

PACIFIC GAS AND ELECTRIC COMPANY
General Rate Case 2011 Phase I
Application 09-12-020
Data Response

PG&E Data Request No.:	DRA_223-15		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_223-Q15		
Request Date:	March 19, 2010	Requester DR No.:	DRA-223-DFB
Date Sent:	April 5, 2010	Requesting Party:	DRA
PG&E Witness:	M. Christopher Maturo	Requester:	Donna Fay Bower

EXHIBIT REFERENCE: PG&E-6, CHAPTER 6

SUBJECT: RISK AND AUDIT DEPARTMENT COSTS – INFORMATION TECHNOLOGY PROJECTS

QUESTION 15

Further, PG&E states: “This IT project is called the Compliance Management Program and is forecast to costs \$655,000 in expense in 2011. The toll will also provide for an overall picture of ‘compliance health’ within and across functional areas, based on the documented risks of non-compliance.” How were the expense costs determined? Where are these costs reflected in PG&E-7, Chapter? Give specific site, page and line number to where these costs are in PG&E’s testimony and workpapers.

ANSWER 15

The expense forecasts for the Compliance Management Program are found in:

- Testimony: Exhibit (PG&E-7), Chapter 2, Appendix 2A, Table 2A-27, Page 2A-13, Line 4
- Workpapers: Exhibit (PG&E-7), Chapter 2, Workpaper Page 124, Line 284

The expense forecasts for the Compliance Management Program were determined based on the best professional judgment of the Information System Technology Services (ISTS) team. The team relied on their experience implementing IT projects within PG&E and industry knowledge to develop the forecasts for this IT program.