

From: [Redacted]  
Sent: 5/2/2010 12:12:30 PM  
To: 'karen.miller@cpuc.ca.gov' (karen.miller@cpuc.ca.gov)  
Cc: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7);  
Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Allen, Meredith  
(/O=PG&E/OU=Corporate/cn=Recipients/cn=MEAe);  
'loreen.mcmahon@cpuc.ca.gov' (loreen.mcmahon@cpuc.ca.gov);  
'phillip.enis@cpuc.ca.gov' (phillip.enis@cpuc.ca.gov)  
Bcc:  
Subject: Re: PG&E Update -- Fairfield Incident

Thanks Karen. Please also note that this a CARE customer. I forgot to include that in our original response.

[Redacted]

**From:** Miller, Karen <karen.miller@cpuc.ca.gov>  
**To:** [Redacted]  
**Cc:** Cherry, Brian K; Allen, Meredith; Dietz, Sidney; McMahon, Loreen  
<loreen.mcmahon@cpuc.ca.gov>; Enis, Phillip <phillip.enis@cpuc.ca.gov>  
**Sent:** Sat May 01 09:21:57 2010  
**Subject:** RE: PG&E Update -- Fairfield Incident

[Redacted]

Thank you so much for your prompt response. We will treat this information with the appropriate confidentiality.

Sincerely,

Karen Miller

Public Advisor

Consumer Service and Information Division

California Public Utilities Commission

(415) 703-2299 (o)

(415) 722-2792 (c)

**From:** [Redacted]  
**Sent:** Fri 4/30/2010 7:23 PM  
**To:** Miller, Karen  
**Cc:** Cherry, Brian K; Allen, Meredith; Dietz, Sidney  
**Subject:** PG&E Update -- Fairfield Incident

**Confidential Customer Data  
Documents Submitted Under  
Public Utilities Code Section 583**

Karen:

In the attached documents please find PG&E's response to your inquiry regarding the April 28th, 2010, incident that took place at [Redacted] Please let us know if you have questions.

Thanks,

<<Fairfield Response 4\_30\_10.doc>> <<Fairfield Billing History 4\_30\_10.xls>> <<BreatheEasy.pdf>>

[Redacted]  
Regulatory Relations  
[Redacted]