

From: [Redacted]  
Sent: 4/28/2010 1:31:49 PM  
To: 'marzia.zafar@cpuc.ca.gov' (marzia.zafar@cpuc.ca.gov); Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)  
Cc: 'harold.williams@cpuc.ca.gov' (harold.williams@cpuc.ca.gov)  
Bcc:  
Subject: Re: [Redacted]

Got it. Thanks.

**From:** Zafar, Marzia <marzia.zafar@cpuc.ca.gov>  
**To:** [Redacted] Dietz, Sidney  
**Cc:** Williams, Harold <harold.williams@cpuc.ca.gov>  
**Sent:** Wed Apr 28 13:30:55 2010  
**Subject:** RE: [Redacted]

okay, thanks. I'm talking to the lady right now, and believe me she's not gonna let this go. she's not realistic, but she has a very loud voice.

**From:** [Redacted]  
**Sent:** Wednesday, April 28, 2010 1:29 PM  
**To:** Zafar, Marzia; Dietz, Sidney  
**Cc:** Williams, Harold  
**Subject:** RE: [Redacted]

I will route the request to the appropriate internal contact who deals with EMF to get a communication to Deborah from the manufacturer. I'll check in when I have a timeline of how quickly we can get something to her. Thanks for passing it along.

[Redact]

**From:** Zafar, Marzia [mailto:marzia.zafar@cpuc.ca.gov]  
**Sent:** Wednesday, April 28, 2010 1:12 PM  
**To:** Dietz, Sidney; [Redacted]  
**Cc:** Williams, Harold  
**Subject:** FW: [Redacted]

hey guys,

a woman last Wednesday wants a letter from the smart meter manufacturer telling her that the smart meter's EMF levels are at or below industry standards. can you please get this to your manufacturer; she will make a huge deal about this if there's no contact with her. Please let me know the next step.

thanks,  
marzia

**From:** Williams, Harold  
**Sent:** Wednesday, April 28, 2010 1:09 PM  
**To:** Zafar, Marzia  
**Subject:** [Redacted]

The lady requesting letter from manufacture called today. Her contact information [Redacted] So give her a call, and let me know the outcome.  
Thanks

Harold A Williams  
Supervisor Consumer Affairs Branch  
Public Utilities Commission  
415-703-2199