

From: Zafar, Marzia

Sent: 4/29/2010 4:40:49 PM

To: [Redacted]
Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); [Redacted]
[Redacted]

Cc: [Redacted]

Bcc:

Subject: Re: CARE?

hello,
thanks so much for the easy to read and complete info. one last question (I promise).

1. I was under the impression that this program is yet to begin, is that not correct? is it available to all eligible PG&E customers as of today? what about SCE and SDG&E?

yes, I realize I just wrote three questions, but really it is just one :-)

marzia

From: [Redacted]
Sent: Thursday, April 29, 2010 4:28 PM
To: [Redacted]; Marzia; Dietz, Sidney
Cc: [Redacted]
Subject: RE: CARE?

Responses are listed below.

Feel free to contact me with further questions.

Thanks,

[Redacted]

[Redacted]
Community Relations
Pacific Gas and Electric Company

Redacted

Office: Redacted
Fax: Redacted
E-mail: Redacted

From: Redacted
Sent: Thursday, April 29, 2010 4:14 PM
To: Zafar, Marzia; Dietz, Sidney; Redacted
Cc: Redacted
Subject: RE: CARE?

Marzia,

Redacted is the Program Manager for Reach/Tanf and will respond to your questions.

Thanks :) Redacted

From: Zafar, Marzia [mailto:marzia.zafar@cpuc.ca.gov]
Sent: Thursday, April 29, 2010 11:46 AM
To: Dietz, Sidney; Redacted
Subject: RE: CARE?

Hello,

thanks. I have three questions

1. Is the eligibility for TANF the same as CARE or different?

The income eligibility is the same as CARE (200% of federal poverty). The remaining

guidelines are outlined below.

2. How can a customer get TANF?

In order to be eligible for REACH and TANF assistance, each applicant must:

- Have a Residential Account with PG&E in the name of applicant
 - Demonstrate an uncontrollable or unplanned change in the ability to pay PG&E bills
 - Currently receive TANF assistance or be an adult with children under 18 in the family, or a non-custodial parent with children under 18 in the family
 - Have a 15-day or 48-hour notice of pending shut-off (*Documentation Required*)
 - Meet income requirements which are currently at or below 200% of the federal poverty guidelines (*Documentation Required*)
- *Maximum REACH pledge is \$1,500 (\$300 REACH and \$1,200 ECF)*

Number of Persons in Household	Total Combined Annual Income	Monthly Income
2	\$29,148	\$2,429
3	\$35,800	\$2,983
4	\$43,200	\$3,600
5	\$50,600	\$4,217
6	\$58,000	\$4,833
Each Additional person	\$7,400	\$616

3. can a customer get TANF and CARE?

Yes. In fact, The Salvation Army will encourage non-CARE applicants to sign up for CARE

You can call me, if that works better for you.

thanks much,

marzia

From: Dietz, Sidney [mailto:SBD4@pge.com]
Sent: Thursday, April 29, 2010 11:42 AM
To: Zafar, Marzia; Fontes, Linda C
Subject: Re: CARE?

Linda --

Can you help field Marzia's question and explain how our program works with the StimPac money?
Thanks!

yours,

sid

Do I seem terse? Blame the thumb keyboard.

From: Zafar, Marzia <marzia.zafar@cpuc.ca.gov>
To: Dietz, Sidney
Sent: Thu Apr 29 10:59:19 2010
Subject: CARE?

Hi Sid,

do you know much about that new federal funding that will add to CARE?

Marzia Zafar - Zaf@cpuc.ca.gov - 415-703-1997