

**PACIFIC GAS AND ELECTRIC COMPANY  
General Rate Case 2011 Phase I  
Application 09-12-020  
Data Response**

PG&E Data Request No.:	DRA_224-10		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_224-Q10		
Request Date:	March 19, 2010	Requester DR No.:	DRA-224-DFB
Date Sent:	April 2, 2010	Requesting Party:	DRA
PG&E Witness:	M. Christopher Maturo	Requester:	Donna Fay Bower

**EXHIBIT REFERENCE: PG&E-6, CHAPTER 7**

**SUBJECT: SAFETY, HEALTH AND CLAIMS DEPARTMENT AND OTHERS COSTS –  
INFORMATION TECHNOLOGY PROJECTS**

**QUESTION 10**

Is the \$650,000 in expense in 2012 a one time expense?

**ANSWER 10**

The Information Systems Technology Services (ISTS) organization only forecasts expense amounts for 2010 and 2011 in this GRC, although PG&E believes that the overall forecast for 2011 expenses is representative of future years.