From: Zafar, Marzia Sent: 4/28/2010 1:30:55 PM Redacted To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4) Cc: Williams, Harold (harold.williams@cpuc.ca.gov) Bcc: Subject: Re: Redacted okay, thanks. I'm talking to the lady right now, and believe me she's not gonna let this go. she's not realistic, but she has a very loud voice. From: Redacted Sent: Wednesday, April 28, 2010 1:29 PM To: Zafar, Marzia; Dietz, Sidney Cc: Williams, Harold Subject: RE: Redacted I will route the request to the appropriate internal contact who deals with EMF to get a communication to Deborah from the manufacturer. I'll check in when I have a timeline of how quickly we can get something to her. Thanks for passing it along. Red From: Zafar, Marzia [mailto:marzia.zafar@cpuc.ca.gov] Sent: Wednesday, April 28, 2010 1:12 PM To: Dietz, Sidney; Redacted Cc: Williams, Harold Subject: FW: Redacted hey guys, a woman last Wednesday wants a letter from the smart meter manufacturer telling her that the smart meter's EMF levels are at or below industry standards. can you please get this to your manufacturer; she will make a huge deal about this if there's no contact with her. Please let me know the next step. thanks. marzia

From: Williams, Harold

To: Zafar, Marzia **Subject:** Redacted

Sent: Wednesday, April 28, 2010 1:09 PM

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The lady requesting letter from manufacture called today. Her contact information Redacted, So give her a call, and let me know the outcome. Thanks

Harold A Williams Supervisor Consumer Affairs Branch Public Utilities Commission 415-703-2199