

Re: Important update about your Marin Community Choice Aggregation program opt-out request

Dear [Customer Name]:

Recently, we received your request to opt out of any planned Community Choice Aggregation (CCA) program in your community. As allowed by state law, a customer can only opt-out during an official opt-out period that has been initiated by a CCA. A recent decision by the Public Utilities Commission issued on April 10, 2010 clarifies when a customer may opt-out and directs PG&E not to process opt-out requests received before the official opt-out period. Since there is not a CCA program in your community that has begun its official notification period, we are therefore unable to process your opt out request. The procedures described below explain how you may evaluate your options in the future.

When a CCA forms in your community and plans to enroll your particular account in CCA service you will receive at least two notices during a 60-day window period before CCA service commencement, and at least two additional notices during a 60-day window period after CCA service commencement, containing the terms and conditions of CCA service that will be provided to you by the CCA program in your community. If you seek to opt out of CCA service at that time, you will be able to do so during the two separate 60-day notification periods (and any intervening time between them) at no additional cost to you.

If you do not opt out of the CCA program during this designated time, you still have the right to return to PG&E's bundled service after the designated time by providing PG&E with a six-month advance notice requesting to have your account returned to PG&E bundled service. If you do not provide PG&E with a full six-month advance notice when returning to PG&E bundled service, you will pay the then-existing transitional electric generation rate – which may be higher or lower than PG&E's then existing bundled electric generation rate – until six months after you first gave PG&E notice. Regardless of when you give notice of your return to PG&E bundled service, you will be required to make a three-year commitment to PG&E's bundled electric service.

Here are some sources of information if you have questions about CCA or require additional information:

- You may contact PG&E at 1-866-743-0335, email Felecia_Lokey@exchange.pge.com, or visit www.pge.com/cca.
- You may visit the CPUC Web site for information about customer rights, obligations and updates at: www.cpuc.ca.gov

Sincerely,

<< OLE Object: Picture (Metafile) >>

Felecia K. Lokey
Senior Director

Customer Engagement
Pacific Gas and Electric Company