

From: Prosper, Terrie D.  
Sent: 4/5/2010 12:25:56 PM  
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)  
Cc: Dasso, Kevin (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=KXD4)  
Bcc:  
Subject: RE: SM/EMF Question

Thank you both!

**From:** Dietz, Sidney [mailto:SBD4@pge.com]  
**Sent:** Monday, April 05, 2010 12:04 PM  
**To:** Cherry, Brian K; Prosper, Terrie D.  
**Cc:** Dasso, Kevin  
**Subject:** RE: SM/EMF Question

Terrie --

Redacted sent you a number to talk to her about the customer complaint, and I am chasing down our language about EMF used by our call centers. I hope to get that to you this afternoon.

yours,

sid

**From:** Cherry, Brian K  
**Sent:** Monday, April 05, 2010 11:43 AM  
**To:** 'terrie.prosper@cpuc.ca.gov'  
**Cc:** Dasso, Kevin; Dietz, Sidney  
**Subject:** Re: SM/EMF Question

Terry - Sid will run down this for you. Thx

**From:** Prosper, Terrie D. <terrie.prosper@cpuc.ca.gov>  
**To:** Cherry, Brian K  
**Sent:** Mon Apr 05 09:44:10 2010  
**Subject:** SM/EMF Question

Hi Brian,

We're trying to put together a letter to send out to consumers who call or write with concerns about EMF

and Smart Meters. Do you already have language on this issue that you are putting out?

Also, did you see this: <http://www.kget.com/news/local/story/Contact-17-PG-E-shuts-off-power-admits-mistake/DZS8QZOqQEOBdPixKy3eDA.csp>

Is there someone I can direct questions to about this consumer complaint? If I get the OK from the consumer to talk about this case, I will need to check with our Consumer Affairs Branch about our findings and would need to check with your folks on yours.

Always fun,

Terrie