

{Redacted}

Service Initiated 5/1/09

Bill Date	Current Bill	Gas Charges	Bill Amount	Total Due	Customer Payment	LIHEAP Payment	Unpaid Balance	Notes
	{Redacted}							
05/19/2009								
06/17/2009								
07/20/2009								
08/18/2009								
09/16/2009								
10/16/2009								
11/17/2009								
12/17/2009								
01/17/2010								
02/18/2010								
03/21/2010								
04/20/2010								

12/29/09 15-day notice sent

1/6/10 First pay plan initiated. Payments scheduled per customer's request: 1/21/10 \$80.61 2/5/10 \$59.30

{Redacted}

3/22/10 No payment made; pay plan broken

3/26/10 15-day notice sent

4/8/10 48-hour notice sent

4/9/10 48-hour notice phone call to customer

4/16/10 Final call to customer