

$$\begin{matrix} \text{U} \leftarrow \text{U} \rightarrow \text{U} \\ - \end{matrix} \qquad \begin{matrix} > \\ L \\ M \end{matrix} \qquad \begin{matrix} + \\ L \\ P \end{matrix}$$

$$\begin{matrix} > \\ L \\ - \end{matrix} \qquad \begin{matrix} \updownarrow \\ + \\ \end{matrix} \qquad \begin{matrix} \text{U} \leftarrow \text{U} \rightarrow \text{U} \\ \blacktriangleleft \end{matrix}$$

쫓 (P)

$\begin{matrix} \text{U} & + & - & \square & \text{b} & \text{b} & \text{P} & \{ & \text{P} & \} \\ \downarrow & \downarrow & \downarrow & \downarrow & \downarrow & \downarrow & \downarrow & \downarrow & \downarrow & \downarrow \\ \square & \square & \square & \square & \square & \square & \square & \square & \square & \square \end{matrix}$

$\begin{matrix} \text{D}\bullet & \text{P}\bullet & \text{h}\bullet & \text{D}\bullet & \text{D}\bullet & \text{D}\bullet \\ \sim & \sim & \sim & \sim & \sim & \sim \\ \square & \square & \square & \square & \square & \square \end{matrix}$

$\begin{matrix} \text{Q} & \text{I} & \text{V} & \text{q} & \text{V} & \text{V} & \text{V} & \text{V} & \text{V} \\ \sim & \sim & \sim & \sim & \sim & \sim & \sim & \sim & \sim \\ \square & \square & \square & \square & \square & \square & \square & \square & \square \end{matrix}$

$\begin{matrix} \text{p} & \text{D}\bullet & \text{O} & \text{O} & \text{O} & \text{O} & \text{O} & \text{O} & \text{O} \\ \downarrow & \downarrow & \downarrow & \downarrow & \downarrow & \downarrow & \downarrow & \downarrow & \downarrow \\ \square & \square & \square & \square & \square & \square & \square & \square & \square \end{matrix}$

$\begin{matrix} \text{a} & \text{a} & \text{a} & \text{a} & \text{a} & \text{a} & \text{a} & \text{a} & \text{a} \\ | & | & | & | & | & | & | & | & | \\ \square & \square & \square & \square & \square & \square & \square & \square & \square \end{matrix}$

$\begin{matrix} \text{a} & \text{a} & \text{a} & \text{a} & \text{a} & \text{a} & \text{a} & \text{a} & \text{a} \\ \square & \square & \square & \square & \square & \square & \square & \square & \square \end{matrix}$

Example 1

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Original Message-----

From: XXXXXXXXXXXXXXXXXXXXXXXXXXXX
Sent: Wednesday, December 09, 2009 1:58 PM
To: XXXXXXXXXXXXXXXXXXXXXXXX
Subject: Thanks for the PDF

Greetings,

Thank you for the PDF. You had a good turn out and clearly communicated the issues at hand. Education about the PDP and other aspects of Demand Response are more important than any other rate schemes I can recall.

Outside of lighting changes, for our company operations there are few lifestyle changes we can do to leverage the PG&E offerings. Our investigation into Solar is looking better.

Best,

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