PACIFIC GAS AND ELECTRIC COMPANY General Rate Case 2011 Phase I Application 09-12-020 Data Response

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PG&E Witness:	Steve Leder	Requester:	Donna Fay Bower

SUBJECT: HUMAN RESOURCES DEPARTMENT AND OTHER COSTS – INFORMATION TECHNOLOGY PROJECTS

QUESTION 24

Are there any costs associated with these IT projects included in the HR Systems Department? If so, please identify were these costs are included, which HR Department, which account, which years, and the amount?

Answer 24

HR Systems resources provide project management support, develop requirements, conduct requirements testing, and work with subject matter experts within HR to support the implementation of the IT projects. The costs associated with these functions are embedded in the HR A&G budget and are not tracked for each individual IT project.