

Re: Important update about your Marin Community Choice Aggregation program opt-out request

Dear [Customer Name]:

Recently, we received your request to opt out of the Marin Energy Authority's (MEA) Community Choice Aggregation (CCA) program (also known as Marin Clean Energy). Unfortunately, we are unable to process your request to opt-out of the MEA's program at this time. This note explains why, and contains important information about your energy options.

MEA has elected to enroll its new customers in phases. Currently, only customers defined as part of "phase one" are scheduled to receive MEA service. A recent decision by the California Public Utilities Commission (CPUC) mandated that only customers identified in this first phase are eligible to opt out of the program at this time. These are the customers who have been provided MEA's terms and conditions of service by MEA and can make an informed decision on whether to opt out.

We recently received the list of phase one customers from MEA. This list confirms that you are not currently scheduled to be switched to MEA service. In turn, we are unable to process your opt out request..

When your account is eligible to participate in MEA's program, you will receive at least two notices within the 60 days before service begins, and at least two additional notices within the 60 days after service begins; these notices will contain the terms and conditions of MEA's service. If you seek to opt out of MEA's service within these two notification periods, you may do so at no additional cost to you.

If you require additional information or have questions about CCA, please contact PG&E at 1-866-743-0335, email [Felecia\\_Lokey@exchange.pge.com](mailto:Felecia_Lokey@exchange.pge.com) or visit [www.pge.com/cca](http://www.pge.com/cca). You may also visit the CPUC Web site for information about customer rights, obligations and updates at: [www.cpuc.ca.gov](http://www.cpuc.ca.gov) . And, for more information about Marin Clean Energy, please visit their website at: [www.marincleanenergy.info/](http://www.marincleanenergy.info/)

PG&E appreciates your business and is pleased to be your service provider.  
Sincerely,

<< OLE Object: Picture (Metafile) >>  
Felecia K. Lokey  
Senior Director  
Customer Engagement

Pacific Gas and Electric Company