

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period: March 27, 2010 through April 02, 2010

Electric						Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
{Redacted}	{Redacted}	{Redacted}	{Redacted}	2400	80	02/11/2010	03/12/2010	29	{Redacted}	119	4.1
				2400	80	01/11/2010	02/10/2010	31		163	5.26
				3320	97.65	12/8/2009	01/11/2010	34		235	7.34
				2320	80	11/9/2009	12/8/2009	29		199	6.42
				3000	96.77	10/9/2009	11/9/2009	31		73	2.35
				3800	131.03	09/10/2009	10/9/2009	29		95	3.28
				3880	133.79	08/12/2009	09/10/2009	29		166	5.72
				4120	137.33	07/13/2009	08/12/2009	30		153	5.1
				3920	122.5	06/11/2009	07/13/2009	32		171	5.34
				3080	102.67	05/12/2009	06/11/2009	30		245	8.17
				2600	89.66	04/13/2009	05/12/2009	29		62	2.14
				2600	81.25	03/12/2009	04/13/2009	32		106	3.31
				2560	88.28	02/11/2009	03/12/2009	29		173	5.97
				3040	95	01/10/2009	02/11/2009	32		227	7.09
				3400	113.33	12/11/2008	01/10/2009	30		349	11.26
				3280	105.81	11/10/2008	12/11/2008	31		171	5.7
				3080	99.35	10/10/2008	11/10/2008	31		130	4.19
				2960	98.67	09/10/2008	10/10/2008	30		212	7.07
				4080	136	08/11/2008	09/10/2008	30		171	5.7
				3480	112.26	07/11/2008	08/11/2008	31		147	4.74
				3520	117.33	06/11/2008	07/11/2008	30		125	4.17
				2600	86.67	05/12/2008	06/11/2008	30		129	4.3
				2360	73.75	04/10/2008	05/12/2008	32		115	3.59
				1840	65.71	03/13/2008	04/10/2008	28		157	5.61
				2560	82.58	02/11/2008	03/13/2008	31		199	6.42
				2600	83.87	01/11/2008	02/11/2008	31		317	10.23
				3160	105.33	12/12/2007	01/11/2008	30		310	10.33
				2520	86.9	11/13/2007	12/12/2007	29		159	5.48
				2320	74.84	10/13/2007	11/13/2007	31		86	2.77
				1960	67.59	09/14/2007	10/13/2007	29		284	9.79
				3400	109.68	08/14/2007	09/14/2007	31		263	8.48
				2800	96.55	07/16/2007	08/14/2007	29		118	4.07
				2800	87.5	06/14/2007	07/16/2007	32		295	9.22
				2120	70.67	05/15/2007	06/14/2007	30		540	18
				2080	71.72	04/16/2007	05/15/2007	29		250	8.62
				1880	58.75	03/15/2007	04/16/2007	32		127	3.97
				1840	61.33	02/13/2007	03/15/2007	30		212	7.07
				1920	60	01/12/2007	02/13/2007	32		308	9.63
				1920	64	12/13/2006	01/12/2007	30		284	9.47
				1880	62.67	11/13/2006	12/13/2006	30		182	6.07
				2040	65.81	10/13/2006	11/13/2006	31		61	1.97
				1840	63.45	09/14/2006	10/13/2006	29		204	7.03
				2120	70.67	08/15/2006	09/14/2006	30		155	5.17
				2720	93.79	07/17/2006	08/15/2006	29		85	2.93
				2600	81.25	06/15/2006	07/17/2006	32		85	2.66
				1520	50.67	05/16/2006	06/15/2006	30		119	3.97
				2560	80	04/14/2006	05/16/2006	32		110	3.44
				1960	67.59	03/16/2006	04/14/2006	29		155	5.34
				2080	71.72	02/15/2006	03/16/2006	29		207	7.14
				2560	77.58	01/13/2006	02/15/2006	33		199	6.03
				2800	96.55	12/15/2005	01/13/2006	29		182	6.28
				2680	89.33	11/15/2005	12/15/2005	30		193	6.43
				2160	67.5	10/14/2005	11/15/2005	32		93	2.91
				1840	63.45	09/15/2005	10/14/2005	29		356	12.28
				2480	80	08/15/2005	09/15/2005	31		285	9.19
				3080	99.35	07/15/2005	08/15/2005	31		111	3.58
				1840	63.45	06/16/2005	07/15/2005	29		230	7.93
				1760	56.77	05/16/2005	06/16/2005	31		282	9.1
				1680	52.5	04/14/2005	05/16/2005	32		121	3.78
				1480	52.86	03/17/2005	04/14/2005	28		122	4.36
				1680	54.19	02/14/2005	03/17/2005	31		131	4.23
				2040	65.81	01/14/2005	02/14/2005	31		203	6.55
				2440	81.33	12/15/2004	01/14/2005	30		182	6.07
				2520	86.9	11/16/2004	12/15/2004	29		181	6.24
				2000	60.61	10/14/2004	11/16/2004	33		133	4.03
				1880	64.83	09/15/2004	10/14/2004	29		44	1.52
				2520	84	08/16/2004	09/15/2004	30		91	3.03
				2600	83.87	07/16/2004	08/16/2004	31		100	3.23
				2200	73.33	06/16/2004	07/16/2004	30		126	4.2
				2120	70.67	05/17/2004	06/16/2004	30		174	5.8
				2160	67.5	04/15/2004	05/17/2004	32		225	7.03

Gas and Electric Company
 TM High Bill Complaint Report
 Customer Usage Data

Period March 27, 2010 through April 02, 2010

[Redacted]		[Redacted]		Electric Only		
Start Date	End Date	Days	Status	Amount	Usage	ADU
03/3/2010	04/2/2010	30	Frozen	}	1120	37.33
02/2/2010	03/3/2010	29	Frozen		1635	56.38
12/29/2009	02/2/2010	35	Rebilled		2515	71.86
12/29/2009	02/2/2010	35	Canceled		4430	126.57
12/1/2009	12/29/2009	28	Rebilled		2351	83.96
12/1/2009	12/29/2009	28	Canceled		436	15.57
10/29/2009	12/1/2009	33			1096	33.21
09/30/2009	10/29/2009	29			655	22.59
08/30/2009	09/30/2009	31			1020	32.9
07/31/2009	08/30/2009	30			1063	35.43
07/1/2009	07/31/2009	30			1037	34.57
06/2/2009	07/1/2009	29			889	30.66
05/1/2009	06/2/2009	32			934	29.19
04/2/2009	05/1/2009	29			746	25.72
03/3/2009	04/2/2009	30			707	23.57
01/30/2009	03/3/2009	32			770	24.06
12/28/2008	01/30/2009	33			939	28.45
12/1/2008	12/28/2008	27			1150	42.59
10/29/2008	12/1/2008	33			996	30.18
09/29/2008	10/29/2008	30			967	32.23
08/29/2008	09/29/2008	31			1266	40.84
07/31/2008	08/29/2008	29			1302	44.9
07/1/2008	07/31/2008	30			1233	41.1
06/2/2008	07/1/2008	29			975	33.62
05/1/2008	06/2/2008	32			859	26.84
04/1/2008	05/1/2008	30			722	24.07
03/3/2008	04/1/2008	29			680	23.45
01/31/2008	03/3/2008	32			880	27.5
01/3/2008	01/31/2008	28			687	24.54
12/3/2007	01/3/2008	31			1015	32.74
11/1/2007	12/3/2007	32			805	25.16
10/3/2007	11/1/2007	29			839	28.93
09/5/2007	10/3/2007	28			909	32.46
08/10/2007	09/5/2007	26	Rebilled		963	37.04
08/6/2007	09/5/2007	30	Canceled		122	4.07
07/5/2007	08/10/2007	36	Rebilled		1398	38.83
07/5/2007	08/6/2007	32	Canceled		12239	382.47
06/5/2007	07/5/2007	30			1157	38.57
05/4/2007	06/5/2007	32			708	22.13
04/4/2007	05/4/2007	30			664	22.13
03/6/2007	04/4/2007	29			559	19.28
02/2/2007	03/6/2007	32			552	17.25
01/4/2007	02/2/2007	29			917	31.62
12/5/2006	01/4/2007	30			784	26.13
11/2/2006	12/5/2006	33			1050	31.82
10/4/2006	11/2/2006	29			451	15.55
09/5/2006	10/4/2006	29			863	29.76
08/4/2006	09/5/2006	32			1052	32.88
07/6/2006	08/4/2006	29			1059	36.52
06/6/2006	07/6/2006	30			1067	35.57
05/6/2006	06/6/2006	31			774	24.97
04/6/2006	05/6/2006	30			569	18.97
03/8/2006	04/6/2006	29			559	19.28
02/4/2006	03/8/2006	32			552	17.25
01/6/2006	02/4/2006	29			536	18.48
12/6/2005	01/6/2006	31			810	26.13
11/4/2005	12/6/2005	32			844	26.38
10/5/2005	11/4/2005	30			467	15.57
09/2/2005	10/5/2005	33			1007	30.52
08/4/2005	09/2/2005	29			953	32.86
07/7/2005	08/4/2005	28			996	35.57
06/7/2005	07/7/2005	30			818	27.27
05/6/2005	06/7/2005	32			799	24.97
04/5/2005	05/6/2005	31			541	17.45
03/8/2005	04/5/2005	28			513	18.32
02/4/2005	03/8/2005	32			668	20.88
01/5/2005	02/4/2005	30			723	24.1
12/7/2004	01/5/2005	29			1115	38.45
11/4/2004	12/7/2004	33			870	26.36
10/5/2004	11/4/2004	30			969	32.3
09/3/2004	10/5/2004	32			976	30.5
08/6/2004	09/3/2004	28			939	33.54
07/7/2004	08/6/2004	30			1107	36.9
06/7/2004	07/7/2004	30			883	29.43
05/6/2004	06/7/2004	32			765	23.91
04/6/2004	05/6/2004	30			691	23.03