

PACIFIC GAS AND ELECTRIC COMPANY
General Rate Case 2011 Phase I
Application 09-12-020
Data Response

PG&E Data Request No.:	DRA_206-02e		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_206-Q02e		
Request Date:	March 12, 2010	Requester DR No.:	DRA-206-TLG
Date Sent:	April 2, 2010	Requesting Party:	DRA
PG&E Witness:	Redacted	Requester:	Tamera Godfrey

SUBJECT: ELECTRIC DISTRIBUTION OPERATIONS AND MAINTENANCE EXPENSES FOR MWC BF, BG, AND BK.

QUESTION 2E

PG&E forecasted \$7.313 million in 2011 for overhead equipment requiring repair which is an increase of 48.37% over 2008 recorded expenses of \$4.929 million. PG&E forecasted \$2.184 million in 2011 for underground equipment requiring repair which is an increase of 27.20% over 2008 recorded expenses of \$1.717 million. PG&E claims that this work “addresses inoperative equipment.

- e) PG&E states “based on a benchmark study, PG&E modified its ERR reporting system and is focused on bringing inoperative equipment on-line to meet operational needs”. Provide the documentation that explains the difference in how PG&E addressed “bringing inoperative equipment on-line to meet operational needs” during 2004 through 2008 and the changes for 2011 based on its benchmark study.

ANSWER 2E

During the period of 2004 through 2008, PG&E managed its inoperative Equipment Requiring Repair (ERR) through each division prioritizing its identified ERR based on an ERR prioritization guideline (for more information, see the response to Question 2f of this data request). In addition, due to higher priority work in the divisions, this led to some ERR being rescheduled for a later period as customers were still being provided electric service.

PG&E modified its ERR program based on a benchmarking study (for more information, see the response to Question 2g of this data request). The key changes to the program include: 1) focusing and assigning higher priority to six specific ERR equipment types that per the benchmarking study have a higher impact to reliability than the remaining of ERR equipment types, 2) basing the planned completion date on the operational need to enable flexibility and reduce the duration of an outage (if it occurs), and 3) creating a

single point on entry for creating ERR notifications which aids in the planning and tracking of this work.