

and Electric Company
 High Bill Complaint Report
 mer Usage Data

March 27, 2010 through April 02, 2010

Electric						Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
02/10/2010	03/12/2010	30	{Redacted}	2400	80	02/11/2010	03/12/2010	29	}	119	4.1
01/11/2010	02/10/2010	30		2400	80	01/11/2010	02/11/2010	31		163	5.26
12/8/2009	01/11/2010	34		3320	97.65	12/10/2009	01/11/2010	32		235	7.34
11/9/2009	12/8/2009	29		2320	80	11/9/2009	12/10/2009	31		199	6.42
10/9/2009	11/9/2009	31		3000	96.77	10/9/2009	11/9/2009	31		73	2.35
09/10/2009	10/9/2009	29		3800	131.03	09/10/2009	10/9/2009	29		95	3.28
08/12/2009	09/10/2009	29		3880	133.79	08/12/2009	09/10/2009	29		166	5.72
07/13/2009	08/12/2009	30		4120	137.33	07/13/2009	08/12/2009	30		153	5.1
06/11/2009	07/13/2009	32		3920	122.5	06/11/2009	07/13/2009	32		171	5.34
05/12/2009	06/11/2009	30		3080	102.67	05/12/2009	06/11/2009	30		245	8.17
04/13/2009	05/12/2009	29		2600	89.66	04/13/2009	05/12/2009	29		62	2.14
03/12/2009	04/13/2009	32		2600	81.25	03/12/2009	04/13/2009	32		106	3.31
02/11/2009	03/12/2009	29		2560	88.28	02/11/2009	03/12/2009	29		173	5.97
01/10/2009	02/11/2009	32		3040	95	01/10/2009	02/11/2009	32		227	7.09
12/11/2008	01/10/2009	30		3400	113.33	12/10/2008	01/10/2009	31		349	11.26
11/10/2008	12/11/2008	31		3280	105.81	11/10/2008	12/10/2008	30		171	5.7
10/10/2008	11/10/2008	31		3080	99.35	10/10/2008	11/10/2008	31		130	4.19
09/10/2008	10/10/2008	30		2960	98.67	09/10/2008	10/10/2008	30		212	7.07
08/11/2008	09/10/2008	30		4080	136	08/11/2008	09/10/2008	30		171	5.7
07/11/2008	08/11/2008	31		3480	112.26	07/11/2008	08/11/2008	31		147	4.74
06/11/2008	07/11/2008	30		3520	117.33	06/11/2008	07/11/2008	30		125	4.17
05/12/2008	06/11/2008	30		2600	86.67	05/12/2008	06/11/2008	30		129	4.3
04/10/2008	05/12/2008	32		2360	73.75	04/10/2008	05/12/2008	32		115	3.59
03/13/2008	04/10/2008	28		1840	65.71	03/13/2008	04/10/2008	28		157	5.61
02/11/2008	03/13/2008	31		2560	82.58	02/11/2008	03/13/2008	31		199	6.42
01/11/2008	02/11/2008	31		2600	83.87	01/11/2008	02/11/2008	31		317	10.23
12/12/2007	01/11/2008	30		3160	105.33	12/12/2007	01/11/2008	30		310	10.33
11/13/2007	12/12/2007	29		2520	86.9	11/13/2007	12/12/2007	29		159	5.48
10/13/2007	11/13/2007	31		2320	74.84	10/13/2007	11/13/2007	31		86	2.77
09/14/2007	10/13/2007	29		1960	67.59	09/14/2007	10/13/2007	29		284	9.79
08/14/2007	09/14/2007	31		3400	109.68	08/14/2007	09/14/2007	31		263	8.48
07/16/2007	08/14/2007	29		2800	96.55	07/16/2007	08/14/2007	29		118	4.07
06/14/2007	07/16/2007	32		2800	87.5	06/14/2007	07/16/2007	32		295	9.22
05/15/2007	06/14/2007	30		2120	70.67	05/15/2007	06/14/2007	30		540	18
04/16/2007	05/15/2007	29		2080	71.72	04/16/2007	05/15/2007	29		250	8.62
03/15/2007	04/16/2007	32		1880	58.75	03/15/2007	04/16/2007	32		127	3.97
02/13/2007	03/15/2007	30		1840	61.33	02/13/2007	03/15/2007	30		212	7.07
01/12/2007	02/13/2007	32		1920	60	01/12/2007	02/13/2007	32		308	9.63
12/13/2006	01/12/2007	30		1920	64	12/13/2006	01/12/2007	30		284	9.47
11/13/2006	12/13/2006	30		1880	62.67	11/13/2006	12/13/2006	30		182	6.07
10/13/2006	11/13/2006	31		2040	65.81	10/13/2006	11/13/2006	31		61	1.97
09/14/2006	10/13/2006	29		1840	63.45	09/14/2006	10/13/2006	29		204	7.03
08/15/2006	09/14/2006	30		2120	70.67	08/15/2006	09/14/2006	30		155	5.17
07/17/2006	08/15/2006	29		2720	93.79	07/17/2006	08/15/2006	29		85	2.93
06/15/2006	07/17/2006	32		2600	81.25	06/15/2006	07/17/2006	32		85	2.66
05/16/2006	06/15/2006	30		1520	50.67	05/16/2006	06/15/2006	30		119	3.97
04/14/2006	05/16/2006	32		2560	80	04/14/2006	05/16/2006	32		110	3.44
03/16/2006	04/14/2006	29		1960	67.59	03/16/2006	04/14/2006	29		155	5.34
02/15/2006	03/16/2006	29		2080	71.72	02/15/2006	03/16/2006	29		207	7.14
01/13/2006	02/15/2006	33		2560	77.58	01/13/2006	02/15/2006	33		199	6.03
12/15/2005	01/13/2006	29		2800	96.55	12/15/2005	01/13/2006	29		182	6.28
11/15/2005	12/15/2005	30		2680	89.33	11/15/2005	12/15/2005	30		193	6.43
10/14/2005	11/15/2005	32		2160	67.5	10/14/2005	11/15/2005	32		93	2.91
09/15/2005	10/14/2005	29		1840	63.45	09/15/2005	10/14/2005	29		356	12.28
08/15/2005	09/15/2005	31		2480	80	08/15/2005	09/15/2005	31		285	9.19
07/15/2005	08/15/2005	31		3080	99.35	07/15/2005	08/15/2005	31		111	3.58
06/16/2005	07/15/2005	29		1840	63.45	06/16/2005	07/15/2005	29		230	7.93
05/16/2005	06/16/2005	31		1760	56.77	05/16/2005	06/16/2005	31		282	9.1
04/14/2005	05/16/2005	32		1680	52.5	04/14/2005	05/16/2005	32		121	3.78
03/17/2005	04/14/2005	28		1480	52.86	03/17/2005	04/14/2005	28		122	4.36
02/14/2005	03/17/2005	31		1680	54.19	02/14/2005	03/17/2005	31		131	4.23
01/14/2005	02/14/2005	31		2040	65.81	01/14/2005	02/14/2005	31		203	6.55
12/15/2004	01/14/2005	30		2440	81.33	12/15/2004	01/14/2005	30		182	6.07
11/16/2004	12/15/2004	29		2520	86.9	11/16/2004	12/15/2004	29		181	6.24
10/14/2004	11/16/2004	33		2000	60.61	10/14/2004	11/16/2004	33		133	4.03
09/15/2004	10/14/2004	29		1880	64.83	09/15/2004	10/14/2004	29		44	1.52
08/16/2004	09/15/2004	30		2520	84	08/16/2004	09/15/2004	30		91	3.03
07/16/2004	08/16/2004	31		2600	83.87	07/16/2004	08/16/2004	31		100	3.23
06/16/2004	07/16/2004	30		2200	73.33	06/16/2004	07/16/2004	30		126	4.2
05/17/2004	06/16/2004	30		2120	70.67	05/17/2004	06/16/2004	30		174	5.8
04/15/2004	05/17/2004	32		2160	67.5	04/15/2004	05/17/2004	32		225	7.03

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period: March 27, 2010 through April 02, 2010

{Redacted}

{Redacted}

Electric						
Start Date	End Date	Days	Status	Amount	Usage	ADU
02/8/2010	03/10/2010	30	Rebilled	}	893	29.77
02/8/2010	03/10/2010	30	Canceled		962	32.07
01/8/2010	02/8/2010	31			1051	33.9
12/8/2009	01/8/2010	31			881	28.42
11/5/2009	12/8/2009	33			409	12.39
10/8/2009	11/5/2009	28			0	0
09/8/2009	10/8/2009	30			100	3.33
08/10/2009	09/8/2009	29			534	18.41
07/9/2009	08/10/2009	32			1120	35
06/9/2009	07/9/2009	30			974	32.47
05/8/2009	06/9/2009	32			631	19.72
04/9/2009	05/8/2009	29			666	22.97
03/10/2009	04/9/2009	30			737	24.57
02/9/2009	03/10/2009	29			784	27.03
01/7/2009	02/9/2009	33			711	21.55
12/8/2008	01/7/2009	30			996	33.2
11/5/2008	12/8/2008	33			994	30.12
10/8/2008	11/5/2008	28			701	25.04
09/8/2008	10/8/2008	30			255	8.5
08/8/2008	09/8/2008	31			1312	42.32
07/10/2008	08/8/2008	29			611	21.07
06/9/2008	07/10/2008	31			982	31.68
05/8/2008	06/9/2008	32			980	30.63
04/9/2008	05/8/2008	29			779	26.86
03/10/2008	04/9/2008	30			762	25.4
02/8/2008	03/10/2008	31			799	25.77
01/9/2008	02/8/2008	30			1038	34.6
12/10/2007	01/9/2008	30			1155	38.5
11/9/2007	12/10/2007	31			799	25.77
10/10/2007	11/9/2007	30			804	26.8
09/12/2007	10/10/2007	28			771	27.54
08/10/2007	09/12/2007	33			1129	34.21
07/12/2007	08/10/2007	29			672	23.17
06/12/2007	07/12/2007	30			843	28.1
05/11/2007	06/12/2007	32			780	24.38
04/11/2007	05/11/2007	30			797	26.57
03/13/2007	04/11/2007	29			834	28.76
02/12/2007	03/13/2007	29			959	33.07
01/10/2007	02/12/2007	33			1158	35.09
12/11/2006	01/10/2007	30			1092	36.4
11/9/2006	12/11/2006	32			226	7.06
10/12/2006	11/9/2006	28			84	3
09/12/2006	10/12/2006	30			73	2.43
08/11/2006	09/12/2006	32			732	22.88
07/13/2006	08/11/2006	29			424	14.62
06/13/2006	07/13/2006	30			654	21.8
05/12/2006	06/13/2006	32			0	0
04/13/2006	05/12/2006	29			0	0
03/14/2006	04/13/2006	30			0	0
02/10/2006	03/14/2006	32			1	0.03
01/11/2006	02/10/2006	30			367	12.23
12/13/2005	01/11/2006	29			939	32.38
11/10/2005	12/13/2005	33			983	29.79
10/12/2005	11/10/2005	29			553	19.07
09/13/2005	10/12/2005	29			602	20.76
08/11/2005	09/13/2005	33			173	5.24
07/13/2005	08/11/2005	29			595	20.52
06/14/2005	07/13/2005	29			1167	40.24
05/12/2005	06/14/2005	33			1386	42
04/12/2005	05/12/2005	30			1373	45.77
03/14/2005	04/12/2005	29			1287	44.38
02/10/2005	03/14/2005	32			1430	44.69
01/12/2005	02/10/2005	29			1482	51.1
12/14/2004	01/12/2005	29			1649	56.86
11/12/2004	12/14/2004	32			1663	51.97
10/13/2004	11/12/2004	30			1394	46.47
09/13/2004	10/13/2004	30			1328	44.27
08/13/2004	09/13/2004	31			1737	56.03
07/14/2004	08/13/2004	30			1550	51.67
06/14/2004	07/14/2004	30			1196	39.87
05/13/2004	06/14/2004	32			1169	36.53
04/14/2004	05/13/2004	29			1168	40.28

Gas						
Start Date	End Date	Days	Amount	Usage	ADU	
02/8/2010	03/10/2010	30	d}	84	2.8	
01/8/2010	02/8/2010	31		148	4.77	
12/8/2009	01/8/2010	31		217	7	
11/5/2009	12/8/2009	33		43	1.3	
10/8/2009	11/5/2009	28		38	1.36	
09/8/2009	10/8/2009	30		17	0.57	
08/10/2009	09/8/2009	29		24	0.83	
07/9/2009	08/10/2009	32		10	0.31	
06/9/2009	07/9/2009	30		26	0.87	
05/8/2009	06/9/2009	32		39	1.22	
04/9/2009	05/8/2009	29		58	2	
03/10/2009	04/9/2009	30		81	2.7	
02/6/2009	03/10/2009	32		124	3.88	
01/7/2009	02/6/2009	30		155	5.17	
12/8/2008	01/7/2009	30		189	6.3	
11/5/2008	12/8/2008	33		95	2.88	
10/8/2008	11/5/2008	28		39	1.39	
09/8/2008	10/8/2008	30		21	0.7	
08/8/2008	09/8/2008	31		22	0.71	
07/10/2008	08/8/2008	29		17	0.59	
06/9/2008	07/10/2008	31		18	0.58	
05/8/2008	06/9/2008	32		33	1.03	
04/9/2008	05/8/2008	29		61	2.1	
03/10/2008	04/9/2008	30		93	3.1	
02/8/2008	03/10/2008	31		106	3.42	
01/9/2008	02/8/2008	30		175	5.83	
12/10/2007	01/9/2008	30		148	4.93	
11/9/2007	12/10/2007	31		113	3.65	
10/10/2007	11/9/2007	30		54	1.8	
09/12/2007	10/10/2007	28		29	1.04	
08/10/2007	09/12/2007	33		27	0.82	
07/12/2007	08/10/2007	29		15	0.52	
06/12/2007	07/12/2007	30		23	0.77	
05/11/2007	06/12/2007	32		49	1.53	
04/11/2007	05/11/2007	30		59	1.97	
03/13/2007	04/11/2007	29		60	2.07	
02/12/2007	03/13/2007	29		90	3.1	
01/10/2007	02/12/2007	33		178	5.39	
12/11/2006	01/10/2007	30		157	5.23	
11/9/2006	12/11/2006	32		123	3.84	
10/12/2006	11/9/2006	28		59	2.11	
09/12/2006	10/12/2006	30		34	1.13	
08/11/2006	09/12/2006	32		24	0.75	
07/13/2006	08/11/2006	29		24	0.83	
06/13/2006	07/13/2006	30		29	0.97	
05/12/2006	06/13/2006	32		35	1.09	
04/13/2006	05/12/2006	29		59	2.03	
03/14/2006	04/13/2006	30		84	2.8	
02/10/2006	03/14/2006	32		128	4	
01/11/2006	02/10/2006	30		111	3.7	
12/13/2005	01/11/2006	29		107	3.69	
11/10/2005	12/13/2005	33		109	3.3	
10/12/2005	11/10/2005	29		42	1.45	
09/13/2005	10/12/2005	29		36	1.24	
08/11/2005	09/13/2005	33		34	1.03	
07/13/2005	08/11/2005	29		20	0.69	
06/14/2005	07/13/2005	29		35	1.21	
05/12/2005	06/14/2005	33		46	1.39	
04/12/2005	05/12/2005	30		61	2.03	
03/14/2005	04/12/2005	29		79	2.72	
02/10/2005	03/14/2005	32		75	2.34	
01/12/2005	02/10/2005	29		142	4.9	
12/14/2004	01/12/2005	29		148	5.1	
11/12/2004	12/14/2004	32		145	4.53	
10/13/2004	11/12/2004	30		70	2.33	
09/13/2004	10/13/2004	30		41	1.37	
08/13/2004	09/13/2004	31		34	1.1	
07/14/2004	08/13/2004	30		34	1.13	
06/14/2004	07/14/2004	30		27	0.9	
05/13/2004	06/14/2004	32		38	1.19	
04/14/2004	05/13/2004	29		45	1.55	

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

Gas and Electric Company
 TM High Bill Complaint Report
 Customer Usage Data

Period March 27, 2010 through April 02, 2010

Start Date	End Date	Days	Status	Amount	Usage	ADU
{Redacted}	{Redacted}					
03/3/2010	04/2/2010	30	Frozen	}	1120	37.33
02/2/2010	03/3/2010	29	Frozen		1635	56.38
12/29/2009	02/2/2010	35	Rebilled		2515	71.86
12/29/2009	02/2/2010	35	Canceled		4430	126.57
12/1/2009	12/29/2009	28	Rebilled		2351	83.96
12/1/2009	12/29/2009	28	Canceled		436	15.57
10/29/2009	12/1/2009	33			1096	33.21
09/30/2009	10/29/2009	29			655	22.59
08/30/2009	09/30/2009	31			1020	32.9
07/31/2009	08/30/2009	30			1063	35.43
07/1/2009	07/31/2009	30			1037	34.57
06/2/2009	07/1/2009	29			889	30.66
05/1/2009	06/2/2009	32			934	29.19
04/2/2009	05/1/2009	29			746	25.72
03/3/2009	04/2/2009	30			707	23.57
01/30/2009	03/3/2009	32			770	24.06
12/28/2008	01/30/2009	33			939	28.45
12/1/2008	12/28/2008	27			1150	42.59
10/29/2008	12/1/2008	33			996	30.18
09/29/2008	10/29/2008	30			967	32.23
08/29/2008	09/29/2008	31			1266	40.84
07/31/2008	08/29/2008	29			1302	44.9
07/1/2008	07/31/2008	30			1233	41.1
06/2/2008	07/1/2008	29			975	33.62
05/1/2008	06/2/2008	32			859	26.84
04/1/2008	05/1/2008	30			722	24.07
03/3/2008	04/1/2008	29			680	23.45
01/31/2008	03/3/2008	32			880	27.5
01/3/2008	01/31/2008	28			687	24.54
12/3/2007	01/3/2008	31			1015	32.74
11/1/2007	12/3/2007	32			805	25.16
10/3/2007	11/1/2007	29			839	28.93
09/5/2007	10/3/2007	28			909	32.46
08/10/2007	09/5/2007	26	Rebilled		963	37.04
08/6/2007	09/5/2007	30	Canceled		122	4.07
07/5/2007	08/10/2007	36	Rebilled		1398	38.83
07/5/2007	08/6/2007	32	Canceled		12239	382.47
06/5/2007	07/5/2007	30			1157	38.57
05/4/2007	06/5/2007	32			708	22.13
04/4/2007	05/4/2007	30			664	22.13
03/6/2007	04/4/2007	29			559	19.28
02/2/2007	03/6/2007	32			552	17.25
01/4/2007	02/2/2007	29			917	31.62
12/5/2006	01/4/2007	30			784	26.13
11/2/2006	12/5/2006	33			1050	31.82
10/4/2006	11/2/2006	29			451	15.55
09/5/2006	10/4/2006	29			863	29.76
08/4/2006	09/5/2006	32			1052	32.88
07/6/2006	08/4/2006	29			1059	36.52
06/6/2006	07/6/2006	30			1067	35.57
05/6/2006	06/6/2006	31			774	24.97
04/6/2006	05/6/2006	30			569	18.97
03/8/2006	04/6/2006	29			559	19.28
02/4/2006	03/8/2006	32			552	17.25
01/6/2006	02/4/2006	29			536	18.48
12/6/2005	01/6/2006	31			810	26.13
11/4/2005	12/6/2005	32			844	26.38
10/5/2005	11/4/2005	30			467	15.57
09/2/2005	10/5/2005	33			1007	30.52
08/4/2005	09/2/2005	29			953	32.86
07/7/2005	08/4/2005	28			996	35.57
06/7/2005	07/7/2005	30			818	27.27
05/6/2005	06/7/2005	32			799	24.97
04/5/2005	05/6/2005	31			541	17.45
03/8/2005	04/5/2005	28			513	18.32
02/4/2005	03/8/2005	32			668	20.88
01/5/2005	02/4/2005	30			723	24.1
12/7/2004	01/5/2005	29			1115	38.45
11/4/2004	12/7/2004	33			870	26.36
10/5/2004	11/4/2004	30			969	32.3
09/3/2004	10/5/2004	32			976	30.5
08/6/2004	09/3/2004	28			939	33.54
07/7/2004	08/6/2004	30			1107	36.9
06/7/2004	07/7/2004	30			883	29.43
05/6/2004	06/7/2004	32			765	23.91
04/6/2004	05/6/2004	30			691	23.03