

**PACIFIC GAS AND ELECTRIC COMPANY
General Rate Case 2011 Phase I
Application 09-12-020
Data Response**

PG&E Data Request No.:	DRA_225-17		
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Request Date:	March 19, 2010	Requester DR No.:	DRA-225-DFB
Date Sent:	April 2, 2010	Requesting Party:	DRA
PG&E Witness:	Steve Leder	Requester:	Donna Fay Bower

**SUBJECT: HUMAN RESOURCES DEPARTMENT AND OTHER COSTS – INFORMATION
TECHNOLOGY PROJECTS**

QUESTION 17

Are there any costs associated with this IT project included in the Human Resources Department? If so, please identify where these costs are included, which HR Department, which account, which years, and the amount?

ANSWER 17

HR Systems resources provide project management support, develop requirements, conduct requirements testing, and work with subject matter experts within HR to support the implementation of all HR IT projects. HR Service Center resources (in the HR Systems department) provide subject matter expertise to the design of the system. The costs associated with these functions are embedded in the HR A&G budget and are not tracked for each individual IT project.