		1850	61.67	09/10/2008	10/10/2008	30		29	0.97
08/8/2008	09/10/2008	33		2150	65.15	08/8/2008	09/10/2008	33		26	0.79
07/11/2008	08/8/2008	28		1753	62.61	07/11/2008	08/8/2008	28		14	0.5
06/10/2008	07/11/2008	31		1042	33.61	06/10/2008	07/11/2008	31		19	0.61
05/10/2008	06/10/2008	31		866	27.94	05/10/2008	06/10/2008	31		23	0.74
04/9/2008	05/10/2008	31		835	26.94	04/9/2008	05/10/2008	31		31	1
03/11/2008	04/9/2008	29		968	33.38	03/11/2008	04/9/2008	29		27	0.93
02/11/2008	03/11/2008	29		997	34.38	02/11/2008	03/11/2008	29		69	2.38
01/11/2008	02/11/2008	31		1518	48.97	01/11/2008	02/11/2008	31		125	4.03
12/11/2007	01/11/2008	31		1811	58.42	12/11/2007	01/11/2008	31		148	4.77
11/10/2007	12/11/2007	31		2105	67.9	11/10/2007	12/11/2007	31		73	2.35
10/11/2007	11/10/2007	30		1361	45.37	10/11/2007	11/10/2007	30		27	0.9
09/13/2007	10/11/2007	28		1301	46.46	09/13/2007	10/11/2007	28		21	0.75
08/13/2007	09/13/2007	31		2423	78.16	08/13/2007	09/13/2007	31		19	0.61
07/13/2007	08/13/2007	31		2029	65.45	07/13/2007	08/13/2007	31		15	0.48
06/13/2007	07/13/2007	30		1990	66.33	06/13/2007	07/13/2007	30		17	0.57
05/14/2007	06/13/2007	30		406	13.53	05/14/2007	06/13/2007	30		24	0.8
04/12/2007	05/14/2007	32		279	8.72	03/14/2007	05/14/2007	61		49	0.8
03/14/2007	04/12/2007	29		189	6.52	02/13/2007	03/14/2007	29		64	2.21
02/13/2007	03/14/2007	29		524	18.07	01/12/2007	02/13/2007	32		138	4.31
01/12/2007	02/13/2007	32		540	16.88	12/12/2006	01/12/2007	31		138	4.45
12/12/2006	01/12/2007	31		608	19.61	11/10/2006	12/12/2006	32		73	2.28
11/10/2006	12/12/2006	32		624	19.5	10/12/2006	11/10/2006	29		29	1
10/12/2006	11/10/2006	29		536	18.48	09/13/2006	10/12/2006	29		28	0.97
09/13/2006	10/12/2006	29		1039	35.83	08/15/2006	09/13/2006	29		33	1.14
08/15/2006	09/13/2006	29		1517	52.31	07/17/2006	08/15/2006	29		23	0.79
07/17/2006	08/15/2006	29		1800	62.07	06/14/2006	07/17/2006	33		25	0.76
06/14/2006	07/17/2006	33		1659	50.27	05/14/2006	06/14/2006	31		27	0.87
05/14/2006	06/14/2006	31		228	7.35	04/14/2006	05/14/2006	30		25	0.83
04/14/2006	05/14/2006	30		127	4.23	03/16/2006	04/14/2006	29		84	2.9
03/16/2006	04/14/2006	29		387	13.34	02/14/2006	03/16/2006	30		115	3.83
02/14/2006	03/16/2006	30		448	14.93	01/12/2006	02/14/2006	33		105	3.18
01/12/2006	02/14/2006	33		542	16.42	12/14/2005	01/12/2006	29		98	3.38
01/9/2006	01/12/2006	4		61	15.25						

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{Redacted}	{Redacted}	{Redacted}
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Electric

Start Date	End Date	Days	Amount	Usage	ADU
01/20/2010	02/19/2010	30	d}	1030	34.33
12/18/2009	01/20/2010	33		1131	34.27
11/18/2009	12/18/2009	30		1165	38.83
10/19/2009	11/18/2009	30		859	28.63
09/18/2009	10/19/2009	31		938	30.26
08/20/2009	09/18/2009	29		815	28.1
07/22/2009	08/20/2009	29		756	26.07
06/19/2009	07/22/2009	33		844	25.58
05/21/2009	06/19/2009	29		726	25.03
04/21/2009	05/21/2009	30		718	23.93
03/20/2009	04/21/2009	32		778	24.31
02/19/2009	03/20/2009	29		710	24.48
01/20/2009	02/19/2009	30		870	29
12/18/2008	01/20/2009	33		914	27.7
11/18/2008	12/18/2008	30		809	26.97
10/17/2008	11/18/2008	32		835	26.09
09/18/2008	10/17/2008	29		686	23.66
08/19/2008	09/18/2008	30		613	20.43
07/21/2008	08/19/2008	29		597	20.59
06/19/2008	07/21/2008	32		616	19.25
05/20/2008	06/19/2008	30		675	22.5
04/21/2008	05/20/2008	29		710	24.48
03/20/2008	04/21/2008	32		694	21.69
02/21/2008	03/20/2008	28		680	24.29
01/19/2008	02/21/2008	33		904	27.39
12/20/2007	01/19/2008	30		981	32.7
11/20/2007	12/20/2007	30		723	24.1
10/22/2007	11/20/2007	29		514	17.72
09/21/2007	10/22/2007	31		650	20.97
08/22/2007	09/21/2007	30		551	18.37
07/25/2007	08/22/2007	28		512	18.29
06/22/2007	07/25/2007	33		602	18.24
05/23/2007	06/22/2007	30		585	19.5
04/23/2007	05/23/2007	30		519	17.3
03/26/2007	04/23/2007	28		443	15.82
02/22/2007	03/26/2007	32		517	16.16
02/16/2007	02/22/2007	6		112	18.67

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{Redacted}

{Redacted}

Electric

Start Date	End Date	Days	Amount	Usage	ADU
01/8/2010	02/9/2010	32	1501	46.91	
12/10/2009	01/8/2010	29	1300	44.83	
11/9/2009	12/10/2009	31	1380	44.52	
10/8/2009	11/9/2009	32	1200	37.5	
09/10/2009	10/8/2009	28	1137	40.61	
08/10/2009	09/10/2009	31	1264	40.77	
07/10/2009	08/10/2009	31	1235	39.84	
06/11/2009	07/10/2009	29	1058	36.48	
05/11/2009	06/11/2009	31	1130	36.45	
04/10/2009	05/11/2009	31	1139	36.74	
03/11/2009	04/10/2009	30	1189	39.63	
02/9/2009	03/11/2009	30	1260	42	
01/8/2009	02/9/2009	32	1264	39.5	
12/9/2008	01/8/2009	30	1205	40.17	
11/6/2008	12/9/2008	33	1142	34.61	
10/9/2008	11/6/2008	28	946	33.79	
09/9/2008	10/9/2008	30	1024	34.13	
08/8/2008	09/9/2008	32	1214	37.94	
07/11/2008	08/8/2008	28	1018	36.36	
06/10/2008	07/11/2008	31	1117	36.03	
05/12/2008	06/10/2008	29	966	33.31	
04/9/2008	05/12/2008	33	1024	31.03	
03/11/2008	04/9/2008	29	1068	36.83	
02/8/2008	03/11/2008	32	1244	38.88	
01/11/2008	02/8/2008	28	1226	43.79	
12/12/2007	01/11/2008	30	1305	43.5	
11/9/2007	12/12/2007	33	1270	38.48	
10/12/2007	11/9/2007	28	928	33.14	
09/13/2007	10/12/2007	29	1006	34.69	
08/13/2007	09/13/2007	31	1302	42	
07/14/2007	08/13/2007	30	1147	38.23	
06/13/2007	07/14/2007	31	1127	36.35	
05/14/2007	06/13/2007	30	1004	33.47	
04/12/2007	05/14/2007	32	1097	34.28	
03/15/2007	04/12/2007	28	1045	37.32	
02/13/2007	03/15/2007	30	1116	37.2	
01/11/2007	02/13/2007	33	1000	30.3	
12/12/2006	01/11/2007	30	1004	33.47	
11/10/2006	12/12/2006	32	1200	37.5	
10/12/2006	11/10/2006	29	922	31.79	
09/13/2006	10/12/2006	29	817	28.17	
08/14/2006	09/13/2006	30	989	32.97	
07/17/2006	08/14/2006	28	1137	40.61	
06/14/2006	07/17/2006	33	1297	39.3	
05/15/2006	06/14/2006	30	1187	39.57	
04/14/2006	05/15/2006	31	1308	42.19	
03/14/2006	04/14/2006	31	1806	58.26	
02/10/2006	03/14/2006	32	2066	64.56	
01/12/2006	02/10/2006	29	1578	54.41	
12/14/2005	01/12/2006	29	1268	43.72	

Gas

Start Date	End Date	Days	Amount	Usage	ADU
01/8/2010	02/9/2010	32	110	3.44	
12/10/2009	01/8/2010	29	106	3.66	
11/9/2009	12/10/2009	31	109	3.52	
10/8/2009	11/9/2009	32	53	1.66	
09/10/2009	10/8/2009	28	30	1.07	
08/10/2009	09/10/2009	31	31	1	
07/10/2009	08/10/2009	31	30	0.97	
06/11/2009	07/10/2009	29	29	1	
05/11/2009	06/11/2009	31	35	1.13	
04/10/2009	05/11/2009	31	62	2	
03/11/2009	04/10/2009	30	84	2.8	
02/9/2009	03/11/2009	30	126	4.2	
01/8/2009	02/9/2009	32	131	4.09	
12/9/2008	01/8/2009	30	194	6.47	
11/6/2008	12/9/2008	33	100	3.03	
10/9/2008	11/6/2008	28	44	1.57	
09/9/2008	10/9/2008	30	30	1	
08/8/2008	09/9/2008	32	30	0.94	
07/11/2008	08/8/2008	28	29	1.04	
06/10/2008	07/11/2008	31	31	1	
05/12/2008	06/10/2008	29	36	1.24	
04/9/2008	05/12/2008	33	62	1.88	
03/11/2008	04/9/2008	29	82	2.83	
02/8/2008	03/11/2008	32	106	3.31	
01/11/2008	02/8/2008	28	122	4.36	
12/12/2007	01/11/2008	30	125	4.17	
11/9/2007	12/12/2007	33	93	2.82	
10/12/2007	11/9/2007	28	38	1.36	
09/13/2007	10/12/2007	29	38	1.31	
08/13/2007	09/13/2007	31	34	1.1	
07/14/2007	08/13/2007	30	31	1.03	
06/13/2007	07/14/2007	31	33	1.06	
05/14/2007	06/13/2007	30	38	1.27	
04/12/2007	05/14/2007	32	61	1.91	
03/15/2007	04/12/2007	28	48	1.71	
02/13/2007	03/15/2007	30	84	2.8	
01/11/2007	02/13/2007	33	149	4.52	
12/12/2006	01/11/2007	30	123	4.1	
11/10/2006	12/12/2006	32	95	2.97	
10/12/2006	11/10/2006	29	41	1.41	
09/13/2006	10/12/2006	29	30	1.03	
08/14/2006	09/13/2006	30	31	1.03	
07/17/2006	08/14/2006	28	30	1.07	
06/14/2006	07/17/2006	33	37	1.12	
05/15/2006	06/14/2006	30	42	1.4	
04/14/2006	05/15/2006	31	52	1.68	
03/14/2006	04/14/2006	31	81	2.61	
02/10/2006	03/14/2006	32	90	2.81	
01/12/2006	02/10/2006	29	67	2.31	
12/14/2005	01/12/2006	29	66	2.28	