

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period: March 13, 2010 through March 19, 2010

{Redacted}

{Redacted}

Electric

Start Date	End Date	Days	Amount	Usage	ADU
02/9/2010	03/10/2010	29	{Redacted}	132	4.55
01/7/2010	02/9/2010	33		141	4.27
12/7/2009	01/7/2010	31		147	4.74
11/4/2009	12/7/2009	33		128	3.88
10/8/2009	11/4/2009	27		1121	41.52
09/8/2009	10/8/2009	30		197	6.57
08/8/2009	09/8/2009	31		105	3.39
07/9/2009	08/8/2009	30		110	3.67
06/10/2009	07/9/2009	29		97	3.34
05/12/2009	06/10/2009	29		101	3.48

Gas

Start Date	End Date	Days	Amount	Usage	ADU
02/9/2010	03/10/2010	29	}	69	2.38
01/7/2010	02/9/2010	33		80	2.42
12/7/2009	01/7/2010	31		50	1.61
11/4/2009	12/7/2009	33		16	0.48
10/2/2009	11/4/2009	33		12	0.36
09/8/2009	10/2/2009	24		0	0
08/8/2009	09/8/2009	31		0	0
07/9/2009	08/8/2009	30		0	0
06/10/2009	07/9/2009	29		0	0
05/12/2009	06/10/2009	29		0	0

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period: March 13, 2010 through March 19, 2010

		Electric				Gas						
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Status	Amount	Usage	ADU
{Redacted}	{Redacted}		}	661	20.66	01/22/2010	02/23/2010	32		}	39	1.22
				837	27	12/22/2009	01/22/2010	31			51	1.65
				775	24.22	11/20/2009	12/22/2009	32			48	1.5
				564	18.8	10/21/2009	11/20/2009	30			25	0.83
				649	22.38	09/22/2009	10/21/2009	29			18	0.62
				930	29.06	08/21/2009	09/22/2009	32			18	0.56
				1105	38.1	07/23/2009	08/21/2009	29			17	0.59
				1059	35.3	06/23/2009	07/23/2009	30			18	0.6
				1008	31.5	05/22/2009	06/23/2009	32			19	0.59
				841	29	04/23/2009	05/22/2009	29			19	0.66
				679	22.63	03/24/2009	04/23/2009	30			22	0.73
				590	20.34	02/23/2009	03/24/2009	29			28	0.97
				848	26.5	01/22/2009	02/23/2009	32			49	1.53
				1328	42.84	12/22/2008	01/22/2009	31			61	1.97
				1227	38.34	11/20/2008	12/22/2008	32			52	1.63
				781	26.03	10/21/2008	11/20/2008	30			27	0.9
				770	26.55	09/22/2008	10/21/2008	29			18	0.62
				914	28.56	08/21/2008	09/22/2008	32			19	0.59
				1032	35.59	07/23/2008	08/21/2008	29			17	0.59
				841	28.03	06/23/2008	07/23/2008	30			17	0.57
				711	22.22	05/22/2008	06/23/2008	32			21	0.66
				675	23.28	04/23/2008	05/22/2008	29			20	0.69
				563	19.41	03/25/2008	04/23/2008	29			24	0.83
				748	23.38	02/22/2008	03/25/2008	32			19	0.59
				766	26.41	01/24/2008	02/22/2008	29			57	1.97
				1197	38.61	12/24/2007	01/24/2008	31			55	1.77
				946	33.79	11/26/2007	12/24/2007	28			54	1.93
				691	20.94	10/24/2007	11/26/2007	33			24	0.73
				548	18.9	09/25/2007	10/24/2007	29			19	0.66
				696	21.75	08/24/2007	09/25/2007	32			30	0.94
				861	29.69	07/26/2007	08/24/2007	29			25	0.86
				908	31.31	06/27/2007	07/26/2007	29			21	0.72
				1090	33.03	05/25/2007	06/27/2007	33			26	0.79
				573	20.46	04/27/2007	05/25/2007	28			24	0.86
				546	17.61	03/27/2007	04/27/2007	31			31	1
				552	19.71	02/27/2007	03/27/2007	28			26	0.93
				881	27.53	01/26/2007	02/27/2007	32			48	1.5
				1023	33	12/26/2006	01/26/2007	31			85	2.74
				720	24.83	11/27/2006	12/26/2006	29			60	2.07
				624	19.5	10/26/2006	11/27/2006	32			32	1
				510	17	09/26/2006	10/26/2006	30			25	0.83
				679	23.41	08/28/2006	09/26/2006	29			22	0.76
				805	25.97	07/28/2006	08/28/2006	31			23	0.74
				976	31.48	06/27/2006	07/28/2006	31			22	0.71
				840	27.1	05/27/2006	06/27/2006	31			26	0.84
				689	22.97	04/27/2006	05/27/2006	30	Rebilled		25	0.83
				566	19.52	03/29/2006	04/27/2006	30	Canceled		44	1.47
				813	27.1	02/27/2006	03/29/2006	29			30	1.03
				913	29.45	01/27/2006	02/27/2006	31			39	1.3
				963	31.06	12/27/2005	01/27/2006	31			33	1.03
				967	33.34	11/28/2005	12/27/2005	29			55	1.83
				624	19.5	10/27/2005	11/28/2005	32			42	1.45
				544	18.13	09/27/2005	10/27/2005	30			47	1.47
				699	21.84	08/26/2005	09/27/2005	32			28	0.93
				836	28.83	07/28/2005	08/26/2005	30			26	0.81
				858	28.6	06/28/2005	07/28/2005	30			16	0.53
				559	16.94	05/26/2005	06/28/2005	33			19	0.66
				472	16.86	04/28/2005	05/26/2005	28			39	1.18
				459	14.81	03/28/2005	04/28/2005	31			26	0.93
				423	15.11	02/28/2005	03/28/2005	28			29	0.94
				558	16.91	01/26/2005	02/28/2005	33			29	1.04
				613	20.43	12/27/2004	01/26/2005	30			48	1.45
				789	23.91	11/24/2004	12/27/2004	33	Rebilled		55	1.83
				566	19.52	10/26/2004	11/24/2004	29	Canceled		3	0.1
				403	13.9	09/27/2004	10/26/2004	29			73	2.21
				809	25.28	08/26/2004	09/27/2004	32			36	1.24
				843	29.07	07/28/2004	08/26/2004	29			27	0.93
				833	27.77	06/28/2004	07/28/2004	30	Rebilled		29	0.91
				622	19.44	05/27/2004	06/28/2004	32	Canceled		8	0.25
				325	11.21	04/28/2004	05/27/2004	29	Rebilled		19	0.66
						07/28/2004	08/26/2004	29	Canceled		29	1
						06/28/2004	07/28/2004	30	Rebilled		21	0.7
						06/28/2004	07/28/2004	30	Canceled		11	0.37
						05/27/2004	06/28/2004	32			26	0.81

Gas and Electric Company
TM High Bill Complaint Report
Customer Usage Data

Period March 13, 2010 through March 19, 2010

{Redacted} {Redacted}

Electric						
Start Date	End Date	Days	Status	Amount	Usage	ADU
01/21/2010	02/22/2010	32	Rebilled	}	1279	39.97
01/21/2010	02/22/2010	32	Canceled		1279	39.97
12/21/2009	01/21/2010	31	Rebilled		1456	46.97
12/21/2009	01/21/2010	31	Canceled		1456	46.97
11/19/2009	12/21/2009	32			1099	34.34
10/20/2009	11/19/2009	30			939	31.3
09/21/2009	10/20/2009	29			1211	41.76
08/20/2009	09/21/2009	32			1652	51.63
07/22/2009	08/20/2009	29			1868	64.41
06/22/2009	07/22/2009	30			1839	61.3
05/21/2009	06/22/2009	32			1314	41.06
04/22/2009	05/21/2009	29			992	34.21
03/23/2009	04/22/2009	30			947	31.57
02/20/2009	03/23/2009	31			836	26.97
01/21/2009	02/20/2009	30			830	27.67
12/19/2008	01/21/2009	33			1220	36.97
11/19/2008	12/19/2008	30			1285	42.83
10/21/2008	11/19/2008	29			1075	37.07
09/19/2008	10/21/2008	32			1159	36.22
08/20/2008	09/19/2008	30			1571	52.37
07/22/2008	08/20/2008	29			1716	59.17
06/21/2008	07/22/2008	31			1934	62.39
05/22/2008	06/21/2008	30			1539	51.3
04/23/2008	05/22/2008	29			1146	39.52
03/24/2008	04/23/2008	30			1125	37.5
02/21/2008	03/24/2008	32			1070	33.44
01/22/2008	02/21/2008	30			1190	39.67
12/24/2007	01/22/2008	29			1492	51.45
11/21/2007	12/24/2007	33			1759	53.3
10/24/2007	11/21/2007	28			885	31.61
09/24/2007	10/24/2007	30			1059	35.3
09/12/2007	09/24/2007	12			226	18.83

Gas						
Start Date	End Date	Days	Status	Amount	Usage	ADU
01/21/2010	02/22/2010	32	Rebilled	ed}	61	1.91
01/21/2010	02/22/2010	32	Canceled		61	1.91
12/21/2009	01/21/2010	31	Rebilled		56	1.81
12/21/2009	01/21/2010	31	Canceled		56	1.81
11/19/2009	12/21/2009	32			69	2.16
10/20/2009	11/19/2009	30			18	0.6
09/21/2009	10/20/2009	29			11	0.38
08/20/2009	09/21/2009	32			11	0.34
07/22/2009	08/20/2009	29			9	0.31
06/22/2009	07/22/2009	30			12	0.4
05/21/2009	06/22/2009	32			11	0.34
04/22/2009	05/21/2009	29			13	0.45
03/23/2009	04/22/2009	30			15	0.5
02/20/2009	03/23/2009	31			26	0.84
01/21/2009	02/20/2009	30			46	1.53
12/19/2008	01/21/2009	33			80	2.42
11/19/2008	12/19/2008	30			70	2.33
10/21/2008	11/19/2008	29			18	0.62
09/19/2008	10/21/2008	32			16	0.5
08/20/2008	09/19/2008	30			10	0.33
07/22/2008	08/20/2008	29			12	0.41
06/21/2008	07/22/2008	31			11	0.35
05/22/2008	06/21/2008	30			14	0.47
04/23/2008	05/22/2008	29			15	0.52
03/24/2008	04/23/2008	30			27	0.9
02/21/2008	03/24/2008	32			47	1.47
01/22/2008	02/21/2008	30			64	2.13
12/24/2007	01/22/2008	29			78	2.69
11/21/2007	12/24/2007	33			66	2
10/24/2007	11/21/2007	28			24	0.86
09/24/2007	10/24/2007	30			22	0.73
09/12/2007	09/24/2007	12			3	0.25

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period: From March 13, 2010 through March 19, 2010

{Redacted}

{Redacted}

Electric

Start Date	End Date	Days	Status	Amount	Usage	ADU
01/22/2010	02/23/2010	32		{Redacted}	748	23.38
12/19/2009	01/22/2010	34			794	23.35
11/20/2009	12/19/2009	29			846	29.17
10/21/2009	11/20/2009	30			696	23.2
09/22/2009	10/21/2009	29			848	29.24
08/21/2009	09/22/2009	32			1697	53.03
07/23/2009	08/21/2009	29			1581	54.52
06/23/2009	07/23/2009	30			1752	58.4
05/22/2009	06/23/2009	32			1104	34.5
04/23/2009	05/22/2009	29			800	27.59
03/24/2009	04/23/2009	30			706	23.53
02/23/2009	03/24/2009	29			592	20.41
01/22/2009	02/23/2009	32			745	23.28
12/22/2008	01/22/2009	31			903	29.13
11/20/2008	12/22/2008	32			799	24.97
10/21/2008	11/20/2008	30			727	24.23
09/22/2008	10/21/2008	29			851	29.34
08/20/2008	09/22/2008	33			1730	52.42
07/23/2008	08/20/2008	28			1907	68.11
06/23/2008	07/23/2008	30			1682	56.07
05/22/2008	06/23/2008	32			1169	36.53
04/23/2008	05/22/2008	29			923	31.83
03/24/2008	04/23/2008	30			663	22.1
02/22/2008	03/24/2008	31			693	22.35
01/23/2008	02/22/2008	30			735	24.5
12/24/2007	01/23/2008	30			848	28.27
11/26/2007	12/24/2007	28			805	28.75
10/24/2007	11/26/2007	33			725	21.97
09/25/2007	10/24/2007	29			576	19.86
08/24/2007	09/25/2007	32	Rebilled		1552	48.5
08/24/2007	09/25/2007	32	Canceled		1086	33.94
07/27/2007	08/24/2007	28	Rebilled		1830	65.36
07/27/2007	08/24/2007	28	Canceled		2296	82
06/27/2007	07/27/2007	30			1567	52.23
05/26/2007	06/27/2007	32			1643	51.34
04/27/2007	05/26/2007	29			696	24
03/27/2007	04/27/2007	31			616	19.87
02/27/2007	03/27/2007	28			583	20.82
01/26/2007	02/27/2007	32			666	20.81
01/3/2007	01/26/2007	23			673	29.26

Gas

Start Date	End Date	Days	Amount	Usage	ADU
01/22/2010	02/23/2010	32	{Redacted}	74	2.31
12/22/2009	01/22/2010	31		113	3.65
11/20/2009	12/22/2009	32		91	2.84
10/21/2009	11/20/2009	30		40	1.33
09/22/2009	10/21/2009	29		14	0.48
08/21/2009	09/22/2009	32		9	0.28
07/23/2009	08/21/2009	29		8	0.28
06/23/2009	07/23/2009	30		8	0.27
05/22/2009	06/23/2009	32		13	0.41
04/23/2009	05/22/2009	29		13	0.45
03/24/2009	04/23/2009	30		40	1.33
02/23/2009	03/24/2009	29		58	2
01/22/2009	02/23/2009	32		103	3.22
12/22/2008	01/22/2009	31		134	4.32
11/20/2008	12/22/2008	32		106	3.31
10/21/2008	11/20/2008	30		30	1
09/22/2008	10/21/2008	29		15	0.52
08/21/2008	09/22/2008	32		8	0.25
07/24/2008	08/21/2008	28		7	0.25
06/24/2008	07/24/2008	30		6	0.2
05/23/2008	06/24/2008	32		10	0.31
04/23/2008	05/23/2008	30		14	0.47
03/24/2008	04/23/2008	30		38	1.27
02/22/2008	03/24/2008	31		58	1.87
01/23/2008	02/22/2008	30		106	3.53
12/24/2007	01/23/2008	30		131	4.37
11/26/2007	12/24/2007	28		108	3.86
10/24/2007	11/26/2007	33		35	1.06
09/25/2007	10/24/2007	29		14	0.48
08/24/2007	09/25/2007	32		10	0.31
07/27/2007	08/24/2007	28		8	0.29
06/27/2007	07/27/2007	30		5	0.17
05/26/2007	06/27/2007	32		10	0.31
04/27/2007	05/26/2007	29		11	0.38
03/27/2007	04/27/2007	31		40	1.29
02/27/2007	03/27/2007	28		41	1.46
01/26/2007	02/27/2007	32		97	3.03
01/3/2007	01/26/2007	23		146	6.35

Gas and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period March 13, 2010 through March 19, 2010

Electric					Gas				
Start Date	End Date	Days	Amount	Usage ADU	Start Date	End Date	Days	Amount	Usage ADU
{Redacted}	02/24/2010	30	{Redacted}	1584 52.8	01/25/2010	02/24/2010	30	{Redacted}	132 4.4
	12/23/2009	01/25/2010	33	2051 62.15	12/23/2009	01/25/2010	33		179 5.42
	11/21/2009	12/23/2009	32	2021 63.16	11/21/2009	12/23/2009	32		155 4.84
	10/22/2009	11/21/2009	30	1836 61.2	10/22/2009	11/21/2009	30		86 2.87
	09/23/2009	10/22/2009	29	2360 81.38	09/23/2009	10/22/2009	29		50 1.72
	08/24/2009	09/23/2009	30	3669 122.3	08/24/2009	09/23/2009	30		36 1.2
	07/24/2009	08/24/2009	31	4080 131.61	07/24/2009	08/24/2009	31		40 1.29
	06/24/2009	07/24/2009	30	4086 136.2	06/24/2009	07/24/2009	30		36 1.2
	05/26/2009	06/24/2009	29	2530 87.24	05/26/2009	06/24/2009	29		43 1.48
	04/24/2009	05/26/2009	32	2512 78.5	04/24/2009	05/26/2009	32		61 1.91
	03/25/2009	04/24/2009	30	2041 68.03	03/25/2009	04/24/2009	30		77 2.57
	02/24/2009	03/25/2009	29	1617 55.76	02/24/2009	03/25/2009	29		100 3.45
	01/23/2009	02/24/2009	32	2016 63	01/23/2009	02/24/2009	32		156 4.88
	12/23/2008	01/23/2009	31	2383 76.87	12/23/2008	01/23/2009	31		197 6.35
	11/21/2008	12/23/2008	32	2566 80.19	11/21/2008	12/23/2008	32		163 5.09
	10/22/2008	11/21/2008	30	1903 63.43	10/22/2008	11/21/2008	30		56 1.87
	09/23/2008	10/22/2008	29	2154 74.28	09/23/2008	10/22/2008	29		40 1.38
	08/22/2008	09/23/2008	32	3415 106.72	08/22/2008	09/23/2008	32		33 1.03
	07/24/2008	08/22/2008	29	3663 126.31	06/24/2008	08/22/2008	59		62 1.05
	06/24/2008	07/24/2008	30	3825 127.5	05/23/2008	06/24/2008	32		41 1.28
	05/23/2008	06/24/2008	32	2917 91.16	04/24/2008	05/23/2008	29		38 1.31
	04/24/2008	05/23/2008	29	1913 65.97	03/25/2008	04/24/2008	30		71 2.37
	03/25/2008	04/24/2008	30	1553 51.77	02/25/2008	03/25/2008	29		83 2.86
	02/25/2008	03/25/2008	29	1637 56.45	01/25/2008	02/25/2008	31		147 4.74
	01/25/2008	02/25/2008	31	1814 58.52	12/26/2007	01/25/2008	30		171 5.7
	12/26/2007	01/25/2008	30	2095 69.83	11/27/2007	12/26/2007	29		151 5.21
	11/27/2007	12/26/2007	29	2156 74.34	10/25/2007	11/27/2007	33		75 2.27
	10/25/2007	11/27/2007	33	2028 61.45	09/26/2007	10/25/2007	29		54 1.86
	09/26/2007	10/25/2007	29	1913 65.97	08/27/2007	09/26/2007	30		33 1.1
	08/27/2007	09/26/2007	30	3043 101.43	07/27/2007	08/27/2007	31		33 1.06
	07/27/2007	08/27/2007	31	3692 119.1	06/28/2007	07/27/2007	29		33 1.14
	06/28/2007	07/27/2007	29	3535 121.9	05/29/2007	06/28/2007	30		36 1.2
	05/29/2007	06/28/2007	30	3156 105.2	04/28/2007	05/29/2007	31		52 1.68
	04/28/2007	05/29/2007	31	2309 74.48	03/29/2007	04/28/2007	30		62 2.07
	03/29/2007	04/28/2007	30	1459 48.63	02/28/2007	03/29/2007	29		67 2.31
	02/28/2007	03/29/2007	29	1490 51.38	01/27/2007	02/28/2007	32		125 3.91
	01/27/2007	02/28/2007	32	1755 54.84	12/27/2006	01/27/2007	31		197 6.35
	12/27/2006	01/27/2007	31	1858 59.94	11/28/2006	12/27/2006	29		127 4.38
	11/28/2006	12/27/2006	29	1942 66.97	10/27/2006	11/28/2006	32		71 2.22
	10/27/2006	11/28/2006	32	1764 55.13	09/27/2006	10/27/2006	30		44 1.47
	09/27/2006	10/27/2006	30	1702 56.73	08/29/2006	09/27/2006	29		32 1.1
	08/29/2006	09/27/2006	29	2752 94.9	07/28/2006	08/29/2006	32		30 0.94
	07/28/2006	08/29/2006	32	3433 107.28	06/29/2006	07/28/2006	29		30 1.03
	06/29/2006	07/28/2006	29	4032 139.03	05/30/2006	06/29/2006	30		34 1.13
	05/30/2006	06/29/2006	30	3209 106.97	04/30/2006	05/30/2006	30		46 1.53
	04/30/2006	05/30/2006	30	2282 76.07	03/29/2006	04/30/2006	32		66 2.06
	03/29/2006	04/30/2006	32	1540 48.13	03/1/2006	03/29/2006	28		106 3.79
	03/1/2006	03/29/2006	28	1430 51.07	01/28/2006	03/1/2006	32		105 3.28
	01/28/2006	03/1/2006	32	1737 54.28	12/29/2005	01/28/2006	30		131 4.37
	12/29/2005	01/28/2006	30	1808 60.27	11/29/2005	12/29/2005	30		120 4
	11/29/2005	12/29/2005	30	2253 75.1	10/27/2005	11/29/2005	33		71 2.15
	10/27/2005	11/29/2005	33	1902 57.64	09/28/2005	10/27/2005	29		37 1.28
	09/28/2005	10/27/2005	29	1936 66.76	08/29/2005	09/28/2005	30		31 1.03
	08/29/2005	09/28/2005	30	2694 89.8	07/28/2005	08/29/2005	32		30 0.94
	07/28/2005	08/29/2005	32	4072 127.25	06/28/2005	07/28/2005	30		32 1.07
	06/28/2005	07/28/2005	30	4033 134.43	05/30/2005	06/28/2005	29		36 1.24
	05/30/2005	06/28/2005	29	2319 79.97	04/28/2005	05/30/2005	32		54 1.69
	04/28/2005	05/30/2005	32	2115 66.09	03/29/2005	04/28/2005	30		63 2.1
	03/29/2005	04/28/2005	30	1398 46.6	02/28/2005	03/29/2005	29		77 2.66
	02/28/2005	03/29/2005	29	1522 52.48	01/27/2005	02/28/2005	32		134 4.19
	01/27/2005	02/28/2005	32	1591 49.72	12/28/2004	01/27/2005	30		157 5.23
	12/28/2004	01/27/2005	30	1585 52.83	11/29/2004	12/28/2004	29		179 6.17
	11/29/2004	12/28/2004	29	1919 66.17	10/28/2004	11/29/2004	32		113 3.53
	10/28/2004	11/29/2004	32	1623 50.72	09/28/2004	10/28/2004	30		46 1.53
	09/28/2004	10/28/2004	30	1827 60.9	08/27/2004	09/28/2004	32		37 1.16
	08/27/2004	09/28/2004	32	3148 98.38	07/29/2004	08/27/2004	29		27 0.93
	07/29/2004	08/27/2004	29	3177 109.55	06/29/2004	07/29/2004	30		29 0.97
	06/29/2004	07/29/2004	30	3306 110.2	05/27/2004	06/29/2004	33		38 1.15
	05/27/2004	06/29/2004	33	2786 84.42	04/28/2004	05/27/2004	29		36 1.24