

USE JOINT LETTERHEAD: CPUC, MEA, PG&E

Date

Name

Address

City, CA Zip

Dear :

On [DATE], PG&E mistakenly and improperly sent you a letter regarding the Marin Energy Authority's Community Choice Aggregation (CCA) program, which is called Marin Clean Energy.

PG&E's letter contained numerous factual errors and inappropriate statements about Marin Clean Energy. We are sending you this joint letter to correct the **inaccurate, confusing and misleading** information that Pacific Gas and Electric Company (PG&E) included in its letter. We are taking this unusual step because PG&E sent its letter despite a recent determination by California Public Utilities Commission (CPUC) staff that PG&E has **failed** to comply with state regulations regarding allowable methods for communicating with customers about their energy choices.

First, it is important that you know that Marin Clean Energy is responsible only for purchasing and/or generating the electricity you consume. PG&E will continue to deliver the electricity to your home or business, and provide the same reliable customer support, billing, and repair and outage service. Second, we wish to clarify that Marin Clean Energy sets its rates locally in open meetings that allow for full public oversight and participation, just as responsibly as PG&E's rates are set. Indeed, currently the rates set by Marin Clean Energy are the same or lower as those charged by PG&E.

Finally, **contrary to the suggestions** in PG&E's letter to you, the creation of Marin Clean Energy was authorized by state legislation (AB 117) approved in 2002 and reflects a six-year public review and approval process that included extensive research and analysis by numerous experts in the areas of energy markets and public finance. Many of these experts are the very same individuals who review PG&E's rate filings before the CPUC—they are well-established experts in their field, and their **involvement in the formation** of Marin Clean Energy should help to reassure you that Marin's business plan has been carefully reviewed by knowledgeable experts.

You may be affected by PG&E's actions because, as a result of PG&E's **improper** letter, in the interest of fairness Commission staff had no choice but to direct PG&E to suspend any resulting opt-out requests. However, as required by the CCA program rules, Marin Clean Energy will shortly be informing all customers about the correct means by which customers may either stay with its program or select PG&E service. At that time you will be able to exercise your choice, and your **service will not be affected before then**.

All of us regret any inconvenience that PG&E's **misconduct** has caused you. PG&E is working with the CPUC and Marin Clean Energy to ensure that any future communications comply with state law and all applicable regulations. For more information about your energy choices and your rights as a Marin Clean Energy customer, please call 1-888-632-3674 or visit www.MarinCleanEnergy.info.

Sincerely,

CPUC signature

PG&E signature

MEA signature