PACIFIC GAS AND ELECTRIC COMPANY General Rate Case 2011 Phase I Data Response

PG&E Data Request No.:	DRA_Oral004-02		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_Oral004-Q02		
Request Date:	March 19, 2010	Requester DR No.:	DRA_Oral004
Date Sent:	April 1, 2010	Requesting Party:	DRA-Oral
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QUESTION 2

Please explain the where the device services allocation forecasts shown in Exhibit (PG&E-7) Chapter 2, Page 2-24, Table 2-3, Line 9. How were these amounts reflected in the 2007 GRC?

ANSWER 2

The device services allocation represents the expense forecast amounts for IT services related to the devices (e.g., telephone handsets and computers) that the ISTS organization provides to the other lines of business.

The forecast amounts for the device services allocation align to MWC IO-Infrastructure and Network IT. See the workpapers supporting Exhibit (PG&E-7), Chapter 2, Workpaper Page 170, Line 16.

The costs and forecasts for the device service fees were included in MWC BJ-Operate Computer and Network Systems. PG&E states in testimony, Exhibit (PG&E-7), Chapter 2, page 2-10, lines 1-2, that the work in MWC BJ includes IT Device and Network Management. There was no schedule in the 2007 filing that called out the device service fees as a separate line item.