

Breathe Easy Solutions

ENERGY PARTNERS

1-800-989-9744 or
www.pge.com/energypartners

The Energy Partners Program provides income-qualified customers free energy education, weatherization measures and energy-efficient appliances to reduce gas and electric usage.

Weatherization measures may include caulking, weather-stripping, installation of showerheads, compact fluorescent lamps, and attic insulation. Free energy-efficient appliances may include refrigerators and air conditioners.

You may qualify for the Energy Partners Program if you rent or own your home.

For more information, call
PG&E's Smarter Energy Line at
1-800-933-9555 or visit www.pge.com

TDD/TTY: 1-800-652-4712
Monday – Friday, 9 a.m. – 11 p.m.
If calling outside these hours,
customers may leave a message and a
representative will call them back
the following business day.

If unable to access the TDD/TTY number,
please use the California Relay line.
1-800-735-2929

Energy Partners Income Guidelines

Adults + Children Living in Household	Total Combined Annual Income*
1 - 2	\$30,500
3	\$35,800
4	\$43,200
5	\$50,600
6	\$58,000
Each Additional Person	+\$7,400
Valid through May 31, 2010	

* Before taxes

Program services are provided until funds are depleted or the program is fully subscribed.

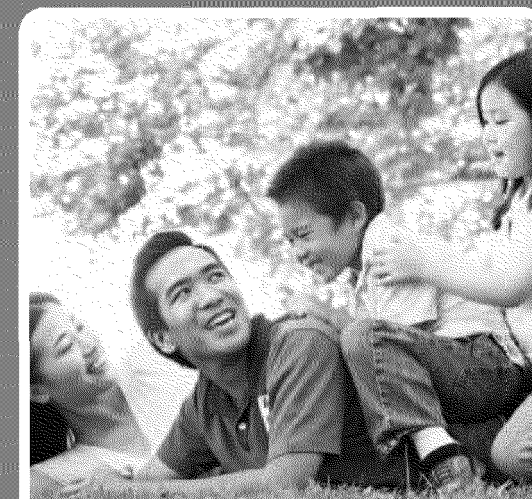
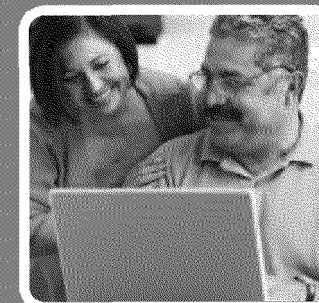


The Energy Partners Program from Pacific Gas and Electric Company is available to selected, income-qualified customers. These offerings are funded by California utility customers and administered by PG&E under the auspices of the California Public Utilities Commission. "PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation.

© 2009 Pacific Gas and Electric Company. All rights reserved.

English
C-0030 Rev. June 2009

Printed on recycled paper using soy-based inks.





PG&E BREATHE EASY SOLUTIONS™

At Pacific Gas and Electric Company (PG&E), we are dedicated to assisting customers through numerous programs and community outreach projects. With PG&E's Breathe Easy Solutions™, we'll help you manage your energy costs — which can be helpful when there are financial challenges or unexpected changes in your situation. Together, we can find solutions.

CARE PROGRAM

(California Alternate Rates for Energy)

1-866-PGE-CARE or www.pge.com/care

Provides a monthly discount on energy bills for income-qualified households.

FERA PROGRAM

(Family Electric Rate Assistance)

1-800-PGE-5000 or www.pge.com/fera

Provides a monthly discount on electric bills for income-qualified households of three or more persons.

REACH

(Relief for Energy Assistance through Community Help)

1-800-933-9677 or www.pge.com/reach

REACH is a one-time energy-assistance program sponsored by PG&E and administered by the Salvation Army. REACH helps income-qualified customers who experience severe or unplanned hardships and are unable to pay for their energy needs.

AUTOMATIC PAYMENT SERVICE

1-800-743-5000 or www.pge.com/aps

Payments to PG&E are automatically deducted from your bank account.

CARE/FERA Income Guidelines		
Number of Persons in Household	Annual Income*	
	CARE	FERA
1-2	\$30,500	N/A
3	\$35,800	\$35,801 – \$44,800
4	\$43,200	\$43,201 – \$54,000
5	\$50,600	\$50,601 – \$63,200
6	\$58,000	\$58,001 – \$72,400
For each additional person, add:	\$7,400	\$7,400 – \$9,200

* Before taxes based on current income sources Valid until May 31, 2010

BALANCED PAYMENT PLAN

1-800-743-5000 or www.pge.com/bpp

Monthly payments can be averaged out to allow you to budget your energy costs and eliminate big swings in your payments. You will usually pay the same amount every month which can help during extreme-weather months.

BILL GUARANTY

1-800-743-5000

A deposit alternative, enables customers to secure their account by having another qualifying PG&E customer sign on their behalf.

REBATES FOR YOUR HOME

www.pge.com/rebates

PG&E offers a wide range of rebates — from instant savings on lighting products to our appliance recycling program — to help you save energy, money and our environment's natural resources.

COOLING CENTERS

1-877-474-3266 or

www.pge.com/coolingcenter

A network of community centers and other public buildings where you can go to cool off when the temperature gets unusually and dangerously high

MEDICAL BASELINE

1-800-743-5000 or

www.pge.com/medicalbaseline

Residential customers dependent on life-support equipment and/or with special heating or cooling needs due to certain medical conditions may be eligible to receive additional quantities of energy at the lowest (baseline) price.

THIRD-PARTY NOTIFICATION

1-800-743-5000 or

www.pge.com/thirdpartynotification

Third-Party Notification allows you to name a friend or relative to receive duplicate copies of past-due payment notices. The designated person is not responsible for paying the bill, but can contact PG&E to help resolve the problem.