

From: Horner, Trina
Sent: 5/19/2010 3:09:41 PM
To: 'Schwartz, Andrew' (as2@cpuc.ca.gov)
Cc:
Bcc:
Subject: ESP rules

Andy, I did clarify the ESP notification rules. Under the newly-reopened Direct Access rules (from the April 2010 DA reopening decision), in April the utilities basically held an Open Season where any customer could submit a notice indicating it wants to be a DA customer. As you know the total number of DA customers allowed is capped and essentially the slots were to be filled on a first-come, first-served basis. This was the first, more informal indication from the customer. I don't know what happened with the other utilities but PG&E was oversubscribed. Under the rules, PG&E sent those customers who came in under the cap a notice letting those customers know that they have 60 days to have their ESP of choice submit a formal DASR (Direct Access Service Request) to PG&E. If they don't submit a DASR in 60 days, it frees up space for another potential DA customer under the cap. So basically, under the new direct access rules, PG&E knows at least 60 days ahead of time which customer(s) are interested. Thx for the opportunity to clarify, call me with any questions.

Trina