

**PACIFIC GAS AND ELECTRIC COMPANY**  
**General Rate Case 2011 Phase I**  
**Application 09-12-020**  
**Data Response**

PG&E Data Request No.:	DRA_224-07		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_224-Q07		
Request Date:	March 19, 2010	Requester DR No.:	DRA-224-DFB
Date Sent:	April 1, 2010	Requesting Party:	DRA
PG&E Witness:	Mark Hughes	Requester:	Donna Fay Bower

**EXHIBIT REFERENCE: PG&E-6, CHAPTER 7**

**SUBJECT: SAFETY, HEALTH AND CLAIMS DEPARTMENT AND OTHERS COSTS –  
INFORMATION TECHNOLOGY PROJECTS**

**QUESTION 7**

**SH&C Enablement Program:** PG&E states: “The ‘ROII Replacement’ project anticipates the need to replace the current database named ‘ROII’ in the near future. The ROII database is a desktop application, created internally, in 1998, by a programmer no longer available to make updates.” What does ROII stand for? What was this ROII database used for?

**ANSWER 7**

“ROII” stands for “Report of Occupational Illness and Injury”.

ROII is a database primarily used to capture and store safety incident and investigation data. Currently, ROII is used to capture employee injuries (whether or not the employee requires medical treatment when reported). Injuries requiring medical treatment or causing disability are exported into the workers’ compensation database to create a workers’ compensation claim. ROII is also used to capture contractor injuries when PG&E is required to report these injuries on its OSHA log. Additionally, root cause investigations and corrective actions are entered into ROII. Also, although motor vehicle incidents are captured through another database (“Riskmaster” in the Law department), these incidents are transferred to ROII so a root cause investigation targeted at future prevention and corrective actions can be associated with the incident.

The ROII database has the ability to do simply trending and querying.