

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

March 20, 2010 through March 26, 2010

Start Date	End Date	Days	Amount	Usage	ADU
{Redacted}	{Redacted}	Electric	{Redacted}	709	23.63
02/1/2010	03/3/2010	30	{Redacted}	709	23.63
12/30/2009	02/1/2010	33	{Redacted}	777	23.55
12/1/2009	12/30/2009	29	{Redacted}	808	27.86
11/2/2009	12/1/2009	29	{Redacted}	648	22.34
10/2/2009	11/2/2009	31	{Redacted}	656	21.16
09/2/2009	10/2/2009	30	{Redacted}	1294	43.13
08/4/2009	09/2/2009	29	{Redacted}	1289	44.45
07/3/2009	08/4/2009	32	{Redacted}	1461	45.66
06/4/2009	07/3/2009	29	{Redacted}	1200	41.38
05/5/2009	06/4/2009	30	{Redacted}	1178	39.27
04/6/2009	05/5/2009	29	{Redacted}	680	23.45
03/5/2009	04/6/2009	32	{Redacted}	646	20.19
02/3/2009	03/5/2009	30	{Redacted}	709	23.63
01/2/2009	02/3/2009	32	{Redacted}	754	23.56
12/3/2008	01/2/2009	30	{Redacted}	836	27.87
10/31/2008	12/3/2008	33	{Redacted}	743	22.52
10/1/2008	10/31/2008	30	{Redacted}	632	21.07
09/3/2008	10/1/2008	28	{Redacted}	1044	37.29
08/4/2008	09/3/2008	30	{Redacted}	1684	56.13
07/3/2008	08/4/2008	32	{Redacted}	1979	61.84
06/4/2008	07/3/2008	29	{Redacted}	1140	39.31
05/5/2008	06/4/2008	30	{Redacted}	829	27.63
04/3/2008	05/5/2008	32	{Redacted}	631	19.72
03/5/2008	04/3/2008	29	{Redacted}	680	23.45
02/4/2008	03/5/2008	30	{Redacted}	715	23.83
01/5/2008	02/4/2008	30	{Redacted}	750	25
12/5/2007	01/5/2008	31	{Redacted}	779	25.13
11/5/2007	12/5/2007	30	{Redacted}	671	22.37
10/5/2007	11/5/2007	31	{Redacted}	586	18.9
09/6/2007	10/5/2007	29	{Redacted}	754	26
08/7/2007	09/6/2007	30	{Redacted}	1535	51.17
07/9/2007	08/7/2007	29	{Redacted}	1711	59
06/7/2007	07/9/2007	32	{Redacted}	2165	67.66
05/9/2007	06/7/2007	29	{Redacted}	1211	41.76
04/7/2007	05/9/2007	32	{Redacted}	746	23.31
03/8/2007	04/7/2007	30	{Redacted}	565	18.83
02/7/2007	03/8/2007	29	{Redacted}	646	22.28
01/7/2007	02/7/2007	31	{Redacted}	675	21.77
12/7/2006	01/7/2007	31	{Redacted}	763	24.61
11/7/2006	12/7/2006	30	{Redacted}	629	20.97
10/7/2006	11/7/2006	31	{Redacted}	625	20.16
09/7/2006	10/7/2006	30	{Redacted}	816	27.2
08/8/2006	09/7/2006	30	{Redacted}	1890	63
07/10/2006	08/8/2006	29	{Redacted}	2144	73.93
06/8/2006	07/10/2006	32	{Redacted}	1813	56.66
05/10/2006	06/8/2006	29	{Redacted}	994	34.28
04/8/2006	05/10/2006	32	{Redacted}	728	22.75
03/9/2006	04/8/2006	30	{Redacted}	592	19.73
02/8/2006	03/9/2006	29	{Redacted}	585	20.17
01/9/2006	02/8/2006	30	{Redacted}	613	20.43
12/9/2005	01/9/2006	31	{Redacted}	689	22.23
11/8/2005	12/9/2005	31	{Redacted}	650	20.97
10/7/2005	11/8/2005	32	{Redacted}	660	20.63
09/8/2005	10/7/2005	29	{Redacted}	779	26.86
08/8/2005	09/8/2005	31	{Redacted}	1591	51.32
07/9/2005	08/8/2005	30	{Redacted}	2262	75.4
06/8/2005	07/9/2005	31	{Redacted}	1335	43.06
05/10/2005	06/8/2005	29	{Redacted}	1044	36
04/8/2005	05/10/2005	32	{Redacted}	553	17.28
03/9/2005	04/8/2005	30	{Redacted}	496	16.53
02/7/2005	03/9/2005	30	{Redacted}	604	20.13
01/7/2005	02/7/2005	31	{Redacted}	645	20.81
12/8/2004	01/7/2005	30	{Redacted}	696	23.2
11/6/2004	12/8/2004	32	{Redacted}	679	21.22
10/7/2004	11/6/2004	30	{Redacted}	579	19.3
09/9/2004	10/7/2004	28	{Redacted}	935	33.39
08/9/2004	09/9/2004	31	{Redacted}	2155	69.52
07/9/2004	08/9/2004	31	{Redacted}	2163	69.77
06/9/2004	07/9/2004	30	{Redacted}	1930	64.33
05/7/2004	06/9/2004	33	{Redacted}	1163	35.24
04/9/2004	05/7/2004	28	{Redacted}	802	28.64

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 High Bill Complaint Report
 Customer Usage Data

March 20, 2010 through March 26, 2010

{Redacted}

{Redacted}

Electric						
Start Date	End Date	Days	Status	Amount	Usage	ADU
02/4/2010	03/8/2010	32		}	638	19.94
01/6/2010	02/4/2010	29			627	21.62
12/4/2009	01/6/2010	33			717	21.73
11/3/2009	12/4/2009	31			673	21.71
10/5/2009	11/3/2009	29			557	19.21
09/3/2009	10/5/2009	32			600	18.75
08/6/2009	09/3/2009	28			452	16.14
07/7/2009	08/6/2009	30			562	18.73
06/5/2009	07/7/2009	32			491	15.34
05/6/2009	06/5/2009	30			524	17.47
04/8/2009	05/6/2009	28			500	17.86
03/6/2009	04/8/2009	33			634	19.21
02/4/2009	03/6/2009	30			645	21.5
01/5/2009	02/4/2009	30			635	21.17
12/4/2008	01/5/2009	32			716	22.38
11/3/2008	12/4/2008	31			596	19.23
10/3/2008	11/3/2008	31			540	17.42
09/4/2008	10/3/2008	29			577	19.9
08/5/2008	09/4/2008	30			423	14.1
07/8/2008	08/5/2008	28			504	18
06/6/2008	07/8/2008	32			603	18.84
05/6/2008	06/6/2008	31			623	20.1
04/7/2008	05/6/2008	29			520	17.93
03/6/2008	04/7/2008	32			497	15.53
02/6/2008	03/6/2008	29			704	24.28
01/8/2008	02/6/2008	29			611	21.07
12/6/2007	01/8/2008	33			651	19.73
11/7/2007	12/6/2007	29			638	22
10/8/2007	11/7/2007	30			550	18.33
09/10/2007	10/8/2007	28			536	19.14
08/9/2007	09/10/2007	32			572	17.88
07/10/2007	08/9/2007	30			546	18.2
06/8/2007	07/10/2007	32			562	17.56
05/9/2007	06/8/2007	30			496	16.53
04/10/2007	05/9/2007	29			521	17.97
03/9/2007	04/10/2007	32			526	16.44
02/8/2007	03/9/2007	29			591	20.38
01/8/2007	02/8/2007	31			608	19.61
12/8/2006	01/8/2007	31			669	21.58
11/8/2006	12/8/2006	30	Rebilled		654	21.8
11/8/2006	12/8/2006	30	Canceled		1644	54.8
10/10/2006	11/8/2006	29			531	18.31
09/11/2006	10/10/2006	29			559	19.28
08/9/2006	09/11/2006	33			570	17.27
07/11/2006	08/9/2006	29			494	17.03
06/10/2006	07/11/2006	31			476	15.35
05/11/2006	06/10/2006	30			528	17.6
04/10/2006	05/11/2006	31			619	19.97
03/10/2006	04/10/2006	31			637	20.55
02/8/2006	03/10/2006	30			675	22.5
01/10/2006	02/8/2006	29			674	23.24
12/9/2005	01/10/2006	32			649	20.28
11/9/2005	12/9/2005	30			532	17.73
10/10/2005	11/9/2005	30			555	18.5
09/9/2005	10/10/2005	31			487	15.71
08/9/2005	09/9/2005	31			553	17.84
07/11/2005	08/9/2005	29			437	15.07
06/10/2005	07/11/2005	31			507	16.35
05/10/2005	06/10/2005	31			484	15.61
04/11/2005	05/10/2005	29			481	16.59
03/10/2005	04/11/2005	32			523	16.34
02/9/2005	03/10/2005	29			546	18.83
01/7/2005	02/9/2005	33			684	20.73
12/9/2004	01/7/2005	29			642	22.14
11/9/2004	12/9/2004	30			552	18.4
10/8/2004	11/9/2004	32			602	18.81
09/9/2004	10/8/2004	29			473	16.31
08/11/2004	09/9/2004	29			390	13.45
07/12/2004	08/11/2004	30			372	12.4
06/10/2004	07/12/2004	32			372	11.63
05/11/2004	06/10/2004	30			359	11.97
04/10/2004	05/11/2004	31			424	13.68

Gas						
Start Date	End Date	Days	Status	Amount	Usage	ADU
02/4/2010	03/8/2010	32		}	83	2.59
01/6/2010	02/4/2010	29			175	6.03
12/4/2009	01/6/2010	33			62	1.88
11/3/2009	12/4/2009	31			95	3.06
10/5/2009	11/3/2009	29			33	1.14
09/3/2009	10/5/2009	32			18	0.56
08/6/2009	09/3/2009	28			12	0.43
07/7/2009	08/6/2009	30			18	0.6
06/5/2009	07/7/2009	32			18	0.56
05/6/2009	06/5/2009	30			21	0.7
04/8/2009	05/6/2009	28			45	1.61
03/6/2009	04/8/2009	33			78	2.36
02/4/2009	03/6/2009	30			104	3.47
01/5/2009	02/4/2009	30			105	3.5
12/4/2008	01/5/2009	32			141	4.41
11/3/2008	12/4/2008	31			56	1.81
10/3/2008	11/3/2008	31			25	0.81
09/4/2008	10/3/2008	29			17	0.59
08/5/2008	09/4/2008	30			12	0.4
07/8/2008	08/5/2008	28			28	1
06/5/2008	07/8/2008	33			13	0.39
05/6/2008	06/5/2008	30			27	0.9
04/7/2008	05/6/2008	29			61	2.1
03/6/2008	04/7/2008	32			75	2.34
02/6/2008	03/6/2008	29			177	5.53
01/8/2008	02/6/2008	29	Rebilled		91	3.14
12/6/2007	01/8/2008	33	Canceled		131	4.52
11/7/2007	12/6/2007	29			123	3.73
10/8/2007	11/7/2007	29			86	2.97
09/10/2007	10/8/2007	30			43	1.43
08/9/2007	09/10/2007	28			28	1
07/10/2007	08/9/2007	32			9	0.28
06/8/2007	07/10/2007	30			24	0.8
05/9/2007	06/8/2007	32			24	0.75
04/10/2007	05/9/2007	30			27	0.9
03/9/2007	04/10/2007	29			53	1.83
02/8/2007	03/9/2007	32			46	1.44
01/8/2007	02/8/2007	29			88	3.03
12/8/2006	01/8/2007	31			123	3.97
11/8/2006	12/8/2006	30			126	4.06
11/8/2006	12/8/2006	30			98	3.27
10/10/2006	11/8/2006	29			28	0.97
09/11/2006	10/10/2006	29			21	0.72
08/9/2006	09/11/2006	33			22	0.67
07/11/2006	08/9/2006	29			19	0.66
06/10/2006	07/11/2006	31			16	0.52
05/11/2006	06/10/2006	30			21	0.7
04/10/2006	05/11/2006	31			47	1.52
03/10/2006	04/10/2006	31			91	2.94
02/8/2006	03/10/2006	30			87	2.9
01/10/2006	02/8/2006	29			99	3.41
12/9/2005	01/10/2006	32			89	2.78
11/9/2005	12/9/2005	30			53	1.71
10/10/2005	11/9/2005	29			27	0.93
09/9/2005	10/10/2005	31			24	0.77
08/9/2005	09/9/2005	31			23	0.74
07/11/2005	08/9/2005	29			22	0.76
06/10/2005	07/11/2005	31			28	0.9
05/10/2005	06/10/2005	31			30	0.97
04/11/2005	05/10/2005	29			53	1.83
03/10/2005	04/11/2005	32			68	2.13
02/9/2005	03/10/2005	29			72	2.48
01/7/2005	02/9/2005	33			147	4.45
12/9/2004	01/7/2005	29			116	4
11/9/2004	12/9/2004	30			99	3.3
10/8/2004	11/9/2004	32			60	1.88
09/9/2004	10/8/2004	29			25	0.86
08/11/2004	09/9/2004	29			24	0.83
07/12/2004	08/11/2004	30			21	0.7
06/10/2004	07/12/2004	32			21	0.66
05/11/2004	06/10/2004	30			29	0.97
04/10/2004	05/11/2004	31			49	1.58

Gas and Electric Company
 TM High Bill Complaint Report
 Customer Usage Data

Period March 20, 2010 through March 26, 2010

{Redacted} {Redacted}

Electric					
Start Date	End Date	Days	Amount	Usage	ADU
02/16/2010	03/18/2010	30	{Redacted}	607	20.23
01/14/2010	02/16/2010	33	{Redacted}	1033	31.3
12/15/2009	01/14/2010	30	{Redacted}	827	27.57
11/13/2009	12/15/2009	32	{Redacted}	621	19.41
10/14/2009	11/13/2009	30	{Redacted}	488	16.27
09/15/2009	10/14/2009	29	{Redacted}	673	23.21
08/14/2009	09/15/2009	32	{Redacted}	797	24.91
07/16/2009	08/14/2009	29	{Redacted}	612	21.1
06/16/2009	07/16/2009	30	{Redacted}	657	21.9
05/15/2009	06/16/2009	32	{Redacted}	515	16.09
04/16/2009	05/15/2009	29	{Redacted}	503	17.34
03/17/2009	04/16/2009	30	{Redacted}	360	12
02/13/2009	03/17/2009	32	{Redacted}	420	13.13
01/14/2009	02/13/2009	30	{Redacted}	424	14.13
12/15/2008	01/14/2009	30	{Redacted}	496	16.53
11/13/2008	12/15/2008	32	{Redacted}	621	19.41
10/15/2008	11/13/2008	29	{Redacted}	558	19.24
09/15/2008	10/15/2008	30	{Redacted}	502	16.73
08/14/2008	09/15/2008	32	{Redacted}	800	25
07/16/2008	08/14/2008	29	{Redacted}	407	14.03
06/16/2008	07/16/2008	30	{Redacted}	640	21.33
05/16/2008	06/16/2008	31	{Redacted}	421	13.58
04/17/2008	05/16/2008	29	{Redacted}	294	10.14
03/17/2008	04/17/2008	31	{Redacted}	290	9.35
02/14/2008	03/17/2008	32	{Redacted}	326	10.19
01/16/2008	02/14/2008	29	{Redacted}	334	11.52
12/15/2007	01/16/2008	32	{Redacted}	418	13.06
11/15/2007	12/15/2007	30	{Redacted}	308	10.27
10/17/2007	11/15/2007	29	{Redacted}	319	11
09/19/2007	10/17/2007	28	{Redacted}	283	10.11
09/1/2007	09/19/2007	18	{Redacted}	91	5.06

Gas					
Start Date	End Date	Days	Amount	Usage	ADU
02/16/2010	03/18/2010	30	{Redacted}	59	1.97
01/14/2010	02/16/2010	33	{Redacted}	63	1.91
12/15/2009	01/14/2010	30	{Redacted}	61	2.03
11/13/2009	12/15/2009	32	{Redacted}	90	2.81
10/14/2009	11/13/2009	30	{Redacted}	48	1.6
09/15/2009	10/14/2009	29	{Redacted}	33	1.14
08/14/2009	09/15/2009	32	{Redacted}	31	0.97
07/16/2009	08/14/2009	29	{Redacted}	31	1.07
06/16/2009	07/16/2009	30	{Redacted}	33	1.1
05/15/2009	06/16/2009	32	{Redacted}	32	1
04/16/2009	05/15/2009	29	{Redacted}	35	1.21
03/17/2009	04/16/2009	30	{Redacted}	39	1.3
02/13/2009	03/17/2009	32	{Redacted}	52	1.63
01/14/2009	02/13/2009	30	{Redacted}	55	1.83
12/15/2008	01/14/2009	30	{Redacted}	74	2.47
11/13/2008	12/15/2008	32	{Redacted}	61	1.91
10/15/2008	11/13/2008	29	{Redacted}	31	1.07
09/15/2008	10/15/2008	30	{Redacted}	28	0.93
08/14/2008	09/15/2008	32	{Redacted}	32	1
07/16/2008	08/14/2008	29	{Redacted}	26	0.9
06/16/2008	07/16/2008	30	{Redacted}	27	0.9
05/16/2008	06/16/2008	31	{Redacted}	24	0.77
04/17/2008	05/16/2008	29	{Redacted}	31	1.07
03/17/2008	04/17/2008	31	{Redacted}	40	1.29
02/14/2008	03/17/2008	32	{Redacted}	54	1.69
01/16/2008	02/14/2008	29	{Redacted}	69	2.38
12/15/2007	01/16/2008	32	{Redacted}	83	2.59
10/17/2007	12/15/2007	59	{Redacted}	40	0.68
09/19/2007	10/17/2007	28	{Redacted}	69	2.46
09/1/2007	09/19/2007	18	{Redacted}	10	0.56

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

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{Redacted} {Redacted}

Electric						
Start Date	End Date	Days	Amount	Usage	ADU	
02/1/2010	03/3/2010	30	d}	2687	89.57	
12/30/2009	02/1/2010	33		2995	90.76	
12/1/2009	12/30/2009	29		2570	88.62	
10/29/2009	12/1/2009	33		2138	64.79	
09/30/2009	10/29/2009	29		1723	59.41	
08/31/2009	09/30/2009	30		2732	91.07	
07/31/2009	08/31/2009	31		3425	110.48	
07/1/2009	07/31/2009	30		2081	69.37	
06/2/2009	07/1/2009	29		721	24.86	
05/1/2009	06/2/2009	32		722	22.56	
04/2/2009	05/1/2009	29		546	18.83	
03/3/2009	04/2/2009	30		703	23.43	
01/30/2009	03/3/2009	32		1138	35.56	
12/30/2008	01/30/2009	31		1202	38.77	
12/1/2008	12/30/2008	29		1146	39.52	
10/29/2008	12/1/2008	33		752	22.79	
09/30/2008	10/29/2008	29		450	15.52	
08/29/2008	09/30/2008	32		882	27.56	
07/31/2008	08/29/2008	29		1226	42.28	
07/1/2008	07/31/2008	30		1185	39.5	
06/2/2008	07/1/2008	29		803	27.69	
05/1/2008	06/2/2008	32		662	20.69	
04/1/2008	05/1/2008	30		672	22.4	
03/3/2008	04/1/2008	29		809	27.9	
01/31/2008	03/3/2008	32		1556	48.63	
01/3/2008	01/31/2008	28		1715	61.25	
12/3/2007	01/3/2008	31		1816	58.58	
11/1/2007	12/3/2007	32		954	29.81	
10/2/2007	11/1/2007	30		605	20.17	
09/4/2007	10/2/2007	28		660	23.57	
08/3/2007	09/4/2007	32		1799	56.22	
07/5/2007	08/3/2007	29		1875	64.66	
06/4/2007	07/5/2007	31		1405	45.32	
05/3/2007	06/4/2007	32		495	15.47	
04/4/2007	05/3/2007	29		532	18.34	
03/6/2007	04/4/2007	29		567	19.55	
02/1/2007	03/6/2007	33		1377	41.73	
01/4/2007	02/1/2007	28		1878	67.07	
12/4/2006	01/4/2007	31		1781	57.45	
11/2/2006	12/4/2006	32		1353	42.28	
10/4/2006	11/2/2006	29		845	29.14	
09/1/2006	10/4/2006	33		1262	38.24	
08/4/2006	09/1/2006	28		1453	51.89	
07/6/2006	08/4/2006	29		2556	88.14	
06/5/2006	07/6/2006	31		1632	52.65	
05/5/2006	06/5/2006	31		813	26.23	
04/5/2006	05/5/2006	30		1306	43.53	
03/6/2006	04/5/2006	30		2243	74.77	
02/3/2006	03/6/2006	31		1904	61.42	
01/5/2006	02/3/2006	29		1800	62.07	
12/6/2005	01/5/2006	30		1414	47.13	
11/3/2005	12/6/2005	33		1034	31.33	
10/4/2005	11/3/2005	30		640	21.33	
09/1/2005	10/4/2005	33		1027	31.12	
08/4/2005	09/1/2005	28		1706	60.93	
07/6/2005	08/4/2005	29		2150	74.14	
06/6/2005	07/6/2005	30		959	31.97	
05/5/2005	06/6/2005	32		594	18.56	
04/5/2005	05/5/2005	30		737	24.57	
03/5/2005	04/5/2005	31		801	25.84	
02/3/2005	03/5/2005	30		1000	33.33	
01/3/2005	02/3/2005	31		1448	46.71	
12/3/2004	01/3/2005	31		1170	37.74	
11/2/2004	12/3/2004	31		922	29.74	
10/4/2004	11/2/2004	29		506	17.45	
09/3/2004	10/4/2004	31		1073	34.61	
08/5/2004	09/3/2004	29		1511	52.1	
07/7/2004	08/5/2004	29		1408	48.55	
06/4/2004	07/7/2004	33		1239	37.55	
05/4/2004	06/4/2004	31		620	20	
04/5/2004	05/4/2004	29		539	18.59	