

**PACIFIC GAS AND ELECTRIC COMPANY  
General Rate Case 2011 Phase I  
Application 09-12-020  
Data Response**

PG&E Data Request No.:	DRA_224-01		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_224-Q01		
Request Date:	March 19, 2010	Requester DR No.:	DRA-224-DFB
Date Sent:	April 2, 2010	Requesting Party:	DRA
PG&E Witness:	Mark Hughes	Requester:	Donna Fay Bower

**EXHIBIT REFERENCE: PG&E-6, CHAPTER 7**

**SUBJECT: SAFETY, HEALTH AND CLAIMS DEPARTMENT AND OTHERS COSTS –  
INFORMATION TECHNOLOGY PROJECTS**

**QUESTION 1**

**SH&C Efficiency Program:** PG&E's testimony states: "The 'Electronic Fax' solution will receive faxes, automatically store the document as an image and route it to a pre-designated e-mail recipient. This project will eliminate the current need for labor to receive a fax, then scan it manually, and then e-mail it. Currently SH&C spends approximately \$4,000 per year to have a contractor scan a received by fax and then e-mail it." How did PG&E determine that it spends \$4,000 per year for its current method? Where is the savings reflected in SH&C forecast?

**ANSWER 1**

PG&E contracted Pitney Bowes to perform this extra service (see attachment GRC2011-Ph-I\_DR\_DRA\_224-Q01\_Atch01.pdf). Actual payments made to Pitney Bowes against this contract for 2008 are:

2008: \$3,824.64

The savings from the Electronic Fax are included in the 2011 forecast and are shown as a reduction of expense for Workers Comp in account 923.