## PACIFIC GAS AND ELECTRIC COMPANY General Rate Case 2011 Phase I Application 09-12-020 Data Response

PG&E Data Request No.:	DRA_206-03e			
PG&E File Name:	GRC2011-Ph-I_DR_DRA_206-Q03e			
Request Date:	March 12, 2010		Requester DR No.:	DRA-206-TLG
Date Sent:	April 2, 2010		Requesting Party:	DRA
PG&E Witness:	Redacted		Requester:	Tamera Godfrey

SUBJECT: ELECTRIC DISTRIBUTION OPERATIONS AND MAINTENANCE EXPENSES FOR MWC BF, BG, AND BK.

## **QUESTION 3E**

PG&E states that it "owns and operates approximately 220,000 streetlights and provides maintenance (preventative and corrective) for approximately 30,000 additional streetlights owned by others". PG&E forecasted \$3.197 million in 2011 for street light group replacement which is an increase of \$2.483 million or 347.76% over 2008 recorded expenses of \$0.714 million. PG&E forecasted 49,329 units in 2011 over 2008 units of 13,294 which is an increase of 36,035 units or 271.06%. PG&E forecasted \$4.851 million in 2011 for street light burnouts which is an increase of 16.64% over 2008 recorded expenses of \$4.159 million. PG&E forecasted 21,000 units in 2011 over 2008 units of 16,556 which is an increase of 4,444 units or 26.84%.

e) PG&E states "if the lamp or associated components are not replaced on a proactive basis with the group replacement cycle, the streetlight will be repaired as streetlight burnouts occur". Provide the documentation that explains in detail the process utilized for 2004 through 2008 and provide the documentation that demonstrates all recorded problems during the period with replacing/repairing street lights as they burn out.

## ANSWER 3E

Described below is an overview of the process utilized for 2004 through 2008.

- Customer phones or contacts PG&E on-line to report burnout
- Street Light Department:
  - o takes the case
  - records the data
  - o researches for responsibility (e.g., PG&E or applicable city or county)
  - For city-owned and maintained street lights, notifies responsible governmental agency

- For PG&E-owned street lights or other PG&E-maintained street lights, forwards to responsible local office, or
- For PG&E-owned street lights or other PG&E-maintained street lights, Local office fixes the problem and returns paperwork to the Street Light Department
- Street Light Department updates paperwork and closes case
- Street Light Department maintains a data base of burnout repairs

There is no documentation that demonstrates all recorded problems with replacing/repairing street lights as they burn out during this period, because there were no significant problems during the period of interest.