PACIFIC GAS AND ELECTRIC COMPANY General Rate Case 2011 Phase I Application 09-12-020 Data Response

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PG&E Witness:	M. Christopher Maturo	Requester:	Donna Fay Bower

EXHIBIT REFERENCE: PG&E-6, CHAPTER 6

SUBJECT: RISK AND AUDIT DEPARTMENT COSTS - INFORMATION TECHNOLOGY PROJECTS

QUESTION 16

How long is implementation expected to take?

ANSWER 16

Development and implementation of the Compliance Management Program is expected to take approximately nine months.