

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period from March 13, 2010 through March 19, 2010

{Redacted}

{Redacted}

Electric

Start Date	End Date	Days	Amount	Usage	ADU
02/9/2010	03/10/2010	29	{Redacted}	132	4.55
01/7/2010	02/9/2010	33		141	4.27
12/7/2009	01/7/2010	31		147	4.74
11/4/2009	12/7/2009	33		128	3.88
10/8/2009	11/4/2009	27		1121	41.52
09/8/2009	10/8/2009	30		197	6.57
08/8/2009	09/8/2009	31		105	3.39
07/9/2009	08/8/2009	30		110	3.67
06/10/2009	07/9/2009	29		97	3.34
05/12/2009	06/10/2009	29		101	3.48

Gas

Start Date	End Date	Days	Amount	Usage	ADU
02/9/2010	03/10/2010	29	}	69	2.38
01/7/2010	02/9/2010	33		80	2.42
12/7/2009	01/7/2010	31		50	1.61
11/4/2009	12/7/2009	33		16	0.48
10/2/2009	11/4/2009	33		12	0.36
09/8/2009	10/2/2009	24		0	0
08/8/2009	09/8/2009	31		0	0
07/9/2009	08/8/2009	30		0	0
06/10/2009	07/9/2009	29		0	0
05/12/2009	06/10/2009	29		0	0

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		Electric				Gas						
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Status	Amount	Usage	ADU
{Redacted}	{Redacted}		}	661	20.66	01/22/2010	02/23/2010	32		}	39	1.22
				837	27	12/22/2009	01/22/2010	31			51	1.65
				775	24.22	11/20/2009	12/22/2009	32			48	1.5
				564	18.8	10/21/2009	11/20/2009	30			25	0.83
				649	22.38	09/22/2009	10/21/2009	29			18	0.62
				930	29.06	08/21/2009	09/22/2009	32			18	0.56
				1105	38.1	07/23/2009	08/21/2009	29			17	0.59
				1059	35.3	06/23/2009	07/23/2009	30			18	0.6
				1008	31.5	05/22/2009	06/23/2009	32			19	0.59
				841	29	04/23/2009	05/22/2009	29			19	0.66
				679	22.63	03/24/2009	04/23/2009	30			22	0.73
				590	20.34	02/23/2009	03/24/2009	29			28	0.97
				848	26.5	01/22/2009	02/23/2009	32			49	1.53
				1328	42.84	12/22/2008	01/22/2009	31			61	1.97
				1227	38.34	11/20/2008	12/22/2008	32			52	1.63
				781	26.03	10/21/2008	11/20/2008	30			27	0.9
				770	26.55	09/22/2008	10/21/2008	29			18	0.62
				914	28.56	08/21/2008	09/22/2008	32			19	0.59
				1032	35.59	07/23/2008	08/21/2008	29			17	0.59
				841	28.03	06/23/2008	07/23/2008	30			17	0.57
				711	22.22	05/22/2008	06/23/2008	32			21	0.66
				675	23.28	04/23/2008	05/22/2008	29			20	0.69
				563	19.41	03/25/2008	04/23/2008	29			24	0.83
				748	23.38	02/22/2008	03/25/2008	32			19	0.59
				766	26.41	01/24/2008	02/22/2008	29			57	1.97
				1197	38.61	12/24/2007	01/24/2008	31			55	1.77
				946	33.79	11/26/2007	12/24/2007	28			54	1.93
				691	20.94	10/24/2007	11/26/2007	33			24	0.73
				548	18.9	09/25/2007	10/24/2007	29			19	0.66
				696	21.75	08/24/2007	09/25/2007	32			30	0.94
				861	29.69	07/26/2007	08/24/2007	29			25	0.86
				908	31.31	06/27/2007	07/26/2007	29			21	0.72
				1090	33.03	05/25/2007	06/27/2007	33			26	0.79
				573	20.46	04/27/2007	05/25/2007	28			24	0.86
				546	17.61	03/27/2007	04/27/2007	31			31	1
				552	19.71	02/27/2007	03/27/2007	28			26	0.93
				881	27.53	01/26/2007	02/27/2007	32			48	1.5
				1023	33	12/26/2006	01/26/2007	31			85	2.74
				720	24.83	11/27/2006	12/26/2006	29			60	2.07
				624	19.5	10/26/2006	11/27/2006	32			32	1
				510	17	09/26/2006	10/26/2006	30			25	0.83
				679	23.41	08/28/2006	09/26/2006	29			22	0.76
				805	25.97	07/28/2006	08/28/2006	31			23	0.74
				976	31.48	06/27/2006	07/28/2006	31			22	0.71
				840	27.1	05/27/2006	06/27/2006	31			26	0.84
				689	22.97	04/27/2006	05/27/2006	30	Rebilled		25	0.83
				566	19.52	03/29/2006	04/27/2006	30	Canceled		44	1.47
				813	27.1	02/27/2006	03/29/2006	29			30	1.03
				913	29.45	01/27/2006	02/27/2006	31			39	1.3
				963	31.06	12/27/2005	01/27/2006	31			33	1.03
				967	33.34	11/28/2005	12/27/2005	29			55	1.83
				624	19.5	10/27/2005	11/28/2005	32			42	1.45
				544	18.13	09/27/2005	10/27/2005	30			47	1.47
				699	21.84	08/26/2005	09/27/2005	32			28	0.93
				836	28.83	07/28/2005	08/26/2005	30			26	0.81
				858	28.6	06/28/2005	07/28/2005	30			16	0.53
				559	16.94	05/26/2005	06/28/2005	33			19	0.66
				472	16.86	04/28/2005	05/26/2005	28			39	1.18
				459	14.81	03/28/2005	04/28/2005	31			26	0.93
				423	15.11	02/28/2005	03/28/2005	28			29	0.94
				558	16.91	01/26/2005	02/28/2005	33			29	1.04
				613	20.43	12/27/2004	01/26/2005	30			48	1.45
				789	23.91	11/24/2004	12/27/2004	33	Rebilled		55	1.83
				566	19.52	10/26/2004	11/24/2004	29	Canceled		3	0.1
				403	13.9	09/27/2004	10/26/2004	29			73	2.21
				809	25.28	08/26/2004	09/27/2004	32			36	1.24
				843	29.07	07/28/2004	08/26/2004	29			27	0.93
				833	27.77	06/28/2004	07/28/2004	30	Rebilled		29	0.91
				622	19.44	05/27/2004	06/28/2004	32	Canceled		8	0.25
				325	11.21	04/28/2004	05/27/2004	29	Rebilled		19	0.66
						07/28/2004	08/26/2004	29	Canceled		29	1
						06/28/2004	07/28/2004	30	Rebilled		21	0.7
						06/28/2004	07/28/2004	30	Canceled		11	0.37
						05/27/2004	06/28/2004	32			26	0.81

Gas and Electric Company
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Start Date	End Date	Days	Status	Amount	Usage	ADU
01/21/2010	02/22/2010	32	Rebilled	}	1279	39.97
01/21/2010	02/22/2010	32	Canceled	}	1279	39.97
12/21/2009	01/21/2010	31	Rebilled	}	1456	46.97
12/21/2009	01/21/2010	31	Canceled	}	1456	46.97
11/19/2009	12/21/2009	32		}	1099	34.34
10/20/2009	11/19/2009	30		}	939	31.3
09/21/2009	10/20/2009	29		}	1211	41.76
08/20/2009	09/21/2009	32		}	1652	51.63
07/22/2009	08/20/2009	29		}	1868	64.41
06/22/2009	07/22/2009	30		}	1839	61.3
05/21/2009	06/22/2009	32		}	1314	41.06
04/22/2009	05/21/2009	29		}	992	34.21
03/23/2009	04/22/2009	30		}	947	31.57
02/20/2009	03/23/2009	31		}	836	26.97
01/21/2009	02/20/2009	30		}	830	27.67
12/19/2008	01/21/2009	33		}	1220	36.97
11/19/2008	12/19/2008	30		}	1285	42.83
10/21/2008	11/19/2008	29		}	1075	37.07
09/19/2008	10/21/2008	32		}	1159	36.22
08/20/2008	09/19/2008	30		}	1571	52.37
07/22/2008	08/20/2008	29		}	1716	59.17
06/21/2008	07/22/2008	31		}	1934	62.39
05/22/2008	06/21/2008	30		}	1539	51.3
04/23/2008	05/22/2008	29		}	1146	39.52
03/24/2008	04/23/2008	30		}	1125	37.5
02/21/2008	03/24/2008	32		}	1070	33.44
01/22/2008	02/21/2008	30		}	1190	39.67
12/24/2007	01/22/2008	29		}	1492	51.45
11/21/2007	12/24/2007	33		}	1759	53.3
10/24/2007	11/21/2007	28		}	885	31.61
09/24/2007	10/24/2007	30		}	1059	35.3
09/12/2007	09/24/2007	12		}	226	18.83

Gas						
Start Date	End Date	Days	Status	Amount	Usage	ADU
01/21/2010	02/22/2010	32	Rebilled	ed}	61	1.91
01/21/2010	02/22/2010	32	Canceled	ed}	61	1.91
12/21/2009	01/21/2010	31	Rebilled	ed}	56	1.81
12/21/2009	01/21/2010	31	Canceled	ed}	56	1.81
11/19/2009	12/21/2009	32		ed}	69	2.16
10/20/2009	11/19/2009	30		ed}	18	0.6
09/21/2009	10/20/2009	29		ed}	11	0.38
08/20/2009	09/21/2009	32		ed}	11	0.34
07/22/2009	08/20/2009	29		ed}	9	0.31
06/22/2009	07/22/2009	30		ed}	12	0.4
05/21/2009	06/22/2009	32		ed}	11	0.34
04/22/2009	05/21/2009	29		ed}	13	0.45
03/23/2009	04/22/2009	30		ed}	15	0.5
02/20/2009	03/23/2009	31		ed}	26	0.84
01/21/2009	02/20/2009	30		ed}	46	1.53
12/19/2008	01/21/2009	33		ed}	80	2.42
11/19/2008	12/19/2008	30		ed}	70	2.33
10/21/2008	11/19/2008	29		ed}	18	0.62
09/19/2008	10/21/2008	32		ed}	16	0.5
08/20/2008	09/19/2008	30		ed}	10	0.33
07/22/2008	08/20/2008	29		ed}	12	0.41
06/21/2008	07/22/2008	31		ed}	11	0.35
05/22/2008	06/21/2008	30		ed}	14	0.47
04/23/2008	05/22/2008	29		ed}	15	0.52
03/24/2008	04/23/2008	30		ed}	27	0.9
02/21/2008	03/24/2008	32		ed}	47	1.47
01/22/2008	02/21/2008	30		ed}	64	2.13
12/24/2007	01/22/2008	29		ed}	78	2.69
11/21/2007	12/24/2007	33		ed}	66	2
10/24/2007	11/21/2007	28		ed}	24	0.86
09/24/2007	10/24/2007	30		ed}	22	0.73
09/12/2007	09/24/2007	12		ed}	3	0.25

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Electric

Start Date	End Date	Days	Status	Amount	Usage	ADU
01/22/2010	02/23/2010	32		{Redacted}	748	23.38
12/19/2009	01/22/2010	34			794	23.35
11/20/2009	12/19/2009	29			846	29.17
10/21/2009	11/20/2009	30			696	23.2
09/22/2009	10/21/2009	29			848	29.24
08/21/2009	09/22/2009	32			1697	53.03
07/23/2009	08/21/2009	29			1581	54.52
06/23/2009	07/23/2009	30			1752	58.4
05/22/2009	06/23/2009	32			1104	34.5
04/23/2009	05/22/2009	29			800	27.59
03/24/2009	04/23/2009	30			706	23.53
02/23/2009	03/24/2009	29			592	20.41
01/22/2009	02/23/2009	32			745	23.28
12/22/2008	01/22/2009	31			903	29.13
11/20/2008	12/22/2008	32			799	24.97
10/21/2008	11/20/2008	30			727	24.23
09/22/2008	10/21/2008	29			851	29.34
08/20/2008	09/22/2008	33			1730	52.42
07/23/2008	08/20/2008	28			1907	68.11
06/23/2008	07/23/2008	30			1682	56.07
05/22/2008	06/23/2008	32			1169	36.53
04/23/2008	05/22/2008	29			923	31.83
03/24/2008	04/23/2008	30			663	22.1
02/22/2008	03/24/2008	31			693	22.35
01/23/2008	02/22/2008	30			735	24.5
12/24/2007	01/23/2008	30			848	28.27
11/26/2007	12/24/2007	28			805	28.75
10/24/2007	11/26/2007	33			725	21.97
09/25/2007	10/24/2007	29			576	19.86
08/24/2007	09/25/2007	32	Rebilled		1552	48.5
08/24/2007	09/25/2007	32	Canceled		1086	33.94
07/27/2007	08/24/2007	28	Rebilled		1830	65.36
07/27/2007	08/24/2007	28	Canceled		2296	82
06/27/2007	07/27/2007	30			1567	52.23
05/26/2007	06/27/2007	32			1643	51.34
04/27/2007	05/26/2007	29			696	24
03/27/2007	04/27/2007	31			616	19.87
02/27/2007	03/27/2007	28			583	20.82
01/26/2007	02/27/2007	32			666	20.81
01/3/2007	01/26/2007	23			673	29.26

Gas

Start Date	End Date	Days	Amount	Usage	ADU
01/22/2010	02/23/2010	32	{Redacted}	74	2.31
12/22/2009	01/22/2010	31		113	3.65
11/20/2009	12/22/2009	32		91	2.84
10/21/2009	11/20/2009	30		40	1.33
09/22/2009	10/21/2009	29		14	0.48
08/21/2009	09/22/2009	32		9	0.28
07/23/2009	08/21/2009	29		8	0.28
06/23/2009	07/23/2009	30		8	0.27
05/22/2009	06/23/2009	32		13	0.41
04/23/2009	05/22/2009	29		13	0.45
03/24/2009	04/23/2009	30		40	1.33
02/23/2009	03/24/2009	29		58	2
01/22/2009	02/23/2009	32		103	3.22
12/22/2008	01/22/2009	31		134	4.32
11/20/2008	12/22/2008	32		106	3.31
10/21/2008	11/20/2008	30		30	1
09/22/2008	10/21/2008	29		15	0.52
08/21/2008	09/22/2008	32		8	0.25
07/24/2008	08/21/2008	28		7	0.25
06/24/2008	07/24/2008	30		6	0.2
05/23/2008	06/24/2008	32		10	0.31
04/23/2008	05/23/2008	30		14	0.47
03/24/2008	04/23/2008	30		38	1.27
02/22/2008	03/24/2008	31		58	1.87
01/23/2008	02/22/2008	30		106	3.53
12/24/2007	01/23/2008	30		131	4.37
11/26/2007	12/24/2007	28		108	3.86
10/24/2007	11/26/2007	33		35	1.06
09/25/2007	10/24/2007	29		14	0.48
08/24/2007	09/25/2007	32		10	0.31
07/27/2007	08/24/2007	28		8	0.29
06/27/2007	07/27/2007	30		5	0.17
05/26/2007	06/27/2007	32		10	0.31
04/27/2007	05/26/2007	29		11	0.38
03/27/2007	04/27/2007	31		40	1.29
02/27/2007	03/27/2007	28		41	1.46
01/26/2007	02/27/2007	32		97	3.03
01/3/2007	01/26/2007	23		146	6.35

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Electric					Gas				
Start Date	End Date	Days	Amount	Usage ADU	Start Date	End Date	Days	Amount	Usage ADU
{Redacted}	02/24/2010	30	{Redacted}	1584 52.8	01/25/2010	02/24/2010	30	{Redacted}	132 4.4
	12/23/2009	01/25/2010	33	2051 62.15	12/23/2009	01/25/2010	33		179 5.42
	11/21/2009	12/23/2009	32	2021 63.16	11/21/2009	12/23/2009	32		155 4.84
	10/22/2009	11/21/2009	30	1836 61.2	10/22/2009	11/21/2009	30		86 2.87
	09/23/2009	10/22/2009	29	2360 81.38	09/23/2009	10/22/2009	29		50 1.72
	08/24/2009	09/23/2009	30	3669 122.3	08/24/2009	09/23/2009	30		36 1.2
	07/24/2009	08/24/2009	31	4080 131.61	07/24/2009	08/24/2009	31		40 1.29
	06/24/2009	07/24/2009	30	4086 136.2	06/24/2009	07/24/2009	30		36 1.2
	05/26/2009	06/24/2009	29	2530 87.24	05/26/2009	06/24/2009	29		43 1.48
	04/24/2009	05/26/2009	32	2512 78.5	04/24/2009	05/26/2009	32		61 1.91
	03/25/2009	04/24/2009	30	2041 68.03	03/25/2009	04/24/2009	30		77 2.57
	02/24/2009	03/25/2009	29	1617 55.76	02/24/2009	03/25/2009	29		100 3.45
	01/23/2009	02/24/2009	32	2016 63	01/23/2009	02/24/2009	32		156 4.88
	12/23/2008	01/23/2009	31	2383 76.87	12/23/2008	01/23/2009	31		197 6.35
	11/21/2008	12/23/2008	32	2566 80.19	11/21/2008	12/23/2008	32		163 5.09
	10/22/2008	11/21/2008	30	1903 63.43	10/22/2008	11/21/2008	30		56 1.87
	09/23/2008	10/22/2008	29	2154 74.28	09/23/2008	10/22/2008	29		40 1.38
	08/22/2008	09/23/2008	32	3415 106.72	08/22/2008	09/23/2008	32		33 1.03
	07/24/2008	08/22/2008	29	3663 126.31	06/24/2008	08/22/2008	59		62 1.05
	06/24/2008	07/24/2008	30	3825 127.5	05/23/2008	06/24/2008	32		41 1.28
	05/23/2008	06/24/2008	32	2917 91.16	04/24/2008	05/23/2008	29		38 1.31
	04/24/2008	05/23/2008	29	1913 65.97	03/25/2008	04/24/2008	30		71 2.37
	03/25/2008	04/24/2008	30	1553 51.77	02/25/2008	03/25/2008	29		83 2.86
	02/25/2008	03/25/2008	29	1637 56.45	01/25/2008	02/25/2008	31		147 4.74
	01/25/2008	02/25/2008	31	1814 58.52	12/26/2007	01/25/2008	30		171 5.7
	12/26/2007	01/25/2008	30	2095 69.83	11/27/2007	12/26/2007	29		151 5.21
	11/27/2007	12/26/2007	29	2156 74.34	10/25/2007	11/27/2007	33		75 2.27
	10/25/2007	11/27/2007	33	2028 61.45	09/26/2007	10/25/2007	29		54 1.86
	09/26/2007	10/25/2007	29	1913 65.97	08/27/2007	09/26/2007	30		33 1.1
	08/27/2007	09/26/2007	30	3043 101.43	07/27/2007	08/27/2007	31		33 1.06
	07/27/2007	08/27/2007	31	3692 119.1	06/28/2007	07/27/2007	29		33 1.14
	06/28/2007	07/27/2007	29	3535 121.9	05/29/2007	06/28/2007	30		36 1.2
	05/29/2007	06/28/2007	30	3156 105.2	04/28/2007	05/29/2007	31		52 1.68
	04/28/2007	05/29/2007	31	2309 74.48	03/29/2007	04/28/2007	30		62 2.07
	03/29/2007	04/28/2007	30	1459 48.63	02/28/2007	03/29/2007	29		67 2.31
	02/28/2007	03/29/2007	29	1490 51.38	01/27/2007	02/28/2007	32		125 3.91
	01/27/2007	02/28/2007	32	1755 54.84	12/27/2006	01/27/2007	31		197 6.35
	12/27/2006	01/27/2007	31	1858 59.94	11/28/2006	12/27/2006	29		127 4.38
	11/28/2006	12/27/2006	29	1942 66.97	10/27/2006	11/28/2006	32		71 2.22
	10/27/2006	11/28/2006	32	1764 55.13	09/27/2006	10/27/2006	30		44 1.47
	09/27/2006	10/27/2006	30	1702 56.73	08/29/2006	09/27/2006	29		32 1.1
	08/29/2006	09/27/2006	29	2752 94.9	07/28/2006	08/29/2006	32		30 0.94
	07/28/2006	08/29/2006	32	3433 107.28	06/29/2006	07/28/2006	29		30 1.03
	06/29/2006	07/28/2006	29	4032 139.03	05/30/2006	06/29/2006	30		34 1.13
	05/30/2006	06/29/2006	30	3209 106.97	04/30/2006	05/30/2006	30		46 1.53
	04/30/2006	05/30/2006	30	2282 76.07	03/29/2006	04/30/2006	32		66 2.06
	03/29/2006	04/30/2006	32	1540 48.13	03/1/2006	03/29/2006	28		106 3.79
	03/1/2006	03/29/2006	28	1430 51.07	01/28/2006	03/1/2006	32		105 3.28
	01/28/2006	03/1/2006	32	1737 54.28	12/29/2005	01/28/2006	30		131 4.37
	12/29/2005	01/28/2006	30	1808 60.27	11/29/2005	12/29/2005	30		120 4
	11/29/2005	12/29/2005	30	2253 75.1	10/27/2005	11/29/2005	33		71 2.15
	10/27/2005	11/29/2005	33	1902 57.64	09/28/2005	10/27/2005	29		37 1.28
	09/28/2005	10/27/2005	29	1936 66.76	08/29/2005	09/28/2005	30		31 1.03
	08/29/2005	09/28/2005	30	2694 89.8	07/28/2005	08/29/2005	32		30 0.94
	07/28/2005	08/29/2005	32	4072 127.25	06/28/2005	07/28/2005	30		32 1.07
	06/28/2005	07/28/2005	30	4033 134.43	05/30/2005	06/28/2005	29		36 1.24
	05/30/2005	06/28/2005	29	2319 79.97	04/28/2005	05/30/2005	32		54 1.69
	04/28/2005	05/30/2005	32	2115 66.09	03/29/2005	04/28/2005	30		63 2.1
	03/29/2005	04/28/2005	30	1398 46.6	02/28/2005	03/29/2005	29		77 2.66
	02/28/2005	03/29/2005	29	1522 52.48	01/27/2005	02/28/2005	32		134 4.19
	01/27/2005	02/28/2005	32	1591 49.72	12/28/2004	01/27/2005	30		157 5.23
	12/28/2004	01/27/2005	30	1585 52.83	11/29/2004	12/28/2004	29		179 6.17
	11/29/2004	12/28/2004	29	1919 66.17	10/28/2004	11/29/2004	32		113 3.53
	10/28/2004	11/29/2004	32	1623 50.72	09/28/2004	10/28/2004	30		46 1.53
	09/28/2004	10/28/2004	30	1827 60.9	08/27/2004	09/28/2004	32		37 1.16
	08/27/2004	09/28/2004	32	3148 98.38	07/29/2004	08/27/2004	29		27 0.93
	07/29/2004	08/27/2004	29	3177 109.55	06/29/2004	07/29/2004	30		29 0.97
	06/29/2004	07/29/2004	30	3306 110.2	05/27/2004	06/29/2004	33		38 1.15
	05/27/2004	06/29/2004	33	2786 84.42	04/28/2004	05/27/2004	29		36 1.24