

**PACIFIC GAS AND ELECTRIC COMPANY
General Rate Case 2011 Phase I
Application 09-12-020
Data Response**

PG&E Data Request No.:	DRA_223-05		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_223-Q05		
Request Date:	March 19, 2010	Requester DR No.:	DRA-223-DFB
Date Sent:	April 2, 2010	Requesting Party:	DRA
PG&E Witness:	Hudson Martin	Requester:	Donna Fay Bower

EXHIBIT REFERENCE: PG&E-6, CHAPTER 6

SUBJECT: RISK AND AUDIT DEPARTMENT COSTS – INFORMATION TECHNOLOGY PROJECTS

QUESTION 5

Physical Security Program: PG&E states: “The Corporate Security Department forecast the need for an IT project to make necessary enhancements to PG&E’s physical security systems.” How old are these physical systems? When was the last time PG&E made enhancement to the systems?

ANSWER 5

The physical security systems are over 20 years old. The last major enhancement was accomplished over 10 years ago when a common PG&E address was programmed into all of the field systems so that a single access card could be utilized. Prior to that, many of the field sites, had their own unique access address which required employees/contractors to have multiple access cards in order to gain access at the various sites.

In the past 2 years, Corporate Security Department working with Corporate Real Estate has upgraded over 40 field card access systems' software/hardware sites to current vendor supported versions. These systems are today managed by the clerical administrators located at CRE's Facilities Management Office (FMO) in Concord. These clerical administrators program access levels on magnetic stripe cards utilized at the field locations. Connectivity has also been established to the Fairfield Security Control (FSC) from these sites so off-hour security monitoring could be done at FSC.