

**PACIFIC GAS AND ELECTRIC COMPANY
General Rate Case 2011 Phase I
Application 09-12-020
Data Response**

PG&E Data Request No.:	DRA_224-09		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_224-Q09		
Request Date:	March 19, 2010	Requester DR No.:	DRA-224-DFB
Date Sent:	April 2, 2010	Requesting Party:	DRA
PG&E Witness:	M. Christopher Maturo	Requester:	Donna Fay Bower

EXHIBIT REFERENCE: PG&E-6, CHAPTER 7

**SUBJECT: SAFETY, HEALTH AND CLAIMS DEPARTMENT AND OTHERS COSTS –
INFORMATION TECHNOLOGY PROJECTS**

QUESTION 9

Further PG&E states: “The expected costs are \$25,000 capital and \$650,000 in expense in 2012 to replace this software.” How were the expense and capital costs determined? Where are these costs reflected in PG&E-7, Chapter? Give specific site, page and line number to where these costs are in PG&E’s testimony and workpapers.

ANSWER 9

The expense forecasts for the Safety Health and Claims Enablement program are found in:

Forecast expense amounts for 2010 and 2011 are included in the Information Systems Technology Services (ISTS) testimony and workpapers. Forecast expense amounts for this program in 2012 are not shown in the Exhibit (PG&E-7), Chapter 2 testimony or workpapers.

The capital forecasts for the Safety Health and Claims Enablement program are found in:

- Testimony: Exhibit (PG&E-7), Chapter 2, Appendix 2A, Table 2A-30, Page 2A-14, Line 2
- Workpapers: Exhibit (PG&E-7), Chapter 2, Workpaper Page 61, Line 276

The expense forecasts for the Safety Health and Claims Enablement program were determined based on the best professional judgment of the Information System Technology Services (ISTS) team. The team relied on their experience implementing IT projects within PG&E and industry knowledge to develop the forecasts for this IT program.