

From: Roscow, Steve
Sent: 4/30/2010 6:18:41 PM
To: [Redacted]
Cc: Horner, Trina (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TNHC)
Bcc:
Subject: NEW Followup data request regarding PG&E's Response to CPUC Data Request,
Re: Q1 2010 BTL CCA Expenses

[Redacted] thanks again for all your efforts.

Here is one more Data Request. Please respond no later than Friday, May 7, 2010.

REQUEST:

In your note below dated Wednesday, April 28, 2010 10:05 AM, you make several statements. Here are 2 follow-up questions:

Follow-up Question 1

Energy Division question, Tuesday, April 27, 2010: 1. We understand that PG&E, or representatives working on behalf of PG&E, are contacting PG&E ratepayers in Marin by phone to solicit their opt-outs. If so, where are the costs of that activity identified in this report?

PG&E's April 28, 2010 Answer: [Redacted]

[Redacted]

Clarifying question: At the Prop 16 en banc (which took place March 17, not in April), one of the public comments referenced phone calls from PG&E (see transcript below). We have also heard about phone calls offering customers CARE rates, possibly linked to opting out, and we heard about that in February. Who at PG&E is making those calls, and how is that being paid for? Also, we heard that the Coalition for Reliable and Affordable electricity was phone-banking, also in February. How is PG&E personnel interacting with that group with respect to organizing, directing, and otherwise supporting the phone-banking?

Here is the en banc transcript:

18 Former Speaker Brown made the statement
19 earlier this afternoon that PG&E is trying to involve
20 their customers. Well, as a resident of West Marin I
21 can assure you that this is very true. I have received
22 weekly for months glossy mailers threatening me and my
23 neighbors, receiving phone calls, etcetera. Last week I
24 received a letter that offered me at PG&E's expense home
25 repairs including ceiling insulation, repairing windows,
26 and if I needed a new refrigerator or a cooling system,
27 all I needed to do was apply and they possibly would be
28 able to help me out.

1 I'm stunned to believe that these offers are
2 actually being made across California, or is it possible
3 that I and my neighbors who are receiving similar
4 mailings and phone calls are being targeted during the
5 opt-out period for Marin Clean Energy?

Follow-up Question 2

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Energy Division question, Tuesday, April 27, 2010: 2. We also understand that PG&E, or representatives working on behalf of PG&E, are going door-to-door to solicit opt-outs. If so, where are the costs of that activity identified in this report?

PG&E's April 28, 2010 Answer:

Redacted

Redacted

Clarifying question: see attached letters, item 3 in each letter. Can we interpret your response as indicating that the scenario and actions described in these letters has never occurred in Marin?

END OF REQUEST

Sorry for the back-and-forth, but I want to pin this down and I don't want you to be left on a limb with your responses.

Steve Roscow

CPUC Energy Division

415-703-1189

From: Redacted
Sent: Wednesday, April 28, 2010 10:05 AM
To: Roscow, Steve; Kahlon, Gurbux
Cc: Horner, Trina
Subject: RE: PG&E's Response to CPUC Data Request, Re: Q1 2010 BTL CCA Expenses

Proprietary and Confidential under PU Code 583 Do Not Disclose

Steve,

Just to clarify, yesterday's response sent at 5:12pm should also have been sent under PU Code 583. Here are the answer to your additional questions:

1. We understand that PG&E, or representatives working on behalf of PG&E, are contacting PG&E ratepayers in Marin by phone to solicit their opt-outs. If so, where are the costs of that activity identified in this report?

Redacted

2. We also understand that PG&E, or representatives working on behalf of PG&E, are going door-to-

door to solicit opt-outs. If so, where are the costs of that activity identified in this report?

Redacted

Redacted

From: Roscow, Steve [mailto:steve.roscow@cpuc.ca.gov]
Sent: Tuesday, April 27, 2010 5:25 PM
To: Redacted Kahlon, Gurbux
Cc: Horner, Trina
Subject: RE: PG&E's Response to CPUC Data Request, Re: Q1 2010 BTL CCA Expenses

Redacted I spoke too soon. Here are 2 more questions—a response sometime tomorrow would be fine, no rush:

1. We understand that PG&E, or representatives working on behalf of PG&E, are contacting PG&E ratepayers in Marin by phone to solicit their opt-outs. If so, where are the costs of that activity identified in this report?
2. We also understand that PG&E, or representatives working on behalf of PG&E, are going door-to-door to solicit opt-outs. If so, where are the costs of that activity identified in this report?

Thanks again--

Steve

From: Redacted
Sent: Tuesday, April 27, 2010 5:12 PM
To: Roscow, Steve; Kahlon, Gurbux
Cc: Horner, Trina
Subject: RE: PG&E's Response to CPUC Data Request, Re: Q1 2010 BTL CCA Expenses

Steve,

Here are the answers to your questions:

1. There is an entry for "COALITION FOR RELIABLE &" that appears to have been truncated - what is the full name, and what does this group do?

Redacted

2. FRISSION INC: what does this group do?

Redacted

3. MOORE METHODS INC: what does this group do?

Redacted

Let me know if you have any further questions.

Redacted

From: Roscow, Steve [mailto:steve.roscow@cpuc.ca.gov]

Sent: Tuesday, April 27, 2010 4:14 PM

To: Redacted; Kahlon, Gurbux

Cc: Horner, Trina

Subject: RE: PG&E's Response to CPUC Data Request, Re: Q1 2010 BTL CCA Expenses

Hi Redacted

Thanks for the data, and I hope Trina is feeling better—

We will take a more systematic look, but I have one quick follow up, on the "2010 Materials and Contracts" tab:

1. There is an entry for "COALITION FOR RELIABLE &" that appears to have been truncated—what is the full name, and what does this group do?
2. FRISSON INC: what does this group do?
3. MOORE METHODS INC: what does this group do?

Thanks,

Steve Roscow

CPUC Energy Division

415-703-1189

From: [Redacted]
Sent: Tuesday, April 27, 2010 4:05 PM
To: Roscow, Steve; Kahlon, Gurbux
Cc: Horner, Trina
Subject: PG&E's Response to CPUC Data Request, Re: Q1 2010 BTL CCA Expenses

Hi Steve,

Trina is out sick today and has asked me to submit PG&E's data response to your April 8, 2010 data request for PG&E's below-the-line CCA related expenses for Q1 2010 (January 1, 2010 - March 31, 2010). As with last time, there are two documents attached, PG&E's formal data response template that is a word document and the excel file which contains the summary and detail of the Marin and SF expenses for Q1 2010. Lastly, this information is confidential, provided pursuant to P.U. Code Section 583.

Let me know if you'd like to discuss this information or if it raises further questions for you that PG&E can address.

<<ED Data Response CCA BTL_4-27-10.doc>> <<SF-MARIN CCA Expenses (ED Request)_042710 FINAL.xls>>

Sincerely,

[Redacted]

[Redacted]

Pacific Gas and Electric Company

Regulatory Relations

Redacted