


Project Complexity and Sizing

	A	B	C	D	I	K	N	O	P
1									
2		Pacific Gas and Electric Company							
3									
4									
5									
6		Application Development Project Complexity and Sizing Worksheet							
7									
8		ITWR # (if applicable):	tbd						
9		Proposal Description:	Risk Management Controls Infrastructure Program						
10		IT Business Partner:	Gavin Fong						
11		Date Checklist Completed:	6/15/2009						
12									
13	A response must be selected or entered for ALL criteria! The responses provided impact the Total Score for the proposed project, which helps determine the Preliminary Project Cost.								
14	#	CRITERIA	RESPONSE	ASSUMPTIONS	SCORE				
15	1	What is the expected duration of the project (in weeks)?	156	3 year	6				
16	2	What is the expected size of the team during the majority of the project?	10	(You Must Enter An Assumption)	3				
17	3	How many 3rd party vendor firms will provide services for this project?	3 or More	(You Must Enter An Assumption)	6				
18	4	If the technology is known, has it been successfully implemented before at PG&E?	Yes	unknown	6				
19	5	How well are the Requirements for this proposal known by the Business (have the Requirements been documented)?	Medium		6				
20	6	Is there a pre-existing PG&E support group to maintain/support the application?	Yes	Yes, AS supports current systems	2				
21	7	What is the level of dependency on other projects (e.g. resources, deliverables, etc)?	Medium		2				
22	8	Will the system exchange or provide data to any entities outside of PG&E (suppliers, customers, regulatory agencies, etc)?	Yes		6				
23	9	What is the level of criticality of the system to the users and PG&E customers?	Business Critical		12				
24	10	How many internal PG&E users will be impacted by this project?	101-500	approx 50 employees	6				
25	11	What is the anticipated amount of formal training that will be required for PG&E users?	Medium	(You Must Enter An Assumption)	6				
26	12	How many PG&E Lines of Business (LOBs) will be impacted by the project?	4 or More	(You Must Enter An Assumption)	9				
27					TOTAL SCORE: 70				

Project Complexity and Sizing

Cell: B15

Comment: The expected duration of the project, between 1 and 192 weeks

Cell: B16

Comment: The average number of total IT resources (Employees and Contractors) working on the project at any given time

Cell: B17

Comment: This indicates the number of 3rd-party vendor firms, NOT individual contributors and is intended to reflect potential additional project management effort to manage external vendors

Cell: B18

Comment: Has the technology to be implemented during the project been previously implemented at PG&E? How familiar are the project resources with the technology?

Cell: C18

Comment: Yes = The technology has been successfully implemented before at PG&E. Resources are very familiar with the technology.

No = The technology has not been attempted or implemented successfully previously. Resources have little or no familiarity with the technology.

Cell: B19

Comment: Does the Business fully understand their needs in completing the project? Have their needs been agreed to and documented?

Cell: C19

Comment: Low = The Business has no knowledge of the Requirements for the proposal; no Requirements have been discussed or documented.

Medium = The Business has minimal knowledge of the Requirements for the proposal; some of the Requirements have been discussed and documented.

High = The Business has a good understanding of the Requirements for the proposal; many of the Requirements have been discussed and documented.

Cell: B20

Comment: Can the proposed project/application be maintained and supported by an existing PG&E support group (Help Desk, Operations Group, System Administrators, etc)?

Cell: C20

Comment: Yes = The project/application can be maintained and supported by an existing PG&E support group

No = The project/application cannot be maintained and supported by an existing PG&E support group

Cell: B21

Comment: Are any of the proposed project's resources, deliverables, processes, or technology dependent on any other project or initiative?

Cell: C21

Comment: Low = The proposed project has little or no dependency on other projects or initiatives

Medium = The proposed project has some dependency on other projects or initiatives

High = The proposed project is highly dependent on other projects or initiatives

Cell: B22

Comment: Is data being passed through the PG&E firewall? May impact project risk and complexity.

Cell: C22

Comment: No = No data will be passed through the PG&E firewall

Yes = Data will be passed through the PG&E firewall

Cell: B23

Comment: A measure of the criticality of the system to users and PG&E customers

Cell: C23

Comment: Business Critical: requires the highest possible availability; outage/failure recovery time is minutes or hours (e.g., SCADA systems)

Business Important: requires high availability; outage/failure recovery time is less than 24 hours

Business Standard: default category, most systems will fit this category; does not require high availability; outage/failure recovery time is less than 2 days

Business Historical: does not require high availability; outage/failure recovery time is 2-5 days (e.g., storage systems)

Cell: B24

Comment: Measures the degree of change/impact to the organization. Higher numbers imply greater need for change management, training, and number of new/modified business processes.

Cell: B25

Project Complexity and Sizing

Comment: A measure of the total effort required to formally train all users, considering that multiple users may be trained concurrently (e.g., classroom)

Cell: C25

Comment: Low = <7 Hours of Deliverable Content
Medium = 8-14 Hours of Deliverable Content
High = >14 Hours of Deliverable Content

Cell: B26

Comment: The PG&E Lines of Business are:

- Energy Delivery
- Engineering & Operations
- Customer Care
- Generation
- Energy Procurement
- Finance
- HR
- Risk & Audit
- Shared Services



Legend	
	Enterable/Modifiable
	Overwritten
	Not Updatable
	Default Value

Application Development Preliminary Project Costing Checklist

ITWR # (if applicable):	tbd
Proposal Description:	Risk Management Controls Infrastructure Program
IT Business Partner:	Gavin Fong
Date Checklist Completed:	6/15/2009
	Weight
PG&E ISTS Labor Blended Daily Rate per Resource	\$1,007.19 70%
External ISTS Labor Blended Daily Rate per Resource	\$1,478.96 30%
COMBINED ISTS BLENDED DAILY RATE PER RESOURCE	\$1,148.72
	Weight
PG&E Business Labor Blended Daily Rate per Resource	\$957.00 75%
External Business Labor Blended Daily Rate per Resource	\$1,916.00 25%
COMBINED BUSINESS BLENDED DAILY RATE PER RESOURCE	\$1,196.75

APPLICATION DEVELOPMENT LABOR

PRIMARY COST CRITERIA	COMMENTS / ASSUMPTIONS	PRELIMINARY LABOR ESTIMATE (DAYS)		PRELIMINARY COST ESTIMATE	
		LOW	HIGH	LOW	HIGH
ISTS APPLICATION DEVELOPMENT					
ISTS Application Development Labor Days (Project Management through Service Introduction/Deployment), including Middleware, Integration, Configuration, etc.	(You Must Enter An Assumption)	5,850	9,750	\$6,720,018	\$11,200,030
	Default Calculated Labor Days:	5,850	9,750	\$6,720,018	\$11,200,030
PG&E BUSINESS					
	% of App Dev Labor				
PG&E Business Labor	20% (Default = 20% of App Dev Labor)	1,170	1,950	\$1,400,198	\$2,333,663
TECHNICAL ARCHITECTURE					
	% of App Dev Labor				
Technical Architecture Labor Days (Analyze/Design/Build/Test) for Development, Execution, and Operations environments necessary to support the Application.	20% (Default based on Number of Users Impacted)	1,170	1,950	\$1,344,004	\$2,240,006
USER TRAINING & PERFORMANCE SUPPORT					
	% of App Dev Labor				
User Training and Performance Support Labor Days (Analyze/Design/Build/Test) for the effort to create Training Material and Communications Plan to support the Application rollout.	20% (Default based on Anticipated Amount of Formal User Training)	1,170	1,950	\$1,344,004	\$2,240,006
	LABOR DAYS SUBTOTAL:	9,360	15,600	\$10,808,222	\$18,013,704
	Project Complexity and Size Factor:	2,808	4,680	\$3,242,467	\$5,404,111
	TOTAL LABOR DAYS:	12,168	20,280	\$14,050,689	\$23,417,815

Application Development Preliminary Project Costing Checklist

 Default Value

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HARDWARE LABOR, MATERIALS, AND OTHER COSTS

PRIMARY COST CRITERIA	COMMENTS / ASSUMPTIONS	PRELIMINARY COST ESTIMATE	
		LOW	HIGH
INFRASTRUCTURE			
Hardware, Network, etc Costs (includes Labor)	(Default based on User Impact)	\$300,000	\$600,000
System/Data Availability and Recovery	(Default Based on System Criticality and Data Protection/Retention Requirements)	\$300,000	\$600,000
USER TRAINING			
User Training Materials Costs	(Default Based on Anticipated Amount of Formal User Training)	\$14,875	\$27,625
MISCELLANEOUS COSTS			
Miscellaneous/Additional Costs (Licensing, Overheads - Facilities Costs, Telephony, etc)	(You Must Enter An Assumption)	\$1,000,000	\$5,000,000
COST SUBTOTAL:		\$1,614,875	\$6,227,625
Project Complexity and Size Factor:		\$484,463	\$1,868,288
TOTAL HARDWARE, MATERIALS, AND OTHER COSTS:		\$2,099,338	\$8,095,913

TOTAL PRELIMINARY PROJECT COST:	LOW	HIGH
	\$16,150,000	\$31,514,000



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	Default Value

Application Development Preliminary Project Costing Checklist

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Date Checklist Completed:	6/15/2009

		Weight
PG&E ISTS Labor Blended Daily Rate per Resource	\$1,007.19	70%
External ISTS Labor Blended Daily Rate per Resource	\$1,478.96	30%
COMBINED ISTS BLENDED DAILY RATE PER RESOURCE	\$1,148.72	

		Weight
PG&E Business Labor Blended Daily Rate per Resource	\$957.00	75%
External Business Labor Blended Daily Rate per Resource	\$1,916.00	25%
COMBINED BUSINESS BLENDED DAILY RATE PER RESOURCE	\$1,196.75	

OPERATE & MAINTENANCE

O&M Labor Factor:	20%
Default O&M Labor Factor:	20%

PRIMARY COST CRITERIA	COMMENTS / ASSUMPTIONS	PRELIMINARY O&M LABOR ESTIMATE (DAYS)		PRELIMINARY O&M COST ESTIMATE	
		LOW	HIGH	LOW	HIGH
Annual Operate & Maintenance Labor	(You Must Enter An Assumption)	2,434	4,056	\$2,451,500	\$4,085,183
Annual Hardware & Materials O&M Cost (Default = 20% of Total Hardware, Materials, and Other Costs)	(You Must Enter An Assumption)	N/A	N/A	\$419,868	\$1,619,183
TOTAL ANNUAL O&M COST:				\$2,871,368	\$5,704,345

TOTAL PRELIMINARY PROJECT COST (INCLUDING ONE YEAR OF O&M):

LOW	HIGH
\$19,021,000	\$37,218,000

The Operate & Maintenance Factor is 10%, 15%, or 20% based on the Total Score from the Project Complexity and Sizing Worksheet. These percentages can be changed and are added to the Preliminary Labor and Cost figures to account for anticipated on-going Operate & Maintenance support for the application.

TOTAL SCORE	Operate & Maintenance Factor
35 - 53	10%
54 - 62	15%
63 - 90	20%