



Electric Company
We look forward to serving you



Online energy tools for your business

Visit our Web site for tips and tools to help you manage your energy.

At www.pge.com/business we've developed one central online location to give you the power to track, manage and evaluate your energy use for continued savings.

My Account

Get started by clicking on "My Account" and setting up your online account. It takes just a few minutes.

Manage your energy:

- Use our energy management tools to view and track your energy usage
- Access tips and tools to help you save energy

Manage your billing:

- Pay your bill
- Check your payment history or set up payment plans or arrangements

Business Tools

For large businesses with multiple locations, our Business Tools feature is another must-have service.

- View pricing plans and analyze pricing options
- Check power outages and restoration status
- View your bill and usage detail

You can also reach us by phone through our Business Customer Service Center. Just call 1-800-468-4743

If you enrolled in any PG&E programs while at your previous business address, please make sure this information has transferred to your new address.

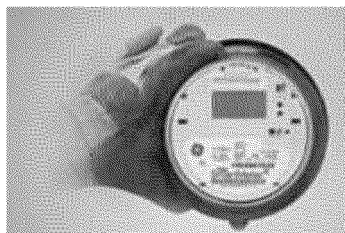
Choose a pricing option that's right for your business

Depending on the amount of energy you use and when you use it, you may be able to lower your energy bills simply by choosing another energy pricing plan. PG&E offers a number of different electric and gas pricing options to business customers in Northern and Central California.

After three months of energy usage in Summer and Winter, you can also request a PG&E pricing analysis or use our What If tool to find out how much you can save through various pricing plans. More information about the pricing analysis and usage tool is available through our Business Tools option. Visit www.pge.com/rates for more information on pricing options.

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PG&E's SmartMeter[®] program: Making the future of energy smarter



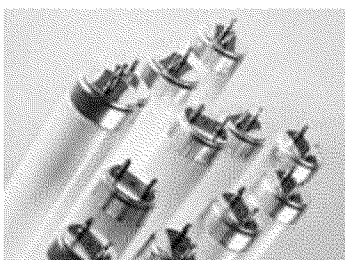
PG&E has joined utilities across the United States to help you take part in advancements in electric and gas service. Through our SmartMeter[®] program and the installation of SmartMeter[™] technology on your gas and electric meters, you can gain greater control of your energy use and manage your energy costs.

Within approximately 30 days of meter installation, you'll gain secure online access to your energy usage and be able to track your electricity use from the previous day by hour and your gas use by day. You can use this information to see how and when you can reduce energy use and lower your bills. This is valuable information you can use to make smarter energy choices.

To see when SmartMeter[®] technology is coming to your community or for more information, visit www.pge.com/smartmeter

*SmartMeter[™] is a trademark of SmartSynch, Inc. and is used by permission.

Manage your energy costs and save money



Participating in our energy efficiency programs can help your business lower energy costs and qualify for rebates on energy-efficient equipment. You can qualify for additional incentives through our demand response programs that reward businesses for reducing energy usage during times of peak demand. For more information, visit www.pge.com/businessrebates and www.pge.com/demandresponse

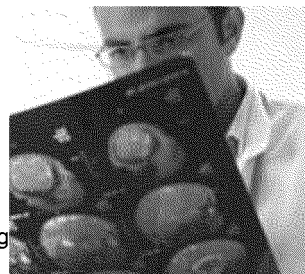
Exemption from rotating power outages



If you provide public health, safety and security services, you may qualify as an "Essential Use" customer. This means you would be exempt from rotating power outages ordered by the California Independent System Operator when there is an insufficient supply of electricity.

Fire and police facilities, radio and television stations and communications utilities, among others, may be exempt depending on whether there is back-up generation. Hospitals and licensed skilled nursing facilities are considered exempt regardless of backup generation status.

If your business serves an essential use, please call 1-800-468-4743 and request an "Application for Essential Use Customer Status." You can also download an application at www.pge.com/essentialuse



Safety alert!

Call 811 before starting digging projects

For personal and community safety, California law requires that you call 811 or two days before starting any digging project.