# PACIFIC GAS AND ELECTRIC COMPANY General Rate Case 2011 Phase I Application 09-12-020 Data Response

PG&E Data Request No .:	DRA_204-18		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_204-Q18		
Request Date:	March 12, 2010	Requester DR No .:	DRA-204-DFB
Date Sent:	March 26, 2010	Requesting Party:	DRA
PG&E Witness:	Mark Hughes	Requester:	Donna-Fay Bower

## EXHIBIT REFERENCE: PG&E-6, CHAPTER 7

### SUBJECT: SAFETY, HEALTH AND CLAIMS DEPARTMENT AND OTHER COSTS

In response to DRA-067-Q39c. PG&E provided a breakdown of (1) Videos, Brochures, giveaways, (2) Enhance On-line content, and (3) Support gas and electric safety demonstrations. Please provide the following:

### **QUESTION 18**

**Electric Board Safety Demonstrations:** PG&E describe this as: "Public Safety has used an outside vendor to attend community events and provide gas and electric safety information. For electric safety, the vendor utilizes a 12,000 volt live demonstration to educate the audience about overhead and underground electrical hazards." What type of community events does PG&E have this outside vendor attend?

#### ANSWER 18

Events include any external event in which PG&E has a table, makes a presentation, or provides safety information directly to a customer through direct contact. These events may be civic events such as fairs or festivals, industry events like trade shows or conferences, or presentations to schools, businesses, community groups, etc.