

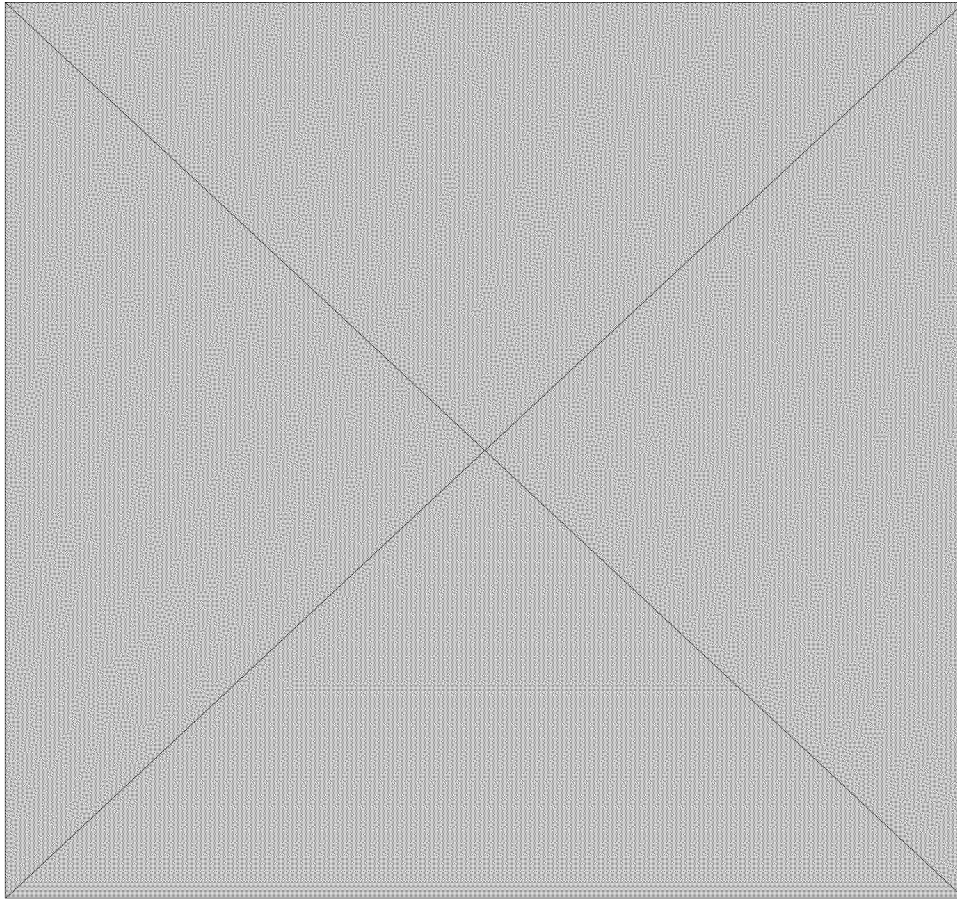
From: [Redacted]  
Sent: 12/14/2009 8:20:53 AM  
To: Roscow, Steve (steve.roscow@cpuc.ca.gov)  
Cc: Frank, Steven (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=SWE5); Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); [Redacted]  
[Redacted]  
[Redacted]  
Bcc:  
Subject: RE: Bakerfield Customer Issues: Data Request ED\_18-Q1

Yes

**From:** Roscow, Steve [mailto:SCR@cpuc.ca.gov]  
**Sent:** Friday, December 11, 2009 5:44 PM  
**To:** [Redacted]  
**Cc:** Frank, Steven (Law); [Redacted] Dietz, Sidney  
**Subject:** RE: Bakerfield Customer Issues: Data Request ED\_18-Q1

Dan,

Thank you—one clarifying question: since the smartmeter data is “cumulative”, would it be correct to calculate the individual monthly estimated bills by subtracting a given monthly total from the previous monthly total, leaving the individual monthly increment? See calculation below:



**From:** [Redacted]  
**Sent:** Friday, December 11, 2009 1:51 PM  
**To:** Zafar, Marzia; Danforth, Christopher; Deal, Matthew; Campbell, Andrew; Gupta, Alope; Roscow, Steve; Kahlon, Gurbux; Walsh, Natalie; Serizawa, Linda  
**Cc:** Frank, Steven (Law); [Redacted] Dietz, Sidney  
**Subject:** Bakerfield Customer Issues: Data Request ED\_18-Q1

PG&E's response to Energy Division's request number ED\_18, Question 1, regarding estimated bills is attached. Note that a single residential bill that includes charges for both gas and electric service would have two "bill segments". Bill segments are the basis for this report.

[Redacted]

<<Bakersfield\_DR\_ED\_018-Q01.doc>>

<<Bakersfield Data Request\_ED\_018-Q1.xls>>