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Bcc:
Subject: Bakersfield Customer Issues / Response to DR ED_017 Q01 Supp (Complaints)

All:

PG&E's **supplemental** response to Data Request ED_017, Question 1 is attached. Specifically, the April 15, 2010 SmartMeter™ Complaint Report is attached, for the period April 3, 2010 through April 9, 2010. Only the Installation Complaint Report is included. PG&E apologizes for the delay, but the High Bill Complaint Report will not be provided until next week due to an employee resource issue.

Please note that the attachments contain confidential customer-specific information and are being submitted under CPUC Code Section 583.

[Redacted]