

**and Electric Company**  
**High Bill Complaint Report**  
**Customer Usage Data**

Period April 17, 2010 through April 23, 2010

{Redacted}

{Redacted}

Electric

Start Date	End Date	Days	Amount	Usage	ADU
02/26/2010	03/30/2010	32	{Redacted}	503	15.72
01/26/2010	02/26/2010	31		1052	33.94
12/24/2009	01/26/2010	33		1351	40.94
11/22/2009	12/24/2009	32		1352	42.25
10/26/2009	11/22/2009	27		355	13.15
09/26/2009	10/26/2009	30		243	8.1

and Electric Company  
 High Bill Complaint Report  
 Customer Usage Data

Period April 17, 2010 through April 23, 2010

Electric						Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
03/8/2010	04/7/2010	30	{Redacted}	440	14.67	03/8/2010	04/7/2010	30	}	34	1.13
02/4/2010	03/8/2010	32		464	14.5	02/4/2010	03/8/2010	32		47	1.47
01/5/2010	02/4/2010	30		459	15.3	01/5/2010	02/4/2010	30		57	1.9
12/2/2009	01/5/2010	34		406	11.94	12/3/2009	01/5/2010	33		37	1.12
11/5/2009	12/2/2009	27		409	15.15	11/3/2009	12/3/2009	30		38	1.27
10/6/2009	11/5/2009	30		403	13.43	10/5/2009	11/3/2009	29		11	0.38
09/4/2009	10/6/2009	32		475	14.84	09/3/2009	10/5/2009	32		9	0.28
08/7/2009	09/4/2009	28		389	13.89	08/5/2009	09/3/2009	29		8	0.28
07/8/2009	08/7/2009	30		413	13.77	07/8/2009	08/5/2009	28		8	0.29
06/8/2009	07/8/2009	30		409	13.63	06/8/2009	07/8/2009	30		9	0.3
05/7/2009	06/8/2009	32		407	12.72	05/7/2009	06/8/2009	32		12	0.38
04/8/2009	05/7/2009	29		390	13.45	04/8/2009	05/7/2009	29		23	0.79
03/6/2009	04/8/2009	33		438	13.27	03/6/2009	04/8/2009	33		39	1.18
02/4/2009	03/6/2009	30		425	14.17	02/4/2009	03/6/2009	30		50	1.67
01/5/2009	02/4/2009	30		443	14.77	01/5/2009	02/4/2009	30		52	1.73
12/4/2008	01/5/2009	32		693	21.66	12/4/2008	01/5/2009	32		83	2.59
11/4/2008	12/4/2008	30		373	12.43	11/4/2008	12/4/2008	30		37	1.23
10/3/2008	11/4/2008	32		411	12.84	10/3/2008	11/4/2008	32		24	0.75
09/4/2008	10/3/2008	29		438	15.1	09/4/2008	10/3/2008	29		10	0.34
08/5/2008	09/4/2008	30		497	16.57	08/5/2008	09/4/2008	30		9	0.3
07/7/2008	08/5/2008	29		430	14.83	07/7/2008	08/5/2008	29		9	0.31
06/5/2008	07/7/2008	32		598	18.69	06/5/2008	07/7/2008	32		12	0.38
05/7/2008	06/5/2008	29		415	14.31	05/7/2008	06/5/2008	29		12	0.41
04/7/2008	05/7/2008	30		368	12.27	04/7/2008	05/7/2008	30		12	0.4
03/7/2008	04/7/2008	31		387	12.48	03/7/2008	04/7/2008	31		35	1.13
02/6/2008	03/7/2008	30		425	14.17	02/6/2008	03/7/2008	30		41	1.37
01/8/2008	02/6/2008	29		450	15.52	01/8/2008	02/6/2008	29		61	2.1
12/6/2007	01/8/2008	33		690	20.91	12/6/2007	01/8/2008	33		71	2.15
11/7/2007	12/6/2007	29		442	15.24	11/7/2007	12/6/2007	29		34	1.17
10/8/2007	11/7/2007	30		399	13.3	10/8/2007	11/7/2007	30		24	0.8
09/7/2007	10/8/2007	31		363	11.71	09/7/2007	10/8/2007	31		12	0.39
08/9/2007	09/7/2007	29		326	11.24	08/9/2007	09/7/2007	29		8	0.28
07/11/2007	08/9/2007	29		296	10.21	07/11/2007	08/9/2007	29		8	0.28
06/11/2007	07/11/2007	30		330	11	06/11/2007	07/11/2007	30		10	0.33
05/10/2007	06/11/2007	32		321	10.03	05/10/2007	06/11/2007	32		10	0.31
04/9/2007	05/10/2007	31		406	13.1	04/9/2007	05/10/2007	31		22	0.71
03/12/2007	04/9/2007	28		366	13.07	03/12/2007	04/9/2007	28		14	0.5
02/7/2007	03/12/2007	33		489	14.82	02/7/2007	03/12/2007	33		51	1.55
01/9/2007	02/7/2007	29		401	13.83	01/9/2007	02/7/2007	29		69	2.38
12/8/2006	01/9/2007	32		667	20.84	12/8/2006	01/9/2007	32		63	1.97
11/7/2006	12/8/2006	31		444	14.32	11/7/2006	12/8/2006	31		43	1.39
10/10/2006	11/7/2006	28		341	12.18	10/10/2006	11/7/2006	28		14	0.5
09/8/2006	10/10/2006	32		353	11.03	09/8/2006	10/10/2006	32		13	0.41
08/10/2006	09/8/2006	29		360	12.41	08/10/2006	09/8/2006	29		10	0.34
07/12/2006	08/10/2006	29		311	10.72	07/12/2006	08/10/2006	29		6	0.21
06/9/2006	07/12/2006	33		346	10.48	06/9/2006	07/12/2006	33		11	0.33
05/10/2006	06/9/2006	30		317	10.57	05/10/2006	06/9/2006	30		12	0.4
04/10/2006	05/10/2006	30		352	11.73	04/10/2006	05/10/2006	30		17	0.57
03/13/2006	04/10/2006	28		362	12.93	03/13/2006	04/10/2006	28		34	1.21
02/8/2006	03/13/2006	33		465	14.09	02/8/2006	03/13/2006	33		58	1.76
01/9/2006	02/8/2006	30		408	13.6	01/9/2006	02/8/2006	30		57	1.9
12/9/2005	01/9/2006	31		552	17.81	12/9/2005	01/9/2006	31		64	2.06
11/8/2005	12/9/2005	31		453	14.61	11/8/2005	12/9/2005	31		52	1.68
10/10/2005	11/8/2005	29		528	18.21	10/11/2005	11/8/2005	28		11	0.39
09/9/2005	10/10/2005	31		156	5.03	09/9/2005	10/11/2005	32		13	0.41
08/10/2005	09/9/2005	30		277	9.23	08/10/2005	09/9/2005	30		9	0.3
07/11/2005	08/10/2005	30		332	11.07	07/11/2005	08/10/2005	30		7	0.23
06/10/2005	07/11/2005	31		263	8.48	06/10/2005	07/11/2005	31		11	0.35
05/10/2005	06/10/2005	31		471	15.19	05/10/2005	06/10/2005	31		13	0.42
04/8/2005	05/10/2005	32		581	18.16	04/8/2005	05/10/2005	32		32	1
03/10/2005	04/8/2005	29		309	10.66	03/10/2005	04/8/2005	29		32	1.1
02/8/2005	03/10/2005	30		320	10.67	02/8/2005	03/10/2005	30		43	1.43
01/10/2005	02/8/2005	29		372	12.83	01/10/2005	02/8/2005	29		59	2.03
12/9/2004	01/10/2005	32		538	16.81	12/9/2004	01/10/2005	32		70	2.19
11/8/2004	12/9/2004	31		595	19.19	11/8/2004	12/9/2004	31		43	1.39
10/8/2004	11/8/2004	31		502	16.19	10/8/2004	11/8/2004	31		39	1.26
09/9/2004	10/8/2004	29		366	12.62	09/9/2004	10/8/2004	29		16	0.55

08/31/2004 09/9/2004 9 [ ] 100 11.11 08/31/2004 09/9/2004 9 [ ] 1 0.11

is and Electric Company  
 High Bill Complaint Report  
 Customer Usage Data

Period April 17, 2010 through April 23, 2010

				Electric			Gas						
Start Date	End Date	Days	Status	Amount	Usage	ADU	Start Date	End Date	Days	Status	Amount	Usage	ADU
{Redacted}				{Redacted}		44.52	03/23/2010	04/21/2010	29			23	0.79
						55.63	02/19/2010	03/23/2010	32			23	0.72
						74.7	01/20/2010	02/19/2010	30			24	0.8
						69.64	12/18/2009	01/20/2010	33			48	1.45
						32.47	11/18/2009	12/18/2009	30			59	1.97
						23.7	10/19/2009	11/18/2009	30			27	0.9
						18.63	09/17/2009	10/19/2009	32			17	0.55
						19.97	08/19/2009	09/17/2009	29			13	0.43
						18.76	07/21/2009	08/19/2009	29			13	0.45
						22.31	06/22/2009	07/21/2009	29			10	0.34
						12	05/21/2009	06/22/2009	32			15	0.47
						15.03	04/21/2009	05/21/2009	30			18	0.6
						20.91	03/20/2009	04/21/2009	32			26	0.81
						24.79	02/19/2009	03/20/2009	29			39	1.34
						26.37	01/20/2009	02/19/2009	30			60	2
						29.03	12/18/2008	01/20/2009	33			73	2.21
						25.23	11/17/2008	12/18/2008	31			60	1.94
						15.93	10/20/2008	11/17/2008	28			20	0.71
						14.22	09/18/2008	10/20/2008	32			17	0.53
						20.45	08/20/2008	09/18/2008	29			14	0.48
						20.86	07/22/2008	08/20/2008	29			13	0.45
						21.24	06/19/2008	07/22/2008	33			14	0.42
						15.41	05/21/2008	06/19/2008	29			19	0.66
						16.63	04/21/2008	05/21/2008	30			20	0.67
						21.41	03/20/2008	04/21/2008	32			32	1
						24.21	02/21/2008	03/20/2008	28			38	1.36
						27.73	01/22/2008	02/21/2008	30			61	2.03
						27.59	12/21/2007	01/22/2008	32			86	2.69
						25.5	11/21/2007	12/21/2007	30			62	2.07
						17.1	10/22/2007	11/21/2007	30			27	0.9
						16.39	09/21/2007	10/22/2007	31			21	0.68
						21.48	08/23/2007	09/21/2007	29			18	0.62
			Rebilled			19.83	07/25/2007	08/23/2007	29	Rebilled		15	0.52
			Canceled			19.83	07/25/2007	08/23/2007	29	Canceled		15	0.52
			Rebilled			19.42	06/22/2007	07/25/2007	33	Rebilled		17	0.52
			Canceled			19.42	06/22/2007	07/25/2007	33	Canceled		17	0.52
						17.73	05/23/2007	06/22/2007	30			19	0.63
						16.43	04/23/2007	05/23/2007	30			22	0.73
						17.48	03/23/2007	04/23/2007	31			33	1.06
						23.24	02/22/2007	03/23/2007	29			40	1.38
						35.37	01/23/2007	02/22/2007	30			52	1.73
						41.91	12/21/2006	01/23/2007	33			93	2.82
						38.17	11/21/2006	12/21/2006	30			69	2.3
						23.72	10/23/2006	11/21/2006	29			26	0.9
						15.65	09/22/2006	10/23/2006	31			18	0.58
						18.03	08/23/2006	09/22/2006	30			17	0.57
						21.93	07/26/2006	08/23/2006	28			15	0.54
						28.18	06/23/2006	07/26/2006	33			12	0.36
						16.73	05/24/2006	06/23/2006	30			16	0.53
						16.31	04/25/2006	05/24/2006	29			18	0.62
						24.53	03/24/2006	04/25/2006	32			35	1.09
						26.86	02/24/2006	03/24/2006	28			50	1.79
						26	01/24/2006	02/24/2006	31			52	1.68
						25.12	12/22/2005	01/24/2006	33			60	1.82
						26.27	11/22/2005	12/22/2005	30			61	2.03
						12.96	10/26/2005	11/22/2005	27			30	1.11
						12.77	09/26/2005	10/26/2005	30			17	0.57
						15.79	08/24/2005	09/26/2005	33			17	0.52
						21.31	07/26/2005	08/24/2005	29			14	0.48
						23.27	06/23/2005	07/26/2005	33			17	0.52
						13.17	05/24/2005	06/23/2005	30			18	0.6
						12.82	04/26/2005	05/24/2005	28			29	1.04
						14.5	03/25/2005	04/26/2005	32			55	1.72
						15.93	02/23/2005	03/25/2005	30			57	1.9
						18.03	01/24/2005	02/23/2005	30			92	3.07
						25.91	12/23/2004	01/24/2005	32			108	3.38
						22.16	11/22/2004	12/23/2004	31			83	2.68
						20.39	10/22/2004	11/22/2004	31			35	1.13
						14.82	09/24/2004	10/22/2004	28			20	0.71
						21	08/25/2004	09/24/2004	30			15	0.5
						21.5	07/26/2004	08/25/2004	30			16	0.53
						20.74	06/25/2004	07/26/2004	31			15	0.48
						17.97	05/25/2004	06/25/2004	31			19	0.61
						17.13	04/23/2004	05/25/2004	32			24	0.75



This report contains confidential customer information and is being submitted under CPUC Code Section 583.

and Electric Company

**High Bill Complaint Report**

**Customer Usage Data**

Period April 17, 2010 through April 23, 2010

{Redacted}

{Redacted}

**Electric**

Start Date	End Date	Days	Amount	Usage	ADU
03/5/2010	04/6/2010	32	}	635	19.84
02/3/2010	03/5/2010	30		560	18.67
01/4/2010	02/3/2010	30		585	19.5
12/2/2009	01/4/2010	33		710	21.52
11/2/2009	12/2/2009	30		602	20.07
10/2/2009	11/2/2009	31		838	27.03
09/2/2009	10/2/2009	30		1307	43.57
08/4/2009	09/2/2009	29		1566	54
07/3/2009	08/4/2009	32		1858	58.06
06/4/2009	07/3/2009	29		1360	46.9
05/15/2009	06/4/2009	20		726	36.3

**Gas**

Start Date	End Date	Days	Amount	Usage	ADU
03/5/2010	04/6/2010	32	d}	37	1.16
02/3/2010	03/5/2010	30		58	1.93
01/4/2010	02/3/2010	30		78	2.6
12/3/2009	01/4/2010	32		88	2.75
11/2/2009	12/3/2009	31		49	1.58
10/2/2009	11/2/2009	31		20	0.65
09/2/2009	10/2/2009	30		14	0.47
08/4/2009	09/2/2009	29		14	0.48
07/3/2009	08/4/2009	32		14	0.44
06/4/2009	07/3/2009	29		16	0.55
05/15/2009	06/4/2009	20		8	0.4