

**PACIFIC GAS AND ELECTRIC COMPANY  
General Rate Case 2011 Phase I  
Application 09-12-020  
Data Response**

PG&E Data Request No.:	DRA_223-09		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_223-Q09		
Request Date:	March 19, 2010	Requester DR No.:	DRA-223-DFB
Date Sent:	April 5, 2010	Requesting Party:	DRA
PG&E Witness:	M. Christopher Maturo	Requester:	Donna Fay Bower

**EXHIBIT REFERENCE: PG&E-6, CHAPTER 6**

**SUBJECT: RISK AND AUDIT DEPARTMENT COSTS – INFORMATION TECHNOLOGY PROJECTS**

**QUESTION 9**

**Corporate Security Departments:** PG&E states: “The Corporate Security Department forecasts the need for an IT project for the development of a Business Continuity Data Management System. A Business Continuity Data Management System is necessary to strengthen planning, identify program caps, and address resource interdependencies and is forecast to cost \$300,000 in expense and \$150,000 in capital in 2011.” What has PG&E had in place to address resource interdependencies? How were the expense and capital costs determined? Where are these costs reflected in PG&E-7, Chapter? Give specific site, page and line number to where these costs are in PG&E’s testimony and workpapers.

**ANSWER 9**

The expense forecasts for the Business Continuity Management Program are found in:

- Testimony: Exhibit (PG&E-7), Chapter 2, Appendix 2A, Table 2A-27, Page 2A-13, Line 3
- Workpapers: Exhibit (PG&E-7), Chapter 2, Workpaper Page 124, Line 283

The capital forecasts for the Business Continuity Management Program are found in:

- Testimony: Exhibit (PG&E-7), Chapter 2, Appendix 2A, Table 2A-28, Page 2A-13, Line 3
- Workpapers: Exhibit (PG&E-7), Chapter 2, Workpaper Page 61, Line 263

The capital and expense forecasts for the Business Continuity Management Program were determined based on the best professional judgment of the Information System Technology Services (ISTS) team. The team relied on their experience implementing IT projects within PG&E and industry knowledge to develop the forecasts for this IT program.