PACIFIC GAS AND ELECTRIC COMPANY General Rate Case 2011 Phase I Application 09-12-020 Data Response

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PG&E Witness:	M. Christopher Maturo	Requester:	Donna Fay Bower

SUBJECT: HUMAN RESOURCES DEPARTMENT AND OTHER COSTS – INFORMATION TECHNOLOGY PROJECTS

QUESTION 8

Is the \$1.812 million in expense in 2011 a one time expense?

ANSWER 8

Yes, the \$1.812 million expense forecast in 2011 for the Talent Management/Human Performance IT program is a one-time expense. Nonetheless, the overall level of expense forecast for 2011 is representative of future years in this rate case period as other projects are implemented with similar one-time expenses.