


Project Complexity and Sizing

	A	B	C	D	I	K	N	O	P
1									
2		Pacific Gas and Electric Company							
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4									
5									
6		Application Development Project Complexity and Sizing Worksheet							
7									
8									
9		Date Checklist Completed:	3/1/2009						
10		ITWR # (If applicable):							
11		Proposal Description:	HR Process Automation						
12		Client Portfolio Lead:	Brent Altman						
13		Anticipated Start Date of Project (MM/DD/YYYY):	1/1/2010						
14		Anticipated End Date of Project (MM/DD/YYYY):	12/1/2011						
15									
16		Please provide a response for ALL criteria! The responses provided impact the Total Score for the proposed project, which helps determine the Preliminary Project Cost.							
17	#	CRITERIA	RESPONSE	ASSUMPTIONS	SCORE				
18	1	Expected duration of the project (in weeks):	100	(Calculated Based on Anticipated Start/End Dates, above)	4				
19	2	Anticipated ISTS Application Development Labor Days			FALSE				
20	3	How many 3rd party vendor firms will provide services for this project?	1-2	(Please Enter An Assumption)	4				
21	4	If the technology is known, has it been successfully implemented before at PG&E?	Yes	(Please Enter An Assumption)	6				
22	5	How well are the Requirements for this proposal known by the Business (have the Requirements been documented)?	High	(Please Enter An Assumption)	3				
23	6	Is there a pre-existing PG&E support group to maintain/support the application?	Yes	(Please Enter An Assumption)	2				
24	7	What is the level of dependency on other projects (e.g. resources, deliverables, etc)?	Low	(Please Enter An Assumption)	1				
25	8	Will the system exchange or provide data to any entities outside of PG&E (suppliers, customers, regulatory agencies, etc)?	No	(Please Enter An Assumption)	4				
26	9	What is the level of criticality of the system to the users and PG&E customers?	Business important	(Please Enter An Assumption)	9				
27	10	How many internal PG&E users will be impacted by this project?	>500	(Please Enter An Assumption)	9				
28	11	What is the anticipated amount of formal training that will be required for PG&E users?	Medium	(Please Enter An Assumption)	6				
29	12	How many PG&E Lines of Business (LOBs) will be impacted by the project?	4 or More	(Please Enter An Assumption)	9				
30					TOTAL SCORE:	57			

Project Complexity and Sizing

Cell: B18

Comment: Duration is calculated based on the above start and end project dates.

Cell: B19

Comment: High level estimate of application development labor days (project management through service introduction/deployment) including middleware, integration, configuration, etc.

Cell: B20

Comment: This indicates the number of 3rd-party vendor firms, NOT individual contributors and is intended to reflect potential additional project management effort to manage external vendors

Cell: B21

Comment: Has the technology to be implemented during the project been previously implemented at PG&E? How familiar are the project resources with the technology?

Cell: C21

Comment: Yes = The technology has been successfully implemented before at PG&E. Resources are very familiar with the technology.

No = The technology has not been attempted or implemented successfully previously. Resources have little or no familiarity with the technology.

Cell: B22

Comment: Does the Business fully understand their needs in completing the project? Have their needs been agreed to and documented?

Cell: C22

Comment: Low = The Business has no knowledge of the Requirements for the proposal; no Requirements have been discussed or documented.

Medium = The Business has minimal knowledge of the Requirements for the proposal; some of the Requirements have been discussed and documented.

High = The Business has a good understanding of the Requirements for the proposal; many of the Requirements have been discussed and documented.

Cell: B23

Comment: Can the proposed project/application be maintained and supported by an existing PG&E support group (Help Desk, Operations Group, System Administrators, etc)?

Cell: C23

Comment: Yes = The project/application can be maintained and supported by an existing PG&E support group

No = The project/application cannot be maintained and supported by an existing PG&E support group

Cell: B24

Comment: Are any of the proposed project's resources, deliverables, processes, or technology dependent on any other project or initiative?

Cell: C24

Comment: Low = The proposed project has little or no dependency on other projects or initiatives

Medium = The proposed project has some dependency on other projects or initiatives

High = The proposed project is highly dependent on other projects or initiatives

Cell: B25

Comment: Is data being passed through the PG&E firewall? May impact project risk and complexity.

Cell: C25

Comment: No = No data will be passed through the PG&E firewall

Yes = Data will be passed through the PG&E firewall

Cell: B26

Comment: A measure of the criticality of the system to users and PG&E customers

Cell: C26

Comment: Business Critical: requires the highest possible availability; outage/failure recovery time is minutes or hours (e.g., SCADA systems)

Business Important: requires high availability; outage/failure recovery time is less than 24 hours

Business Standard: default category, most systems will fit this category; does not require high availability; outage/failure recovery time is less than 2 days

Business Historical: does not require high availability; outage/failure recovery time is 2-5 days (e.g., storage systems)

Cell: B27

Comment: Measures the degree of change/impact to the organization. Higher numbers imply greater need for change management, training, and number of new/modified business processes.

Project Complexity and Sizing

Cell: B28

Comment: A measure of the total effort required to formally train all users, considering that multiple users may be trained concurrently (e.g., classroom)

Cell: C28

Comment: Low = <7 Hours of Deliverable Content
Medium = 8-14 Hours of Deliverable Content
High = >14 Hours of Deliverable Content

Cell: B29

Comment: The PG&E Lines of Business are:

- Energy Delivery
- Engineering & Operations
- Customer Care
- Generation
- Energy Procurement
- Finance
- HR
- Risk & Audit
- Shared Services



Application Development Preliminary Project Costing Checklist

Legend	
	Editable/Modifiable
	Overwritten
	Not Updatable
	Default Value

Date Checklist Completed:	3/1/2009
ITWR # (if applicable):	0
Proposal Description:	HR Process Automation
Client Portfolio Lead:	Brent Altman
Anticipated Start Date of Project (MM/DD/YYYY):	1/1/2010
Anticipated End Date of Project (MM/DD/YYYY):	12/1/2011

	Weight
PG&E ISTS Labor Blended Daily Rate per Resource	\$941.16 70%
External ISTS Labor Blended Daily Rate per Resource	\$1,481.52 30%
COMBINED ISTS BLENDED DAILY RATE PER RESOURCE	\$1,103.27
	Weight
PG&E Business Labor Blended Daily Rate per Resource	\$995.28 75%
External Business Labor Blended Daily Rate per Resource	\$1,992.69 25%
COMBINED BUSINESS BLENDED DAILY RATE PER RESOURCE	\$1,244.63

APPLICATION DEVELOPMENT LABOR

PRIMARY COST CRITERIA	COMMENTS / ASSUMPTIONS	PRELIMINARY EFFORT (DAYS)			PRELIMINARY COST		
		LOW	MID	HIGH	LOW	MID	HIGH
ISTS APPLICATION DEVELOPMENT							
ISTS Application Development Labor Days (Project Management through Service Introduction/Deployment), including Middleware, Integration, Configuration, etc.	(You Must Enter An Assumption)	0	0	0	\$0	\$0	\$0
	Default Calculated Labor Days:	0	0	0	\$0	\$0	\$0
PG&E BUSINESS							
PG&E Business Labor	20% (Default = 20% of App Dev Labor)	0	0	0	\$0	\$0	\$0
TECHNICAL ARCHITECTURE							
Technical Architecture Labor Days (Analyze/Design/Build/Test) for Development, Execution, and Operations environments necessary to support the Application.	30% (Default based on Number of Users Impacted)	0	0	0	\$0	\$0	\$0
USER TRAINING & PERFORMANCE SUPPORT							
User Training and Performance Support Labor Days (Analyze/Design/Build/Test) for the effort to create Training Material and Communications Plan to support the Application rollout.	20% (Default based on Anticipated Amount of Formal User Training)	0	0	0	\$0	\$0	\$0
LABOR DAYS SUBTOTAL:		0	0	0	\$0	\$0	\$0
Project Complexity and Size Factor:		0	0	0	\$0	\$0	\$0
TOTAL LABOR DAYS:		0	0	0	\$0	\$0	\$0

Application Development Preliminary Project Costing Checklist

Default Value

Date Checklist Completed:	3/1/2009
ITWR # (if applicable):	0
Proposal Description:	HR Process Automation
Client Portfolio Lead:	Brent Altman

HARDWARE LABOR, MATERIALS, AND OTHER COSTS

PRIMARY COST CRITERIA	COMMENTS / ASSUMPTIONS	PRELIMINARY COST		
		LOW	MID	HIGH
INFRASTRUCTURE				
Hardware, Network, etc Costs (includes Labor)	(Default based on User Impact)	\$800,000	\$1,050,000	\$1,300,000
System/Data Availability and Recovery	(Default Based on System Criticality and Data Protection/Retention Requirements)	\$600,000	\$787,500	\$975,000
USER TRAINING				
User Training Materials Costs	(Default Based on Anticipated Amount of Formal User Training)	\$14,875	\$21,250	\$27,625
MISCELLANEOUS COSTS				
Miscellaneous/Additional Costs (Licensing, Overheads - Facilities Costs, Telephony, etc)	(You Must Enter An Assumption)	\$0	\$0	\$0
COST SUBTOTAL:		\$1,414,875	\$1,858,750	\$2,302,625
Project Complexity and Size Factor:		\$282,975	\$371,750	\$460,525
TOTAL HARDWARE, MATERIALS, AND OTHER COSTS:		\$1,697,850	\$2,230,500	\$2,763,150

TOTAL PRELIMINARY PROJECT COST:	LOW	MID	HIGH
	\$1,698,000	\$2,231,000	\$2,763,000

Project Start Date	Project End Date	work effort in days	duration in days	PM %	PM Days	Plan thru Deploy Days
1/1/2010	12/1/2011	0	699	10%	-	-

Stage	Start Date	End Date	Typical Work Allocation Percentage by Stage	% of stage effort (do not change)	Override stage effort (override Col C)	Stage Work Days	% stage duration	Duration in days	Net Work Days
Project Mgmt	1/1/2010	12/1/2011				0			500
Plan	1/1/2010	2/25/2010	1-5%	8%	8%	0	8%	56	40
Analyze	2/25/2010	5/6/2010	5-10%	10%	10%	0	10%	70	51
Design	5/6/2010	9/23/2010	15-35%	20%	20%	0	20%	140	101
Build	9/23/2010	4/21/2011	25-60%	30%	30%	0	30%	210	151
Test	4/21/2011	9/8/2011	10-25%	20%	20%	0	20%	140	101
Deploy	9/8/2011	12/1/2011	3-5%	12%	12%	0	12%	84	61
				100%	100%	0	100%	699	

Roles	Workday
Percentage Total	Workday Total
100.0%	-
100.0%	-
100.0%	-
100.0%	-
100.0%	-
100.0%	-
100.0%	-

resource pools:		FTEs																	
Business Analyst	various																		
Project Manager	various																		
Application Designer	various																		
Configuration Manager	Env CoE																		
Programmer	App Services																		
Test Lead & Tester	Software QA																		
Database Administrator/ Data Architect	DBA CoE																		
Technical Architect	SP&A																		
Technical Architect	Infrastru cture																		
Technical Architect	App Services																		
Technical Architect	Env CoE																		
Technical Operations Support Specialist	Env CoE																		
Integration Solution Architect & Designer	various																		
Human Performance Architect Training Administrator	Business																		
Deployment Lead & Specialist Service Introduction Lead	Deployment CoE																		
Max FTEs (rounded to the nearest .5 fte)																			