

**PACIFIC GAS AND ELECTRIC COMPANY**  
**General Rate Case 2011 Phase I**  
**Application 09-12-020**  
**Data Response**

|                        |                             |                   |                 |
|------------------------|-----------------------------|-------------------|-----------------|
| PG&E Data Request No.: | DRA_225-13                  |                   |                 |
| PG&E File Name:        | GRC2011-Ph-I_DR_DRA_225-Q13 |                   |                 |
| Request Date:          | March 19, 2010              | Requester DR No.: | DRA-225-DFB     |
| Date Sent:             | April 2, 2010               | Requesting Party: | DRA             |
| PG&E Witness:          | Steve Leder                 | Requester:        | Donna Fay Bower |

**SUBJECT: HUMAN RESOURCES DEPARTMENT AND OTHER COSTS – INFORMATION  
TECHNOLOGY PROJECTS**

**QUESTION 13**

Are there any costs associated with this IT project included in the Human Resources Department? If so, please identify where these costs are included, which HR Department, which account, which years, and the amount?

**ANSWER 13**

HR Systems resources provide project management support, develop requirements, conduct requirements testing, and work with subject matter experts within HR to support the implementation of all HR IT projects. Resources from various HR departments provide subject matter expertise to the design of the various tasks included in this IT project. The costs associated with these functions are embedded in the HR A&G budget and are not tracked for each individual IT project.