

PACIFIC GAS AND ELECTRIC COMPANY
General Rate Case 2011 Phase I
Application 09-12-020
Data Response

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PG&E Witness:	M. Christopher Maturo	Requester:	Donna Fay Bower

**SUBJECT: HUMAN RESOURCES DEPARTMENT AND OTHER COSTS – INFORMATION
TECHNOLOGY PROJECTS**

QUESTION 23

Is the \$1.6 million for Annual Systems Updates and \$1.03 million for Miscellaneous Small Technology expenses in 2011 one time expense?

ANSWER 23

Yes, the \$1.6 million expense forecasts for 2011 for the HR Annual System Updates IT program and the \$1.03 million expense forecasts for 2011 for the Miscellaneous Small Technology IT projects are one-time expenses. Nonetheless, the overall level of expense forecast for 2011 is representative of future years in this rate case period as other projects are implemented with similar one-time expenses.