

**PACIFIC GAS AND ELECTRIC COMPANY**  
**General Rate Case 2011 Phase I**  
**Application 09-12-020**  
**Data Response**

PG&E Data Request No.:	DRA_225-05		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_225-Q05		
Request Date:	March 19, 2010	Requester DR No.:	DRA-225-DFB
Date Sent:	April 2, 2010	Requesting Party:	DRA
PG&E Witness:	Steve Leder	Requester:	Donna Fay Bower

**SUBJECT: HUMAN RESOURCES DEPARTMENT AND OTHER COSTS – INFORMATION  
TECHNOLOGY PROJECTS**

**QUESTION 5**

Are there any costs associated with this IT project included in the HR Systems Department and/or PG&E Academy Department costs? If so, please identify where these costs are included, which account, which years, and the amount?

**ANSWER 5**

HR Systems resources provide project management support, develop requirements, conduct requirements testing, and work with subject matter experts within HR to support the implementation of the IT projects. PG&E Academy resources provide subject matter expertise to the design of the system and user acceptance testing. The costs associated with these functions are embedded in the HR A&G budget and are not tracked for each individual IT project.