

From: Horner, Trina
Sent: 5/11/2010 5:19:27 PM
To: 'Roscow, Steve' (scr@cpuc.ca.gov); 'Velasquez, Carlos A.' (carlos.velasquez@cpuc.ca.gov); 'kdusel@navigantconsulting.com' (kdusel@navigantconsulting.com); 'dweisz@co.marin.ca.us' (dweisz@co.marin.ca.us); 'jdalessi@navigantconsulting.com' (jdalessi@navigantconsulting.com)
Cc: Redacted
Bcc:
Subject: Draft invalid opt out letter

All,

Following up on our meeting today, attached is a draft of a letter that PG&E proposes to send to the invalid opt-out customers we discussed today. Let us know your thoughts on this draft. And as John mentioned, we're thinking that a letter from PG&E is less likely to cause customer confusion since PG&E accepted, and now needs to rescind, the opt-out. Frankly, as this letter apologizes for any inconvenience the customer has experienced, MEA might want to distance themselves from the events leading up to this letter. But let us know your thoughts and edits as you read it.

Thanks,
Trina