

Re: Important update about your Marin Community Choice Aggregation program opt-out request

Dear [Customer Name]:

Recently, we received your request to opt out of the Marin Energy Authority's (MEA) Community Choice Aggregation (CCA) program (also known as Marin Clean Energy). As allowed by state law, unless a customer opts-out, the customer will become MEA's customer. However, a customer can only opt-out during the official opt-out period initiated by MEA. A recent decision by the Public Utilities Commission issued on April 10, 2010 clarifies when a customer may opt-out and directs PG&E not to process opt-out requests received before the official opt-out period.

MEA has elected to enroll its new customers in phases. Currently only customers defined as part of "phase one" are scheduled to receive MEA service. The April 10, 2010 decision by the California Public Utilities Commission (CPUC) also clarifies that only customers identified in this first phase may officially opt out of the program at this time. These are the customers who have been provided MEA's terms and conditions of service by MEA and can make an informed decision on whether to opt out.

We recently received the list of phase one customers from MEA. This list confirms that you are not currently scheduled to be switched to MEA service. In turn, we are unable to process your opt out request. The procedures described below explain how you may evaluate your options in the future.

When Marin Energy Authority phases-in your particular account to CCA service you will receive at least two notices during a 60-day window period before CCA service commencement, and at least two additional notices during a 60-day window period after CCA service commencement, containing the terms and conditions of CCA service that will be provided to you by the CCA program in your community. If you seek to opt out of CCA service at that time, you will be able to do so during the two separate 60-day notification periods (and any intervening time between them) at no additional cost to you.

If you do not opt out of the CCA program during this designated time, you still have the right to return to PG&E's bundled service after the designated time by providing PG&E with a six-month advance notice requesting to have your account returned to PG&E bundled service. If you do not provide PG&E with a full six-month advance notice when returning to PG&E bundled service, you will pay the then-existing transitional electric generation rate – which may be higher or lower than PG&E's then existing bundled electric generation rate – until six months after you first gave PG&E notice. Regardless of when you give notice of your return to PG&E bundled service, you will be required to make a three-year commitment to PG&E's bundled electric service.

Here are some sources of information if you have questions about CCA or require additional information:

- You may contact PG&E at 1-866-743-0335, email [Felecia\\_Lokey@exchange.pge.com](mailto:Felecia_Lokey@exchange.pge.com) or visit [www.pge.com/cca](http://www.pge.com/cca).
- You may visit the CPUC Web site for information about customer rights, obligations and updates at: [www.cpuc.ca.gov](http://www.cpuc.ca.gov)
- You may visit the Marin Clean Energy website at: [www.marincleanenergy.info/](http://www.marincleanenergy.info/)

Sincerely,

<< OLE Object: Picture (Metafile) >>

Felecia K. Lokey  
Senior Director  
Customer Engagement  
Pacific Gas and Electric Company