

**PACIFIC GAS AND ELECTRIC COMPANY
General Rate Case 2011 Phase I
Application 09-12-020
Data Response**

PG&E Data Request No.:	DRA_206-02g		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_206-Q02g		
Request Date:	March 12, 2010	Requester DR No.:	DRA-206-TLG
Date Sent:	April 1, 2010	Requesting Party:	DRA
PG&E Witness:	Redacted	Requester:	Tamera Godfrey

SUBJECT: ELECTRIC DISTRIBUTION OPERATIONS AND MAINTENANCE EXPENSES FOR MWC BF, BG, AND BK.

QUESTION 2G

PG&E forecasted \$7.313 million in 2011 for overhead equipment requiring repair which is an increase of 48.37% over 2008 recorded expenses of \$4.929 million. PG&E forecasted \$2.184 million in 2011 for underground equipment requiring repair which is an increase of 27.20% over 2008 recorded expenses of \$1.717 million. PG&E claims that this work “addresses inoperative equipment.

- g) Provide a copy of PG&E’s benchmark study, if it has not been provided in the workpapers and provide the page number for the discussion on the need for the change.

ANSWER 2G

PG&E’s testimony on page 2-30 notes that PG&E modified its ERR reporting system “based on a benchmark study”, but this benchmark study was part of a larger effort to improve the equipment requiring repair process. See attachment GRC2011-Ph-I-DR-DRA_206-Q02gAtch01, PG&E’s Lean Six Sigma Equipment Requiring Repair Report dated August 8, 2008, which summarizes the effort, and cites the referenced benchmark study (see page 10 of the attachment).

In the Attachment, see specifically pages 10, 14, 17, 20, 21, and 22 which describe the need for the ERR program change.